



# Sunnyvale Community Services

*Working to Prevent Homelessness and Hunger—  
Our Business is Booming, and That's Not Good!*

[www.svcommunityservices.org](http://www.svcommunityservices.org)

November 2006

## Director's Message: YOU CALL THIS RESPECT?

When I grew up in San Francisco, my mother often took my brother and me downtown on the streetcar. We would jump up to give our seat to a senior (probably my age now) because if we didn't, my mother would tell us to do so in a loud and very embarrassing tone. "Respecting our elders" is a value common in every culture. But given the circumstances facing our senior clients today, it is hard to find much respect.

According to the City's 2005-2010 Consolidated Plan, seniors are by far the poorest residents of Sunnyvale. 24% are in the extremely low income category, 17.5% in the very low income category, and 15% in the low income category—compared to an average of 9% for the rest of the population in each category.

We recertify our clients' income eligibility for food and other programs once a year. Six years ago, we "adopted" the seniors who receive food each week through the Second Harvest Food Bank's Brown Bag program, giving them substantial quantities of groceries each month. Then there were 60 seniors in the program; now there are 350. Over half of the seniors we recertified this year had credit card debt resulting from uncovered medical and prescription expenses. The idea of having debt at all is as troubling to them as the complicated procedures dealing with insurance, social security, and Medicare.

Here are just a few examples. A low-income senior living in subsidized housing needed an operation that required six days of hospitalization. A hospital employee asked her at least twice a day how she would pay her \$300 a day co-payment. While that amount might only cover a few hours of hospital expenses, the \$1,800 was far beyond her means. Her family, also low income, supplemented what she paid from savings, but she was still \$600 short. SCS paid. In the hospital, she was informed of a financial aid program; however, you had to apply for it before entering the hospital and have very low net assets. (She had just slightly more.)

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## AGILE AGILENT IN ACTION

Volunteers from **Agilent** packed hundreds of bags for our senior food program and assembled shopping carts as well.



## NOW THEY CAN PUT ALL THEIR EGGS (and much more) IN ONE BASKET



Our senior clients had a problem. Many couldn't carry the full, heavy shopping bags we distribute in our monthly food program, so they returned some of the heavier items. That certainly isn't what we or they wanted. **Marie Barlahan**, our Director of Operations/Volunteers, said she knew where we could get shopping carts for half the \$30 price we found on the web. After explaining who would be receiving the carts, Marie negotiated a price of \$9 each—delivered. (We told the vendor we would be happy to refer people to him. He responded, "Please don't," as he only made 50 cents on each sale and couldn't afford to do so on a regular basis.)

**Orchard House**, a nonprofit organization that funds projects that help keep seniors independent, paid for all the shopping carts. Orchard House also gives SCS a generous grant for financial aid for seniors.

The next challenge was to assemble the 300 shopping carts. **SCS volunteers** assembled many of them—special thanks to **Calvin Gee** of **Yahoo**. One evening, 35 volunteers from the **Church of Jesus Christ of Latter Day Saints** (Young Women's Organization from the Sunnyvale, Santa Clara, and Woodland Park Wards and the Young Men's Organization from the Heritage Oaks and Los Altos wards) put together 182.

Now it's easy come, easy go for hundreds of seniors getting food at SCS and running errands everyday.

## JUST HOW POOR DO YOU HAVE TO BE?

There are many misconceptions about the benefits poor people receive and just how far those benefits actually go to help those living in poverty. We'd like to address four of them.

1. **“Illegal immigrants get too many cash benefits.”** Illegal immigrants are not eligible for any governmental cash benefits whatsoever, period.
2. **“Women get rich (or at least live comfortably) on welfare.”** CalWORKS is the current name for the welfare program for poor single women with minor children. The formula for calculating the monthly payment is very complex, but in Santa Clara County, a typical mother of two children gets \$723 a month. Hearing these figures, the usual response is, “You can’t get an apartment for that amount, let alone have anything left for food, utilities, clothes, gas, and other basics.” Absolutely right, and that’s why many families crowd together in apartments. In addition, CalWORKS requires the mother either work or go to school. Recently, the rules changed. Now more hours of work are required leaving fewer hours to attend school to improve long-term earning possibilities. And there is a five-year lifetime welfare maximum, regardless of any extenuating circumstances.
3. **“Low-income seniors can get help for all of their medical expenses.”** Seniors must be virtually broke to qualify for Medi-Cal. They cannot have a monthly income exceeding \$1,047 and can’t apply until they have less than \$2,000 total cash assets. Most of the clients we see have very low incomes, but they exceed these low eligibility levels. Though they are covered by Medicare, their deductibles/share of costs/uncovered costs are often beyond their means, and recent federal cuts of \$10 billion to the Medicare program certainly won’t help.

4. **“Food Stamps are the answer to hunger.”** If that were only true. They certainly help but aren’t enough to provide nutritional food throughout the month. Furthermore, in this county only 50% of those eligible actually get Food Stamps. First, the income guidelines are the same everywhere in the country, from the rural south to Silicon Valley, with no allowance for cost-of-living differences. Therefore, the eligibility level is so low that someone in California working full time for minimum wage might not qualify for food stamps: 2080 hours (40 hours/week) x \$6.75=\$14,040 gross annual income. The maximum adjusted income that a single person can earn a year to get food stamps is \$12,441. Second, the amount of food stamps decreases the closer the family gets to maximum allowable income for their family size. For example, a family of four with an income of \$25,000 (maximum allowable income for a family of four=\$25,155) would get only a few dollars of food stamps. Third, the process of obtaining food stamps is lengthy, complex, and time-consuming. For these reasons, SCS is the first direct service agency in the county to participate in the California Association of Food Banks’ Food Stamp Outreach Program, trying to enroll more people and shorten the eligibility process.

# in family	GROSS ANNUAL INCOME			
	Federal poverty level	130% of poverty level—Food Stamps and free school meals	150% of poverty level—USDA foods	185% of poverty level—Food Bank programs, WIC, reduced price school meals
1	\$9,800	\$12,441	\$14,700	\$18,130
2	\$13,200	\$16,679	\$19,800	\$24,420
3	\$16,600	\$20,917	\$24,900	\$30,710
4	\$20,000	\$25,155	\$30,000	\$37,000
5	\$23,400	\$29,383	\$35,100	\$43,290
6	\$26,800	\$33,631	\$40,200	\$49,580

The examples on the chart will give you an idea of how poor people have to be to qualify for various nutrition programs.

### SCS CAN GET GREAT MILEAGE FROM YOUR OLD CARS

If you’re thinking of replacing an older car or have an RV or boat just taking up space in your garage, please call **Donate for Charity** toll free (866) 392-4483. They arrange everything—vehicle pickup, all the DMV issues, selling the vehicle at auction—then send the net proceeds to SCS. There’s no work for you or SCS, only benefits and tax deductions.

### DO YOU KNOW...?

1. What will be the new hourly minimum wage in California as of Jan. 1, 2007?
2. What will be the gross annual income for someone working in California all year, full-time for the new minimum wage?
3. How many states have a minimum wage higher than the federal level of \$5.15 per hour? higher than \$7.00/hr?

1. \$7.50 (up from \$6.75) 2. \$15,600 (up from \$14,040) 3. 16, 8

## MAZON=FOOD FOR THOUGHT AND ACTION



**MAZON: A Jewish Response to Hunger** is a national nonprofit agency that allocates donations from the Jewish community to prevent and alleviate hunger among people of all faiths and backgrounds. Each year, MAZON grants over \$3 million to more than 300 hunger-relief agencies in this country



and abroad—emergency food providers, food banks, multi-service organizations, and advocacy groups that also seek long-term solutions to hunger. In Santa Clara County, MAZON supports St. Joseph’s Family Center in Gilroy and Sunnyvale Community Services. MAZON hosts an exceptional annual conference and recently funded a county-wide seminar on effective advocacy hosted by SCS. Above left, Professor **Nancy Amidei** from the University of Washington concluded her presentation by swearing participants to commit to three simple yet critical advocacy efforts involving pending Food Stamp and Child Nutrition legislation. Above right, **Rabbi Dana Magat** of Temple Emanuel in San Jose presented SCS Executive Director **Nancy Tivol** with a check from MAZON, which has supported SCS for the past three years.

(You Call This Respect? continued from Page 1)

Several seniors seeking our help were overpaid by Social Security \$5 or \$10 a month for several years. They assumed these were standard cost-of-living increases. Several years later, they received notices that they had to repay the total overpayment (ranging from \$1,200 to \$1,900) plus interest by the end of the month or their checks would cease until full repayment was recouped. If this constituted a hardship, they could notify Social Security within 30 days so payments wouldn’t stop completely. SCS wrote the letters and sent them by certified mail within two days. The seniors never heard one word, but their checks stopped coming. SCS paid part of their rent and helped negotiate repayment plans.

Other seniors have come to SCS with \$200 to \$1,400 co-payments for medications they couldn’t afford but couldn’t afford to be without. Others paid for expensive prescriptions then suffered serious side effects. They couldn’t return prescriptions or afford to pay for the replacements. SCS did.

Your support enables us to assist the growing number of Sunnyvale seniors in need so they won’t have to choose what gets paid or purchased and what doesn’t: rent, utilities, medical care, prescriptions, gas, or food.

*Nancy Tivol*

### “BEING POOR” excerpts from an essay by John Scalzi

Being poor is knowing exactly how much everything costs.  
 Being poor is hoping the toothache goes away.  
 Being poor is hoping your kids don’t have a growth spurt.  
 Being poor is Goodwill underwear.  
 Being poor is not enough space for everyone who lives with you.  
 Being poor is thinking \$8 an hour is a really good deal.  
 Being poor is not taking the job because you can’t find someone you trust to watch your kids.  
 Being poor is needing that 35-cent raise.  
 Being poor is knowing you work as hard as anyone, anywhere.  
 Being poor is never buying anything someone else hasn’t bought first.  
 Being poor is going to the restroom before you get in the school lunch line so your friends will be ahead of you and won’t hear you say “I get free lunch” when you get to the cashier.  
 Being poor is a cough that doesn’t go away.  
 Being poor is knowing how hard it is to stop being poor.  
 Being poor is seeing how few options you have.

### “BACKPACK” TO SCHOOL

Thanks to generous donations from the **Family Giving Tree, Sunnyvale Rotary Club, AMD, Northrup Gruman, ADK, Juniper Networks, Spansion, City of Sunnyvale employees, St. Thomas Episcopal Church, Long’s Drug Store, and Sunnyvale FISH**, SCS distributed a record high 697 new backpacks stuffed with school supplies for students in kindergarten through 12th grade.

**Linda Feeney**, “backpack quality control manager,” coordinated the efforts of other volunteers who made sure that every backpack was filled with age and grade appropriate school supplies. Volunteer **Don Gfroerer** carried backpacks to the distribution area.



## CHARITY BEGINS AT GRANDMA'S HOUSE, AT THE DUMP, AT SCHOOL...

### WHAT A DUMP!



**Julie and Jerry Nabhan and Rebecca Buldo of Specialty Solid Waste and Recycling** hosted the third annual **Dinner at the Dump** that raised over \$44,000 to benefit Sunnyvale Rotary, Leadership Sunnyvale, and SCS. Over 600 people attended the marvelous event. **Sunnyvale Public Safety Officers** barbecued the exceptional steak, chicken, and cedar plank salmon. **Adam and Dee Simms of Sunnyvale Toyota** sponsored all the appetizers at Seafood Cove. Activities included a raffle, silent auction, and dunk tank. Mark your calendars for next year's event—**Saturday, June 30, 2007!**



### WHEN GRANDMA'S TREE GIVES YOU LEMONS.....

**Yatou and Samsu Sallah, Jeanne Yeager's grandchildren from The Gambia, West Africa,** wanted to do something to help the needy people who come to Grandma's office for help. During their summer visit, Yatou and Samsu picked lemons then hand-squeezed lemonade they sold for 25 cents a glass. In two afternoons, they made \$10, and the very proud Grandma contributed another \$20 in their honor.



### COOKING WITH CLASS



"Freelance writer" **Amy Tsang**, a 5th grader last year, wrote:

At a school, **West Valley Elementary**, a little classroom, **Room 18**, put together a Bake Sale! Using everyone's knowledge, we worked on the project for a few months. **Lauren Ivers** and **Megan Colee** made a partnership together and told the class about their ideas. Sunnyvale Community Services was our top choice, thanks to a couple of students for thinking up the idea.

Next, they formed jobs for everyone to do. Some were cashiers, some were poster makers, and some were advertisers. Many people worked together to make this Bake Sale work out. Then, we started getting people to bake for us. **Ms. Nefdt** (the teacher) and a few parents helped us out by giving us Junior Achievement lessons. They taught us about assembly lines, partnerships, and how to sell a product. An unfortunate thing then happened to many of our beautiful posters we had put up around the school. Over the weekend, people came and ripped our posters and wrote mean things on them. We took this as an opportunity to fix up the posters and use our new Junior Achievement marketing skills to make even better posters!

Finally, the day of the Bake Sale everything worked out fine. Lemonade sellers used the assembly line method to make lemonade quick and fast. Students who didn't have jobs became moving cashiers, giving the money they collected to the cashiers with boxes. We came up with the grand total of \$335.58! All of that went to SCS to help people in need as well as two tubs filled with awesome toys for the needy. Room 18 raised a lot of money for SCS, but we really need to thank them for helping everyone who is in need of help.

### RECIPE FOR GIFT-GIVING SUCCESS

We have a limited supply of our 218 page, padded cover SCS cookbook—Sharing Our Best. It has earned rave reviews. Perfect for personal or corporate gifts, we will sell remaining copies for \$10, **50% off** the original price. Get 'em while they last. Come to 725 Kifer or call 738-0121.



**CONDOS, CUISINE, CRAFTS, COLLECTIBLES, AND CERTIFICATES AT THE CHAMBER OF COMMERCE AUCTION TO BENEFIT THE COMMUNITY CHRISTMAS CENTER**

**Thursday, December 7**  
**at SCS—725 Kifer Rd.**  
**Silent Auction: 5:00-7:00**  
**Oral Auction at 5:45-7:00**



**Admission: one new toy, gift, or bag of food**  
**Dinner provided by Il Postale**

Just a sample of auction items:

- Three one-week vacations anywhere in the world from Tim and Yolanda Risch and Karen Davis
- Tahoe home and condo, each for one week
- Flight for 3 over the Bay Area from Terry Blumenthal
- Sailing with the Simms for 6

- Mexican dinner for 12 from Leticia and Bob Montalvo
- Brewmaster dinner for 6 from FireHouse Grill & Brewery
- Two dinners for 4 at Sunnyvale fire stations (and engine ride)
- Moroccan dinner for 14 from Nancy Tivol
- Lunch for 4 with Congresswoman Anna Eshoo in the Capitol

- Car mounted GPS system, Lo-Jack system, and full feature moon roof from Toyota Sunnyvale
- Garmin Nuvi 360 Portable GPS system from Fry's Electronics
- Motorola Verizon Q Smartphone/Camera from Bill Morefield
- Insignia 20" LCD/ED TV from Best Buy

- 8 Giants Field Club seats & field visit during batting practice & Willie Mays autographed baseball from the S. F. Giants
- SaberCats VIP Package—4 tickets, coin toss, autographed ball
- Frank Thomas autographed bat from Steve Harms
- Games from EA and NVidia

- 3 karat diamond earrings from Tim and Yolanda Risch
- Sterling silver jewelry from Grace Witt, Jewelry Advantage
- Designer scarves knit by Roberta Cohen
- Two complete car detailings, Kuykendall's Collision Repair
- Cat tree from Merry Puppins Pet Services

- Train decorated Christmas tree from Whistle Stop Magazine
- Two acupuncture treatments from Karen Brown
- Two chiropractic exams and treatments from Dr. Larry Gans
- Yum Yum Tree gift certificate, modern pendulum clock from First Place, homemade cookies, crafts, toys, art, wine, etc.

For details and a complete list of auction items updated daily, see the events page of our website: [www.svcommunityservices.org](http://www.svcommunityservices.org). To donate to the auction, call Nancy or Carmen at 738-0121.

**SEE YOUR DONATIONS AT WORK!**

Hundreds of donors who contribute to the success of our Community Christmas Center have never actually seen it. Even those who help with the initial set-up—moving tons of food, shelving, equipment, and gifts—ooh and aaah when they actually see the fully decorated food and gift “store.”

We invite you, your family, friends, church, school, and civic groups to visit on **Sunday, Dec. 10 from noon to 3** to see the shelves of groceries, toys, and household gifts and the behind the scenes operations as well...all ready to serve the first clients the next day. If you have visited before, we encourage you to bring your friends and neighbors.

**THANKS TO YOU, WE MADE IT!**



**SOBRATO**  
 FOUNDATION

Earlier this year, SCS received a \$25,000 challenge grant from the **Sobrato Foundation**.

Thanks to many generous donors, SCS raised the required \$25,000 in new and increased donations to meet the conditions of the grant. Now, SCS will receive another \$25,000 from the foundation. The icing on the cake is that the Sobrato Foundation provides unrestricted funds to the nonprofit organizations it supports, affording the flexibility to use the funds where they are most needed. Sincerest thanks to the Sobrato Foundation and to all who donated.

**THEY'RE TURNING THE TABLES ON HUNGER**

In just three and half years, members of the **Sunnyvale Presbyterian Church** have donated and sorted over 32 tons of food for SCS through their monthly food collections. In addition, they have purchased 12 tons of rice and beans in 100 pound sacks that volunteers repackaged into two-pound baggies.



The **Junior Bag Brigade** accepts the donations. The **Senior Bag Brigade** shows the total poundage collected one Sunday.



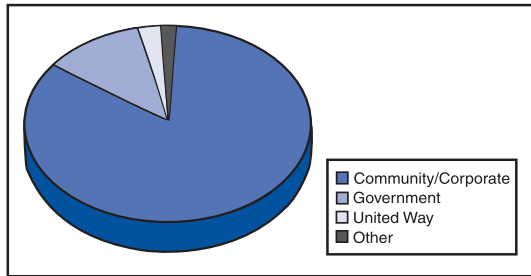


## Sunnyvale Community Services ANNUAL REPORT 2005-2006

### FINANCIAL OVERVIEW

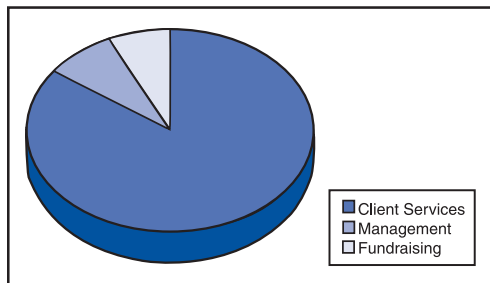
#### REVENUES

Community/Corporate Support	\$1,793,411
Government Grants	273,132
United Way	57,638
Other	32,048
<b>Total</b>	<b>\$2,156,229</b>



#### EXPENSES

Client Services	\$1,811,124
Support Services	
Management	114,515
Fundraising	136,541
<b>Total</b>	<b>\$2,062,180</b>



#### NOTES

- Figures are taken from the annual audit performed by Deborah Daly, C.P.A. The figures exclude interest on the \$400,000 long-term CDBG loan we obtained to help finance our building. The annual audit was once again 100% clean with no findings or recommendations.
- Our proudest achievement is that again last year, thanks to your support, we provided financial aid to every eligible family and individual. In 2004-05, we distributed \$491,061; last year, a record \$566,767. In addition, we provided a record amount of food and other in-kind aid: \$815,646 in 2005-06 compared to \$667,778 the prior year.
- Our audit and financial statements are available for review.

### SERVICE OVERVIEW

#### SERVICES PROVIDED

	<u># Families/Cases</u>	<u># Individuals</u>
Financial assistance	946	2,800
Food distribution	9,707	26,793

#### Fee waivers for Parks and Recreation programs:

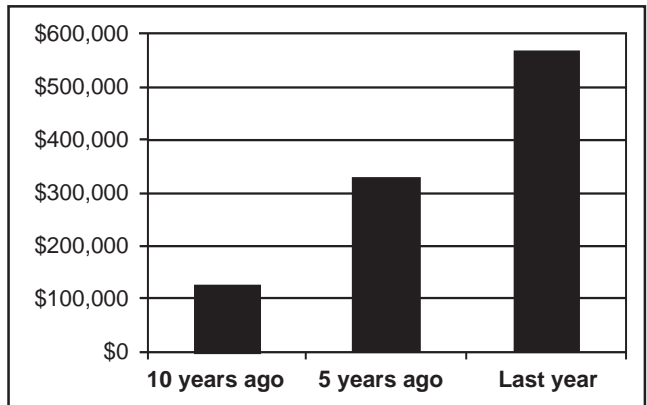
Persons qualified	1,284
Waivers authorized	2,673

Unduplicated clients served\* 7,741

(\*The SCS Board of Directors decided to include in the client count only those for whom we provided financial or in-kind assistance. We no longer include those for whom we provided only information and referral services which could have been a short phone call or multiple casework sessions. Those numbers range between 10,000 and 13,000 a year.)

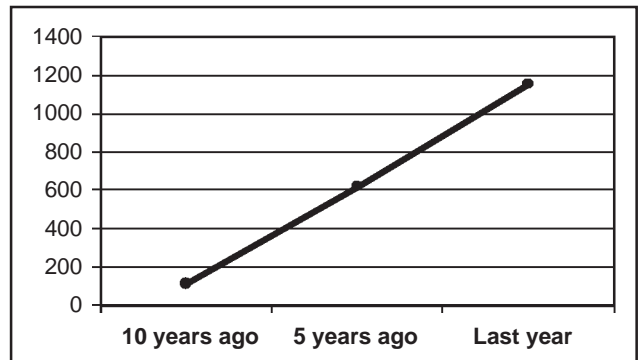
### Amount Spent on Financial Aid for Clients

for rent, deposits, utilities, medical, and other critical needs



### Number of Families in our Food Programs

through daily, monthly, and Kids' Summer Food programs



## MAJOR PROGRAM CONTRIBUTORS

Adobe Systems, Inc.  
 AMD  
 Alpha Graphics  
 Applied Materials  
 Applied Signal Technology  
 Assistance League of Los Altos  
 Chinese Seniors Club  
 City of Sunnyvale  
 City of Sunnyvale Employees'  
 Giving Campaign  
 Community Foundation Silicon  
 Valley  
 County of Santa Clara  
 Family Giving Tree

FEMA  
 Ralph Folsom  
 Historic Del Monte Building  
 Homestead High School  
 Housing Industry Foundation  
 Housing Trust of Santa Clara Co.  
 Hurlbut/Johnson Charitable Fdn.  
 Hybrid Commerical Printing  
 Il Postale Restaurant  
 Juniper Networks  
 Dirk and Charlene Kabcenell Fdn.  
 Vivian Krodell Foundation  
 Lockheed Martin Employees' Fdn.  
 Grace and Einar Lorentzen

MAZON: A Jewish Response  
 to Hunger  
 Barbara McClellan Foundation  
 McKenna Family Foundation  
 Menlo Equities  
 Network Appliance  
 Orchard House  
 Pacific Gas and Electric  
 Jay Paul Company  
 Pearson Buick Pontiac GMC  
 Philips Semiconductor  
 Sandisk Corporation Fund  
 S. F. Chronicle Season of Sharing  
 San Jose Grocery Outlet

Satterberg Foundation  
 Second Harvest Food Bank  
 Sobrato Family Foundation  
 Specialty Solid Waste and  
 Recycling  
 SV Chamber of Commerce  
 SCS Auxiliary  
 Sunnyvale FISH  
 Sunnyvale Presbyterian Church  
 Sunnyvale School District  
 Thai Basil Restaurant  
 Toyota Sunnyvale  
 Union Bank of California  
 United Way Silicon Valley

### ADOPT-A-DAY HONOR ROLL (underwriting SCS \$1,000 a day operating costs not covered by grants or contracts)

#### 1 week

anonymous (1)  
 AMD  
 Applied Materials  
 Bruce and Vivian Euzent  
 Juniper Networks  
 Christopher Knorr  
 Robert Locke  
 Lockheed Martin Employees' Fdn.  
 Menlo Equities  
 Gaylord and Carmita Mosing  
 Network Appliance  
 Ray and Natha Ostby  
 Jay Paul Company  
 Lois Sibbach  
 Sunnyvale Presbyterian Church  
 Sunnyvale Rotary Club

#### 4 Days

Sandy Ellyson  
 John and Carol Nickerson

#### 3 Days

William and Aline Baeck  
 Jim and Lynn Briody  
 Eugene Coogan in memory of  
 Germaine Coogan  
 Tim and Jill Dunkin  
 John S. and James L. Knight  
 Foundation Endowment  
 David and Holly Mendel Fund  
 David and Kathy Moore  
 Bruce and Michael Paynter  
 Greg and Belle Pullano  
 St. Timothy Episcopal Church  
 Alan Templeton

#### 2 Days

anonymous (2)  
 William Black  
 Mary Boyle & Keith McLaurin  
 Casa de Amigos Arts and Crafts  
 William and Carolyn Gross  
 Olaf Hirsch and Melinda Hamilton  
 Dirk and Charlene Kabcenell  
 Foundation  
 Don Kumamoto and Peggy Wood  
 Kuykendall's Collision Repair  
 Philippe Lacroute  
 Barry and Virginia Langdon-  
 Lassagne  
 Macy's Sunnyvale  
 Timothy McLaughlin  
 Robert and Kathleen Meniffee  
 Marc J. Merlin

#### (2 days continued)

Scott and Kristina Peterson  
 Pine Cone Lumber  
 Thomas Pyle in memory of  
 Susan Pyle  
 Joe and Nancy Ragey  
 St. Thomas Episcopal Church  
 Robert Smader  
 Ned and Sherry Snow  
 Sociedad de Señoras Isabel la  
 Catolica  
 Anne Stewart  
 Tena Taormina  
 Nancy Tivol  
 Bill and Jo Vanderbeek  
 Paul Walkowiak  
 Bret and Suzanne Young

#### anonymous (8)

Agilent Technologies  
 Harry Amos in memory of June Amos  
 Valerie Armento  
 Stephen and Mary Ellen Barasch  
 Nancy Barry-Jansson  
 Dennis and Shirley Barsema  
 Ron Beebe  
 Dr. and Mrs. I. B. Bernhardt  
 Paul and Kathryn Besser  
 Roy Blackmer  
 Dr. and Mrs. Richard Borrison  
 Mary Bradley  
 Nicholas and Anna Brosnahan  
 Les and Beth Brubaker  
 Heather Campbell and Jeff Meyer  
 Glorya Carlstrom  
 Chinese Seniors Club  
 Church of Jesus Christ of Latter  
 Day Saints Foundation  
 John and Maya Clifton  
 Ellyn Corey  
 James and Susan Leitz Davis  
 Jim and Judy Duport  
 Chuck and Lorraine Eaneff  
 Chester E. Elliott  
 Kent and Barbara Fielden  
 Keith and Marcia Flagler

Janis Freestone & David Charlton  
 Robert Fruhsamer  
 Donna Fuzeré  
 Pearl M. Gilmore  
 Sandra Glass  
 Thomas and Mary Granvold  
 Dan and Donna Hafeman  
 Diane Hagglund  
 Hewlett Packard Company  
 Gail Hoben and William Wathen  
 John and Maria Hopkins  
 Diane and Richard Horn  
 Suzanne Horrigan and Trinity  
 Methodist Church in memory  
 of Patrick Horrigan  
 Russell and Susan Hull  
 Anne and Jerry Infeld  
 Robert and Kathleen Jackson  
 In memory of Phyllis Jeckell  
 and Barbara S. Mordy  
 Tim S. Johnson  
 Randolph Jones  
 Willard and Ruth Jones  
 Patricia Keenan  
 Terence Kenney  
 Dr. David S. Ko  
 Dean Kontinos  
 Philip Kurjan

#### 1 Day

Bruce and Jing La Fountain  
 Matthew and Donna Leacock  
 Bobbie Lemberg in memory of  
 Herb Basescu  
 Lewis and Cheryl Levey  
 Manuel and Judy Macias  
 Allen and Amy Maddox  
 Guy and Patricia Malcolm  
 Jerry and Linda Mar  
 John and Dianne McGowan  
 Dennis and Linda Moreno  
 Michael and Arlene Mori  
 Carol Morrow  
 Douglas Mow  
 Glenda and Tom Murray  
 Paul Murray  
 Charles David Nabors  
 Russell and Mira Nakano  
 Wolf and Vera Neumann  
 Benjamin Newsom  
 Robert and Anne Pochowski  
 Ronald Robinson  
 Jeff and Sandra Ruggles  
 St. Luke Lutheran Church  
 St. Mark Lutheran Church  
 Arthur Saville III  
 Timothy Schaaf  
 Carol Schweizer

Scitor Corporation  
 Dorothy Shannahan  
 Silicon Valley Assn. of Realtors  
 Mario Silveira  
 Edward and Lynn Smith  
 Gail and Larry Smith  
 Starbucks, Cherry Orchard  
 Dennis and Jean Stein  
 Chad and Elizabeth Steward  
 Sunnyvale Elks Lodge #2128  
 Sunnyvale Federal Credit Union  
 Sunnyvale Lumber  
 Sunnyvale Service Athletic Club  
 Sunnyvale Single Squares  
 Sun Microsystems Foundation  
 Gareth Thomas  
 Mrs. Raymond Tikvica  
 Charles and Leanne Untulis  
 Brian Versteegen  
 John and Asunción Martinez  
 Wehner  
 Nora Weissman  
 Bill and Janne Wissel  
 Kevin and Grace Witt  
 Esther Wong and Shayne Stubbs  
 Debbie Wu  
 Jack and Nancy Wu  
 Yahoo!

## Your Donations Change Lives

A young mother of an infant was referred to SCS by a Sunnyvale Public Safety officer. He had responded to a domestic violence call and removed the woman and her baby. He recommended that she not return home until her husband was arrested. SCS paid for the woman and her baby to stay in a motel until she testified against her husband. As she had no funds or income, we paid for bus fare to Southern California so she could live with her parents until she found work.

A construction worker was laid off from his second job. At the same time, one of his three sons had a serious medical problem requiring extensive treatment. His wife had to leave her job to care for the boy. Though they had insurance, lost wages and uncovered costs drained their reserves. SCS paid the family's rent to prevent eviction. The boy recovered; the mother returned to work; the father found a new second job. He wrote, "Thanks to SCS, my family will live happily ever after."

An 80 year-old low-income widow had been encouraged by a friend to come to SCS for help with her prescription bills. She had never asked for help in her life, but she finally agreed to let her friend bring her. One expensive prescription was not covered by Medicare, and another non-generic one had a high co-payment. Her cost for these pills (just two of the seven she required) exceeded her monthly income. SCS paid for them and signed her up for our monthly food program for seniors.

After waiting for years, single mother of two finally got her Section 8 certificate for subsidized housing. She found an apartment accepting Section 8 and could move from the one she shared with another family. Now, federal regulations require full-market rate deposits rather than one-third of the family's income +\$100. She needed \$2,700, though her rent would be only \$386 (one-third of her income). SCS paid part of the deposit, and the family finally moved into a home of its own.

### Staff

#### Nancy Tivol

*Executive Director*

#### Marie Barlahan

*Director of Operations/Volunteers*

#### Nancy Wu

*Director, Emergency Assistance*

#### Carmen Davis

*Office Manager*

#### Jose Hernandez

*Caseworker*

#### Diem Ton

*Caseworker*

#### Jeanne Yeager

*Caseworker*

#### Jerry Mou

*Program Assistant (part-time)*

### SCS Auxiliary

#### Jean Gryc and Sue Barbieri

*Co-Presidents*

### Chinese Seniors Club

*Roger Lin, President*

### Board of Directors

#### Vernon Blakes

*E Learning Operations Mgr.*

Hewlett Packard

#### Dyan Chan

*Partner, Lighthouse Blue*

*Communications and  
Community Relations*

#### Ron D'Alba

*Captain*

Sunnyvale Public Safety Dept.

#### Karen Davis

*Economic Development Mgr.*

City of Sunnyvale

#### Sharon Davis

*Medical Center Representative*

Schering Plough

#### Jim Gibson

*Regional Sales Director*

U. P. P. E. C.

#### Stephen Harms

*Customer Service Officer*

Union Bank of California

#### Brenda Hendricksen

*Community Affairs Program Mgr.*

AMD

#### Coleen Hurley

*Corporate Real Estate Mgr.*

Juniper Networks

#### Shelly James

*Director, Human Resources*

Sunnyvale School District

#### Marie Kuykendall

*Owner/Operator*

Kuykendall's Collision Repair

#### Julie Nabhan

*Co-owner*

Sunnyvale Solid Waste/Recycling

#### IrisAnn Nelson

*Owner/Operator*

Bunny Hutch Day Care

Sunnyvale Family Day  
Care Provider Network

#### Debbie Lyn Owens

*Owner/Operator*

Debbie Lyn's Costumes

#### Bruce Paynter

*Senior Director, Site*

*Operations, Core*

*Asset Services*

Applied Materials

#### Peter Pazmany

*President/CEO*

Advanced Solutions in

Logistics

#### Pat Plant

*Program Manager and*

*Hunger Advocate*

Presbytery of San Jose

#### Dee Simms

*Co-owner*

Toyota Sunnyvale

#### Nancy Smith

*Principal, Visage Consulting*

*Senior Technical Writer,*

NVIDIA

#### Manuel Valerio

*Community Relations Mgr.*

Fry's Electronics

In memory and honor of **MARGARET MALETIS, BETTY McCLOSKEY, and BARBARA HOOK**—  
dedicated, long-time members of our Auxiliary

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## Sunnyvale Community Services

### Working to Prevent Homelessness and Hunger

725 Kifer Road

Sunnyvale, CA 94086

(408) 738-4321

www.svcommunityservices.org



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