

# Annual Report FY2014 2015

## Working to Prevent Homelessness and Hunger

### **Our Mission**

Founded in 1970, Sunnyvale Community Services (SCS) is an independent, nonprofit emergency assistance agency. Our mission is to prevent homelessness and hunger for low-income families and seniors facing temporary crises.

As the safety net for low-income residents in the City of Sunnyvale, we provide weekly produce, monthly nutrition, financial assistance for rent, rental deposits, medical bills, utility bills, and other emergency aid to families and seniors who are often one bill away from homelessness. Our emergency assistance prevents evictions, hunger, malnutrition, and untreated medical conditions. We see clients quickly, treating their financial and food emergencies effectively, and giving the appropriate follow-up information, thereby preventing bigger health and housing problems with more expensive solutions. By focusing on emergency financial assistance and in-kind support, we help families and seniors remain housed with utilities turned on and healthy food on the table.

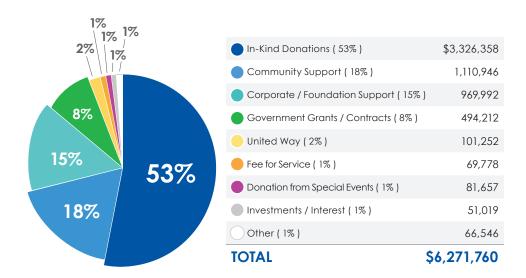
#### **FINANCIAL NOTES**

1. The 2014-15 audit from Deborah Daly, C.P.A. was unqualified with no findings. Our annual audits/tax returns are posted on our website:

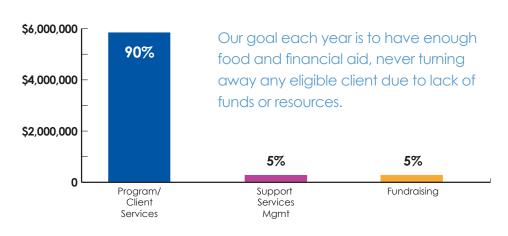
#### www.svcommunityservices.org

- 2. Our Total Change in Net Assets = \$408,017, including \$132,000 in one-time donation/forgiveness of mortgage loan interest from the City of Sunnyvale, and \$62,162 in recovery of prior years' payroll tax loss. In addition, some donations received are temporarily restricted for spending in the next fiscal year.
- 3. Our auditor calculates our total administration and overhead (support services/management and fundraising costs) at 10%, very low for nonprofits, especially local organizations with fewer cost centers. The accepted nonprofit standard for overhead is 25% or lower.
- 4. In-Kind Donations include food, holiday gifts, household items, school supplies and other basic needs. Our largest in-Kind donor is Second Harvest Food Bank.
- 5. Fee for Service includes contracts as the fiscal agent for the Season of Sharing, and for distribution of County VTA transit passes.

### **Revenue Sources**



## **Where Our Money Goes**



TOTAL	\$5,863,743
Fundraising	300,868
Support Services Management	259,520
Program / Client Services	\$5,303,355













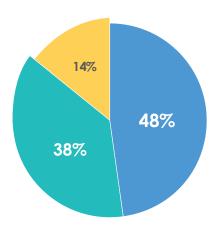






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## Total Unduplicated Clients Served (6,873)



Every family and individual seeking financial aid from Sunnyvale Community Services receives a personalized 3-month budget to assess their need and help get them back on track.

Total number of clients served	6,873
Seniors	14%
Children	38%
Adults	48%

## How 6,873 Clients Use Our Services

We assist our individual clients with a variety of programs throughout the year.

**5.665** 

3.079

3.224

1.400

220

137

100



#### Food and In-Kind Assistance

Produce Mondays, Pantry Days, monthly food for families and seniors, and food deliveries to homebound seniors. A family of four can receive healthy food valued at \$396 every month, plus many "extras."



#### **Financial Assistance**

\$779,097 total financial aid providing help with rent and utilities, gas vouchers, and medical and other critical bills. Eligible families receive a 3-month budget and financial counseling.



#### **Community Christmas Center**

Each family can select 3 gifts per child, a new household gift, and 2 weeks of nutritious food.



#### Kids' "Head to Toe" Program

School-aged children receive extra food during the summer months plus filled backpacks and shoes.



#### Weekend School Food Program

Friday distributions of kid-friendly food onsite at Title I elementary schools in Sunnyvale, to help children return to school ready to learn on Mondays.



#### **Challenge Diabetes**

In partnership with El Camino Healthcare District and Second Harvest Food Bank, clients receive healthy food and health education.



#### Family and Seniors Intensive Case Management

Up to 12 months of wrap-around case management support for clients who are homeless or at risk of homelessness.

## **Partnerships**

Special programs, partnerships and funding helps us support our clients.

#### **Second Harvest Food Bank**



Provides over 900 tons of nutritious food, including fresh vegetables and fruits, plus onsite CalFresh (Food Stamps) outreach weekly

#### **Work First Sunnyvale**





A joint program with Downtown Streets Team in Sunnyvale and the City of Sunnyvale, assisting 50 homeless individuals each year to move from homelessness to housing and employment through the dignity of work—funded by a contract with the City of Sunnyvale

# Supportive Services for Veteran Families (SSVF)



Assistance for veterans and their families who are homeless or at risk of homelessness to secure stable housing and self-sufficiency – funded by a contract with the Veterans Administration

#### **County of Santa Clara**



Homelessness prevention, rapid rehousing, VTA passes for clients, weekly onsite social services staff

#### El Camino Healthcare District



Funding for case management, medically related bills, protein-rich foods, and the Challenge Diabetes Program providing free screening, monthly bags of nutritious food, and health information

#### **United Way Silicon Valley**



SCS is designated as the Emergency Assistance Network Agency (EAN) for all Sunnyvale zipcodes.

## **Volunteer Power!**

Over 2,000 dedicated volunteers help us deliver our services with compassion year-round.

