With the generous support of our donors, we are able to help every single client and family eligible for financial aid, never

**Revenue Sources**

```
  In-Kind Donations       $ 2,428,583
  Corporate / Foundation Support  947,850
  Community Support          747,370
  Government Grants           191,849
  Other                      89,763
  United Way                 63,250
  Investments / Interest     (8,527)
  Total                     $4,460,138
```

**Where Our Money Goes**

```
  Refrigerator Fund          $142,343
  Client Services [92%]      $3,897,997
  Management [5%]            217,316
  Fundraising [3%]           142,343
  Total                     $4,257,656
```

Financial Assistance

With rising rents, gas prices and utility costs, the need is growing.

- Families helped with financial aid increased 19% from 2010 - 11
- Amount of financial aid increased 8% from 2010 - 11 (excluding stimulus package funding)

Financial Notes

1. In addition to net income of $202,482, SCS had a loss of assets disposed of ($677) and a gain related to payroll tax deposits of $6,897 which brings changes in net assets $231,502.
2. Our supporting services overhead for the year was 8%, very low for nonprofits, especially smaller ones with fewer cost centers to distribute overhead. (The nonprofit standard is less than 25%).
3. The 2011/12 audit from Deborah Daly, CPA was 100% clean (no findings or recommendations).
4. Our audited annual financial statements are available on the SCS website for anyone to view.

Food Assistance

**Total Unduplicated Clients Served**

<table>
<thead>
<tr>
<th></th>
<th>FY 2010/11</th>
<th>FY 2011/12</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6,909</td>
<td>6,981</td>
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</tbody>
</table>

**Duplicated Food/In-kind Cases**

<table>
<thead>
<tr>
<th></th>
<th>2011/12</th>
<th>2010/11</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>35,323</td>
<td>27,800</td>
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</tbody>
</table>

* Part of FY 2010/11 included one-time assistance from federal stimulus funding through HPRP and Cal-Win programs.

—L. (SCS Client)
All it takes is one medical emergency to set you back…

Recently a mother of three came to us with a housing emergency. Her husband had to have emergency gall bladder surgery and as a result, they were behind on their rent. They were already paying a reduced amount of rent because they share a small apartment with another family. But, when her husband missed work for two weeks while recuperating from surgery, they were unable to pay their rent and were on the verge of losing the roof over their head. SCS was able to pay their portion of the rent for the month and ensure that they could stay right where they are.

Hoping to reunite with her children…

A young woman came to us anxiously looking for help. She had temporarily lost custody of her two children when she lost her job, had some personal struggles, and had no means of support. She is working hard to get back on her feet and found an apartment but could not come up with the money required for a deposit. SCS stepped in and, in a 50-50 partnership with the County, paid her $1,000 deposit. She is now in stable housing and in the process of reuniting with her children. We are so glad we could be a part of her journey to a happy ending.

Starting over at 65…

For most people, becoming a grandparent is a time of joy and pride. There is nothing better than holding your new grand-baby and smothering him with affection, knowing that you can hand him back to his mother or father after a brief visit. But for some, a new grandchild means starting all over. A 65-year old Sunnyvale grandmother was recently awarded custody of her 8-month old grandchild when the parents could not take care of the child. Our senior quickly started accruing extra expenses for diapers and formula, which forced her into deep debt with payday loans she was taking to make ends meet. SCS stepped in and paid one month’s rent to help her catch up with her bills. We also signed her up for our food program and set her up so that she is now receiving food stamps.

Neighbors in Need

Keeping afloat keeps getting harder in Silicon Valley

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“Thank you and the staff at SCS for the help and for making me and my family feel safe and to let us know that there are good people with good hearts in this world. I’ll always have you guys in my prayers. Thank you again. You are all angels.” – M. (SCS Client)