What Recovery?

As Sunnyvale’s economy booms, something else is happening all around us—most people are getting poorer. The cost of living in Sunnyvale is skyrocketing, with average rents now over $2,000/month. But low-income workers and seniors living on fixed incomes have not received raises.

Federal Government Sequestration is slashing food and housing benefits for the most needy. The 2009 Recovery Act’s temporary boost to Food Stamps, known as the Supplemental Nutrition Assistance Program (SNAP), ended on November 1st. The Food Research and Action Center (FRAC) reports this equals an average benefit cut of $36/month for every SNAP household. This average cut of 5.5% per household will cause hardship for many families and seniors already stretched to the limit. Learn more at http://frac.org.

To make matters worse, Sequestration has meant increases in housing costs for thousands with Section 8 housing vouchers. Section 8 supplements housing for the most vulnerable in our community—the disabled, seniors, and the working poor. 17,000 households in Santa Clara County now face increased rents, at a time while other benefits are being slashed.

Our statistics tell a sad story. The escalating cost of living is forcing many families to leave Silicon Valley, while those who remain are falling into a widening income divide due to lack of affordable housing and a living wage. While the number of clients coming to our doors has plateaued, the need per capita has increased.

- Compared to five years ago, the amount of financial aid distributed by Sunnyvale Community Services for rent, utilities, and other financial emergencies increased by 39%.
- The amount of food we distributed to low-income families and seniors increased 104% in five years.

Until there is truly a recovery for all, we need your support. Thank you for being part of our work to prevent homelessness and hunger in Sunnyvale, the “heart” of Silicon Valley.

Join our Holiday Drive!

We help clients all year long, but the holidays can be especially difficult for so many. We especially need:

- Coats: New or gently used coats in all sizes, from children to adult.
- Non-Perishables: Canned Tuna, Peanut Butter, Cereal, Pasta
- Household Gifts: Dish Sets, Small Space Heaters, Large Rice Cookers
- Teen Gifts: Radios, MP3 Players, $10 and $15 Gift Cards
- Toys for Ages 7-12: Young Girls Nail Polish & Make-up, Helmets and Pads, Legos for Girls

Donations can be dropped off during normal office hours, M-F 9:00 AM – 5:00 PM. For more information, please call 408.738.4298 or email mtran@svcommunityservices.org.

Please bring your donation any time up to December 13. Our Community Christmas Center runs from December 3 – 13.

SAVE the DATE!

2013 Holiday Auction

Thursday
December 5th
5:00 – 7:30 PM

Admission is Free!

Mark your calendars! The SCS Holiday Auction is just around the corner! We are grateful to the Sunnyvale Elks Lodge for donating their lovely venue for the second year in a row. Be sure to bring your holiday list and shop for one-of-a-kind items including sports tickets, spa packages, vacation getaways, and delicious wine.

Many thanks to all who donate food and gifts. We are also grateful for our many dedicated volunteers who give hundreds of hours to make this event a great success. All proceeds benefit the SCS Community Christmas Center.

A Message from our Executive Director

The cost of living in Sunnyvale is skyrocketing.

Nov 2013

Business is Booming, and That’s not Good
Message from the Board President

It is a privilege and an honor to be the new Board President at Sunnyvale Community Services. I have served on the Board for 10 years and have been an enthusiastic volunteer and supporter for longer than I can remember.

Sunnyvale Community Services provides essential support to those in our community who need a helping hand, an extra meal, or a referral to useful resources. There is a disparity that exists all around us, between the high-tech workforce filling our office spaces throughout the city, and the low-wage workers who support this growing business infrastructure. Studies show that for every full-time high-tech employee, it takes 4 - 5 service workers to support him or her, from the Starbucks barista, to the sanitation worker, to the gardener.

The clients who come to Sunnyvale Community Services are hard-working families and individuals who are often one paycheck away from disaster. An unexpected medical emergency, car trouble or rent increase can make the difference between being safely housed or being homeless.

I urge you to consider making a donation to this wonderful agency here in our community. Your support can make the difference for a family struggling to stay in their home when rents skyrocket, or having to make the difficult choice between buying food for the week or paying medical bills. We cannot help our clients without the generosity of our donors and our volunteers.

We are especially encouraging those of you who are thinking about estate planning to consider leaving a legacy gift to SCS. Your kindness today can be the source of hope for someone tomorrow. Thank you for your support and your continued engagement with SCS.

—Debbie Lyn Owens

Work First Sunnyvale

Sunnyvale Community Services is the lead agency in the “Work First Sunnyvale” program with Downtown Streets Team. You may have seen Team members in their bright yellow shirts keeping streets and parks in Sunnyvale clean!

In the first year, 50 individuals graduated from Job Search Skills classes, 13 people moved into regular employment, and 10 people moved into housing—it’s working! This year, NOVA Workforce Development joins the program, helping clients build job skills and increase their earning power.

Paying it Forward
An SCS Legacy Gift

At SCS, we never know when an angel will smile on us and bring much-needed relief to our continually stretched budget. This past year, we lost former client and angel, Paul Walkowiak. When Paul came to us over 30 years ago, he was in financial straits and asked for help with his rent. We sent him off with one month’s rent and food assistance. With changes in staff and the passing of time, SCS lost sight of Paul, but in all these years Paul never forgot SCS.

Just a few years ago, Paul reconnected with SCS as a donor. We learned this year that Paul died unexpectedly at the age of 67. At the time of his death, Paul had been a successful businessman, having worked at Lockheed-Martin and other Silicon Valley companies during his career. We found out that upon his death, Paul left a very generous portion of his estate to our agency. His gift will go toward ensuring our building is well maintained and capable of serving thousands every year. In honor of his gift, we will rename our warehouse, which serves so many every day, the Paul Walkowiak Warehouse. His legacy gift to SCS will ensure that low-income Sunnyvale residents will have a place to come for food and financial aid for many decades to come.

—Debbie Lyn Owens

Leave a Legacy

We are fortunate that from time to time we have been the beneficiary of one of our donor’s estates. If you would like to start planning now to leave a legacy gift to SCS, you can talk to your estate planner or contact Executive Director Marie Bernard for a confidential discussion.

You can reach her at 408.738.0121 or mbernard@svcommunityservices.org.

[ Nonprofit tax ID #94-1713897 ]

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“After 298 days in a homeless shelter, I am enjoying the good life here in my studio apartment. Again, I sincerely appreciate when you came to my rescue on my rent in Sunnyvale.” —SCS Client
The Yahoo Employee Foundation (YEF) awarded Sunnyvale Community Services a grant of $150,000 in support of our work to prevent homelessness and hunger in Sunnyvale. We are honored to have been selected for this generous grant in what we understand was a very competitive process.

Across the company, Yahooers! (as the employees are affectionately known) were encouraged to give back to the community during the “Summer of Service” this year. After awarding the grant, over 80 Yahooers! from the company’s Search Division volunteered at Sunnyvale Community Services to bag produce and distribute food to over 600 families. Many of the Yahoo! volunteers were bagging groceries alongside other Yahooers! they had never met, and the bustling physical activity was a big change from the typical work day at Yahoo!

Backpack Day would not be possible without the generous donations from so many. We are especially grateful to Intuitive Surgical for their significant contribution. We also thank:

- Alpha Delta Kappa
- AMD
- Avalon Silicon Valley
- Casa de Amigos
- CSR Technologies
- Edward Jones
- EnerVault
- Family Giving Tree
- Frances Street Neighborhood Assn.
- Genentech
- Irvine Company
- Lakewood Village
- NetApp
- Northrop Grumman
- Orchids
- Payless Shoe Source
- Ponderosa Park Neighborhood Assn.
- Sociedad Cervantes Espanola
- St. Thomas Episcopal Church
- Sunnyvale FISH
- Sunnyvale Lions
- Sunnyvale Presbyterian Church
- Sunnyvale Rotary
- Texas Instruments
- Toyota of Sunnyvale
- US Bank
- and countless individuals

Finally, we could not have this event if it weren’t for our hundreds of hard-working volunteers who work tirelessly to ensure every child leaves with a new backpack on their back and a smile on their face.

Welcome New SCS Staff

We are happy to introduce two new staff members here at SCS. Long-time volunteer Ed Roberson joined our staff in April as the Warehouse and Facilities Specialist, ensuring that our incoming donations flow in a quick and orderly way right back out to our clients. We also welcomed David Hernandez to our staff this summer. David is a Case Manager, focusing his efforts on a subset of clients who need sustained guidance and support as they work toward self-sufficiency.

A Wonderful Holiday Affaire

The SCS Auxiliary held their annual holiday boutique this past October, selling beautiful one-of-a-kind ornaments, jewelry, gifts, and more. Their quilt was a stunning black and white design this year and went to lucky raffle winner John Bokelman. All of the proceeds benefit the SCS Community Christmas Center.

Christmas Stockings Stuffed with Love

Expert seamstress and craftsperson, Brenda Trimble of Crosswalk Church, was kind enough to hand-sew 100 Christmas stockings for some lucky families this holiday season. Brenda’s colorful Christmas stockings will be given at our annual Community Christmas Center, along with two weeks worth of food and new toys and gifts for every family. Thank you, Brenda, for adding a little extra joy to the holidays this year!
SCS Annual Report FY 2012 / 2013

With the generous support of our donors, we are able to help everyone we encounter, never turning any eligible away because we lack financial resources. Our services:

Total Unduplicated Clients Served

- Total unduplicated individuals helped with food and/or financial aid decreased 5% this year, but the need per capita is going up! Financial aid increased 5% and food assistance went up 16% in just one year.

What does this mean? Low-income families are leaving the area because it is becoming too expensive to live in Silicon Valley. Those remaining need more help.

Financial Assistance*

With rising rents, gas prices and utility costs, the need is deeper than ever.
The amount of financial aid increased 5% from 2011 - 12. What does this mean? The need is deeper than ever before, with rents rising while income is staying flat for low-income workers and seniors.

Amount Spent on Financial Aid to Clients

- Food Assistance: Includes aid for rent, rental deposits, utility bills, medical bills, bus passes, gas vouchers, and pass-through direct assistance of $15,320.

We continue to give out more food in our bags/servings, and more healthy food. Food prices keep going up, including the fresh produce we distribute every Monday.

We are distributing more than double the food from 5 years ago, which means we need more volunteers to bag groceries, stock shelves, run food drives, pick up donations, and keep our warehouse humming.

- Food Servings: We count each time an individual receives food as a “serving.” These increased 16% from 2011 - 12.

- Produce Mondays: Launched in October, 2011, has increased from 320 families/week to over 700 families/week—an increase of 119%.

- Volunteer Power: Our talented and dedicated volunteers currently equal 15 full-time staff equivalents.

A family of four coming to SCS can receive healthy food and produce valued at $308 per month, giving needed nutrition and room in their budget for other necessities.

We are always grateful for the generous donors and volunteers who support Sunnyvale Community Services year-round. You are the hearts and hands of our mission to prevent homelessness and hunger here in Sunnyvale.

Cake4Kids Creates Birthday Smiles!
Thanks to our partnership with the volunteers at Cake4Kids, SCS distributed 123 birthday cakes to low-income children this year.
Every single client and family eligible for financial aid, were. Please help us continue this perfect track record.

### FINANCE OVERVIEW

**Revenue Sources**

- In-Kind Donations: $2,711,571 (50%)
- Community Support (See Financial Note #1): $1,152,594 (21%)
- Corporate/Foundation Support: $996,139 (18%)
- Government Grants: $364,789 (7%)
- United Way: $65,900 (1%)
- Other: $93,377 (2%)
- Investments/Interest: $74,849 (1%)

**TOTAL**: $5,459,219

**Where Our Money Goes**

- Program/Client Services: $4,452,282 (92%)
- Support Services Management: $205,898 (4%)
- Fundraising: $191,494 (4%)

**TOTAL**: $4,849,674

### Financial Notes

1. Community Support includes a generous bequest of $419,711 from the estate of Mr. Paul Walkowiak. The SCS Board of Directors has designated the bequest to be restricted for capital expenses. The bequest is included in the total Change in Net Assets of $609,545.

2. Our supporting services overhead for the year was 8%, very low for nonprofits, especially smaller ones with fewer cost centers to distribute overhead. (The nonprofit standard is 25% or lower.)

3. The 2012-13 audit from Deborah Daly, CPA was 100% clean (no findings).

4. Our audited annual financial statements are available on the SCS website for anyone to view.

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**Neighbors in Need**

- **A medical emergency can cause eviction**

  A 77 year-old Sunnyvale senior and caretaker of her grandchildren since their mother died years ago, had an emergency dental extraction in order to prevent an infection from getting worse. Although it took some convincing, this proud family matriarch came to Sunnyvale Community Services to help her pay the $219 balance for her dental emergency. Because we were able to step in and help, she was able to get the medication she needed for a full recovery while remaining in her home without the risk of eviction. In addition, we were able to provide her with emergency food, helping her stretch her already very tight monthly budget.

- **Homeless man gets a new start**

  Through our partnership with Downtown Streets Team, we met “Bill,” who had been homeless for over one year. He joined the Downtown Streets team and found in it a new purpose and a new beginning. After working on the team for a year Bill was able to move into a new apartment, the first home he had in over a year. SCS was able to help Bill with food and basic household items like dishes, detergent, and linens. Bill was so grateful for our help and still stops by once in a while to help clean our windows and say hello to the staff at SCS.

- **Two full-time jobs and a home**

  High rents throughout Silicon Valley means that it takes more than one minimum wage job to afford a place to live, even a tiny apartment. A family whose husband was working two full-time minimum wage jobs came to us for help with the deposit on their first home, a modest trailer for a family of four. With one-time rental deposit assistance, this family was able to move out of a motel and into a permanent home. The mother was teary-eyed with gratitude and tremendously relieved that her children could have their own beds and feel safe again.

- **Father and son—sticking together**

  A single father of a five year-old boy lost his job in July and has been working hard to find a new job ever since. While this was happening his medical bills were mounting with his own care as well as his son’s. Sunnyvale Community Services was able to help this father get his MediCal reinstated so that his medical bills were covered. In addition, we enrolled him in our food program and gave his son a nice new backpack with school supplies along with a Payless Shoes voucher so that his son could start kindergarten with everything he needed. Our help has enabled this dedicated father to focus on his job search without worrying about staying healthy and providing food for his son.
Healthy Eating, Healthy Living at Full Circle Farm

This past June SCS held its second annual Healthy Eating, Healthy Living Fair at Sunnyvale’s 11-acre community Full Circle Farm. Crowds of people were able to visit with over 20 participating agencies, eat fresh-from-the-farm fruits and vegetables, and take part in interactive games and activities. We are grateful to all of the volunteers who helped on that sweltering day, and we thank our sponsors: El Camino Hospital District, Genentech, Kaiser Permanente, and Palo Alto Medical Foundation for making this important event possible.

A Moving Documentary Event

In September, SCS hosted a screening of the documentary, American Winter, co-produced and directed by Harry and Joe Gantz. The documentary follows the personal stories of 8 families struggling in the wake of the worst economic crisis since the Great Depression. The screening was an opportunity for us to highlight the impact the economy is having on our own community, where budget cuts to social services and a shrinking of the middle class are dramatically impacting our most vulnerable. We are grateful to our host for the evening—Texas Instruments—and PG&E, Wild Palms Hotel, and Nothing Bundt Cakes for sponsoring the event.

Thank you to our Intel Fellow, Penny DaVilla, who joined us as an administrative assistant this past spring thanks to a generous grant from Intel Corporation.
Major Program Contributors

- Anonymous (2)
- Rachel and Sank Alavez-Horine
- AMD
- Alpha Graphics
- Applied Materials
- Chinese Services Club of Santa Clara Valley
- City of Sunnyvale
- City of Sunnyvale Employees’ Giving Campaign
- Conner Duke
- County of Santa Clara
- Peter S. Deeling
- El Camino Hospital District
- Emergency Food and Shelter Program
- Family Giving Tree
- Stewart Ferguson & Sandra Spires
- Foster & Adoptive Parent Association
- Frosch & Easy
- Genentech
- Genentech Foundation
- The Grainger Foundation
- James O. Groninger
- Hewlett Packard
- The Historic Del Monte Building
- Homestead High School
- Housing Industry Foundation
- Housing Trust of Santa Clara County
- Huett-Johnson Charitable Trusts
- Il Fornace Restaurant
- Initiative Santa Clara
- Kaiser Permanent Santa Clara
- Vision and Gregory Kotel
- Don Kumanoto and Peggy Wood
- Bruce and Jing-Lei La Fountain
- Ken and Susan Liu
- Barry & Virginia Langdon-Lassagne
- Lockeed Martin Employees Foundation
- Herbert & Liz Lopez-Aguado
- International Dairy Foods Association
-���������������������������������������������������������������������������������������������������
- Nicolas and Anna Brahamann
- Casa de Amigos Bingo Club
- Christopher and Lucy Cesar
- Betty & Mark Chase
- Anna Clayton
- Congregational Community Church
- John and Maya Clifford
- The Dominican House
- Fry’s Electronics
- Donna Fuere
- William and Carolyn Gross
- Jeffrey and Harp Hubbard
- Hubbard Farms - Alan and Barbara Hubbin
- Russell & Susan Hull in memory of Walter L. Hull
- India Cash & Carry Inc.
- Derek Beaudon
- Gary T. Kanda
- Janet Klein - in memory of Barbara Klein
- Philip Kring
- Kayenkull’s Collison Repair
- Matthew & Donna Leacock
- Dr. Daisy H. Lee in Memory of Dr. Wu-ren Lee
- Jerry and Linda Lien
- Mary Lincoln Wynn
- Joseph and Darnell Montaño
- Robert and Kathleen Menifee
- Paul Murray
- Benjamin Newson
- Noka
- Gene and Margaret Oschi
- Ray and Nathia Ostby
- Jeff & Cindy Politzer
- Robert and Anne Pochowski
- Thomas Pyle in loving memory of Susan L. Pyle
- Redwood Gospel Assembly
- Tim and Yulanda Rich
- Dennis Rosman
- St. Vincent de Paul Society
- Resurrection Conference
- Safeway Corporation
- Raymond & Yvonne Skitt
- Sandi Spears
- Flo Stafford, Starlite Storage
- Dennis and Jean Steen
- Sunnyside Singers
- Robert N. and Florence Singer
- Foundation Fund
- Star One Credit Union’s Community Involvement Committee
- Committee to Gift Rob Swegles in memory of Ron Swegles
- Tim Teichman
- Trinity United Methodist Church - Church Society Committee
- Tim and Linda Vahoun
- Bill and Constance von der Heyde
- Joe and Connie Verceles
- Peter & Joy Wallach
- Brad and Debbie Westmore
- David H. Whittam
- Judith Pietroski & William Wiegand
- Ricardo Martin
- MCDOD, A Jewish Response to Hunger
- Barbara MeClellan Foundation
- Keith & Laurel Law and Mary Boyte
- Marc & Jennifer MERLIN
- Microsoft
- Garfield & Camilla Mossing
- NetApp
- Employees Charity Organization of Northrop Grumman
- Orchard House Foundation
- Lee & Sarah Otter
- Palo Alto Medical Foundation, Camino
- Pasera (Sunnyside)
- Payless Shoe Source in Sunnyvale, CA
- Piano Del Rey Music of Sunnyvale
- R. K. Seik
- Jeff and Sandra Siggins
- St. Mark Lutheran Church
- Safeway - 150 El Camino Real
- San Francisco Chronicle Season of Sharing
- San Jose Grocery Outlet
- Satterfield Foundation
- Second Harvest Food Bank of Santa Clara and San Mateo Counties
- Severna Family Foundation
- Helen Sherman
- Silicon Valley Community Foundation
- Sobrato Family Foundation
- Spaulding
- Specialty Solid Waste and Recycling
- St. Martin’s Episcopal Church
- Stanford Hospital & Clinics
- Sunnyvale Art Gallery
- Sunnyvale Chamber of Commerce
- Sunnyvale Community Services Auxiliary
- Sunnyvale FISH
- Sunnyvale Presbyterian Church
- Sunnyvale Rotary Club
- Sunnyvale School District
- Synopsys Employees
- Ten Minutes, Ten Minutes, Ten Minutes Sunnyvale Toys R Us
- Toa Chula Foundation
- Union Bank
- United Way Silicon Valley
- Village Harvest
- David Wake and Notan Pauw
- Paul Wakeley
- West Valley Elementary
- Paul & Deborah Waterbury
- The Wilma Foundation
- Yahoo! Employee Foundation
- YWCA Norwest
- Ted & Florence Yoshikawa

Adopt-a-Day Honor Roll

Underwriting SCS’s $1,000 a day operating costs not covered by grants or contracts

1 Day (cont.)
- IBM
- Dennis and Dee Imaizumi
- Ann Infield
- Raymond Irani
- Louise Ishetic
- In memory of Phyllis Jecoll and Barbara J. Mordy
- CalPacor Foundation
- Denise Kure
- Keith and Ellen Kuchen
- Carla J. Klein
- Kenneth & Josee Kowong
- Walter & Louise Kruz
- Gifford Broadway Lautens
- Eric Laurenzendorf
- Martin Lee in memory of Linda Lee
- Theresa J. Lees
- Bobbi Lemberg
- Gerard Lajo-Par
- L. Lima
- Allen and Amy Maddox
- Mervin Macias in memory of Dr. Ananda Raza Macias
- Alessandra Martelli
- Jennifer Martin
- Joseph McAuliffe
- Kevin McCreery
- Mark Melber
- Andrew and Jan Miller
- Moms Club of Sunnyvale
- Dave and Kathy Moore
- Justin Moore
- Carol L. Morrow
- Douglas May
- Chris & Julie Maykin
- Russell and Mira Nakano
- Stewart Harold Narrashim
- Northrop Grumman Marine Systems
- Pacific Gas and Electric Company
- Scott Panzer & Diane Olvera
- Donald & Nancy Perry
- Mr. and Mrs. Wolfgang Palka
- Judy E. Poutre
- Gary & Doty Price
- Stephen and Karen Quick
- Joseph Ribera and Mary-Ann Wallace
- Eric Roberts
- George I. Rodríguez
- George & Charlotte Rogers
- Dora J. Russell
- Helen Rutt & Gill Ohama
- St. Timothy Episcopal Church
- San Francisco Grocery Makers Foundation
- Arthur Savelle III
- Susan & Alan Schenck
- James & Joan Schuie
- Eugne Scaglie
- Sertoma Club of Sunnyvale
- Cilliton and Kevin Shakk
- Mr. and Mrs. John E. Sheehan, Jr.
- Richard & Julianne Simone
- Single Squares of Sunnyvale
- Sunnyvale Service Athletic Club
- Sunnyvale Volunteers
- Larry and Gail Smith
- John Sung
- George and Helge Stoepell
- Esther Wong and Shanye Stubbins
- Sunnyvale Service Athletic Club
- Sunnyvale Volunteers
- Kenneth and Taylor Terada
- Sara Thomas
- Nancy Tho
- Unzettarian Universalist Fellowship of Sunnyvale - The Social Justice Committee
- Ricardo Uribe
- Mary and Sharon Vergho
- Dave Voskodnik and Audrey Wong
- James & Rose Waltz
- Oakland and Gail Hoben
- Ray & Lynn Warner
- Webroot Software, Inc.
- David and Christine Westner
- Kyle Welch
- Lori Cross Williams
- Kent and Grace Witt, and Jewelry Advantage
- Katharina and Abstak Woodman

$Double Your Dollars
You may be able to make your donation to SC Sgo farther! Be sure to check with your employer to see if they will match your contribution. If your company participates, just ask them for a matching gift form and send it to us with your contribution. We will take care of the rest! FYI, some companies even match gifts by retirees and/or spouses.
Financial assistance for rent, utilities, medical care, prescriptions, other critical bills, and rental deposits for homeless families moving into housing

Daily emergency food, weekly “Produce Mondays,” monthly food for families and seniors, and Kids’ Summer Food distributions

Community Christmas Center, affording clients the dignity of selecting a two-week supply of food, new gifts for infants through teens, and a practical household gift

Bus passes and gas vouchers

Budgeting assistance, support counseling, and advocacy

Referrals to medical, mental health, employment, shelter, education, and legal programs

Clothes, backpacks/school supplies, household items

Many thanks to Alpha Graphics and California Mailing for their discounts.

Newsletter designed and produced by Take Flight Graphics

SCS Wish List
Check out our website for the most needed items.
http://www.svcommunityservices.org/donate-wish-list.html