

Sunnyvale

Community Services

Working to Prevent Homelessness and Hunger— Our Business is Booming, and That's Not Good

www.svcommunityservices.org

May 2008

Director's Message: WHEN YOU'RE UP, YOU'RE UP...AND WHEN YOU'RE DOWN, YOU'RE DOWN

Several months ago, I was reminded of these words from an old children's song when I saw two articles on the same page of the San Jose Mercury News: 13,800 jobs lost in the valley and a \$29 million bonus for an executive leaving the company. I am not in a position to criticize corporate finances or compensation packages. I do know, however, that our clients who work at multiple minimum or low wage jobs or subsist on Social Security, can't even accumulate enough savings just to feel financially secure right now, let alone long term.

Thanks to your support, every year we've been able to provide more financial aid and food to more low-income families and seniors in desperate need. The families we serve are able to make ends meet until hit with uncovered medical bills, car repair bills, reduced work hours, or lost wages from jobs without benefits when they or their children are sick. The seniors we help, barely scraping by on modest Social Security benefits and pensions, have been hit with higher deductibles and co-payments for medical care and prescriptions. Friends bring them to us when they discover seniors who couldn't afford to buy the medications their doctors prescribed or were cutting pills in half or even quarters.

They all will face even greater challenges if proposed state and federal budget cuts are enacted. Here are the effects in Santa Clara County of some of the Governor's proposed state budget cuts as reported by the California Budget Project:

- Funding for the 239,030 students in public schools would be cut by \$525 per student.
- 4,790 low-income children in 2008-09—and a total of 8,720 children by 2009-10—would lose Medi-Cal coverage.
- 47,490 low-income seniors and persons with disabilities would lose the state cost-of-living adjustment for Supplemental Security Income cash assistance grants (for persons with disabilities that prevent their working).
- 14,170 low-income seniors and persons with disabilities would receive fewer hours of services through the already over-burdened In-Home Supportive Services Program.
- 228,560 low-income Medi-Cal recipients would have reduced access to health care services because of payment cuts to health care providers.
- Parents of 30,960 children enrolled in the Healthy Families Program, which provides low-cost health coverage for children in low-income families, would have to pay higher premiums and co-payments, and dental service would be reduced.
- 670 fewer low-income children would be enrolled in child care and pre-school due to funding cuts.

(For more "good news," continue on page 2)



TURN CARS INTO CASH FOR SCS

There are two ways to turn cars into cash for Sunnyvale Community Services, and John Vorreiter did both. Thanks to the generous support of Adam and Dee Simms, Toyota Sunnyvale will give \$100 to SCS for everyone who mentions Sunnyvale Community Services when purchasing a new or used car at their dealership. Please tell everyone you know.

Not only will they get great deals on great cars, but their purchase will also mean donations to SCS. (Adam, left, congratulates John on his new truck.)

If you have an old car, boat, or RV you want to donate for a tax deduction, contact Donate For Charity. They handle all the details, and SCS gets the proceeds. Please call toll free (866) 392-4482 or www.donateforcharity.org.



SALA, AARP, CMG, AND SVBC AT YOUR SERVICE AT SCS



On Wednesday mornings, an attorney (Beth Bonnett) from Senior Adults Legal Assistance (SALA) provides basic legal services to seniors. SCS provides free office space and makes the appointments.



For three months, two days a week, six AARP Foundation volunteers prepared taxes using SCS facilities (30 returns a day). Al Reichner, district coordinator, double checked all the returns, shown here with Bob and Michaelina Hughes.



On monthly food distribution days. we invite other nonprofits to provide services and information in our parking lot: (left to right) Health **Educator Sally** Twesten and Doctors, Kelly Troiano, Jane Liang, and Kristen Welter from Camino Medical Group

(Director's Message continued)

And these aren't the first substantial reductions to any of these programs. More good news. The President's proposed budget not only cuts federally sponsored programs; it also cuts grants to states, further compounding their fiscal problems. Here is a partial list of the state programs that will be seriously impacted by federal budget cuts. The list itself is staggering, let alone the amounts involved, number of people affected, and total reductions in these programs over the past years. (For the complete reports on the Governor's and President's proposed budget cuts, visit the California Budget Project's website: www.cbp.org) In no particular order, the impacted programs include:

- Medicare payments to hospitals and health care providers who serve Medicare beneficiaries
- Medicaid, including federal matching funds for family planning and case management services
- SCHIP (State Children's Health Insurance Program) affecting Healthy Families (health care for over 850,000 low-income children)
- Child Care and Development programs, low-cost day care essential for those in the welfare to work program who must work but at wages too low to afford unsubsidized day care
- Energy assistance for low-income families and seniors, removing 40,500 households next year alone
- Environmental protection/clean water programs
- Section 8 housing
- Public housing maintenance and improvements
- Vocational and adult education
- Head Start
- Emergency housing
- Domestic violence
- Assistance for the homeless
- Care home licensing
- Services for those with developmental disabilities
- Services for the deaf
- Economic development

With your help, Sunnyvale Community Services will do our utmost to help every low-income family and senior in need, people who are doing everything they can to help themselves.





When **Dave Fork** was 11 years old, he rescued his first bike from a neighbor's dumpster. Now he volunteers to run the bicycle exchange program for the **Silicon Valley Bicycle Coalition**. On the second Saturday of the month (January through November), volunteers accept and repair used bikes which are distributed through nonprofit agencies. To date, SCS has given out 70 to very happy clients.

http://svbcbikes.org/programs/bicycle-exchange



FOOD PRICES GO THROUGH THE ROOF! STICKER SHOCK ON EGGS?

We may be "getting used" to soaring real estate and gas prices, but now it's the same for basic food items. According to the Second Harvest Food Bank, the price of eggs has risen 66% this year alone. Flour and milk prices are up 25% in just one year. Oil prices are just part of the problem.

A recent San Jose Mercury News article pointed out that in response to the demand for ethanol, "farmers made a dramatic



shift...to grow corn rather than other crops. By the end of the 2007 crop year, 19% of the harvested corn crop was made into ethanol." This shift not only increased the price of a bushel of corn from \$2 in 2005 to \$3.40 in 2007. This change also resulted in higher prices on meat and poultry as ranchers need corn to feed their livestock and chickens.

Other vegetables and fruits that growers stopped planting in favor of more corn also cost significantly more. These price increases on basic foods come at the time when rents have increased faster than wages and have seriously impacted low-income families and seniors. No wonder participation in our food programs is at record highs, serving nearly 1,300 families and low-income seniors.

WE'VE GOT "O.M.H. SYNDROME," AND WE NEED YOUR HELP!

In June, July, and August, we give additional grocery bags of breakfast and lunch items to families whose children rely on school meals (now 47% of the 6,000 students in the Sunnyvale School District). The problem is that, like **Old Mother Hubbard**, this year we simply don't have enough of the breakfast and lunch food items we want to give these families. Given escalating food prices, we do not want to eliminate those extra bags. If we purchase the items, even at large discounts, we will have less money to pay rent, utility, and medical bills. The value of the in-kind aid we give out has increased from \$660,000 three years ago to \$814,000 two years ago to \$1,080,000 last year. And we are well ahead of that amount in the current fiscal year.

We are asking you to donate the following food items from now through August: **cereal, peanut butter and jelly, macaroni and cheese, tuna, and granola bars**. In addition, perhaps you could organize collections at work, church, neighborhood associations, schools, civic and youth groups. Your help would be tremendously appreciated by hundreds of low-income Sunnyvale families.

ARMADILLO WILLY'S DILLY OF A DEAL REPLACES DINNER AT THE DUMP THIS YEAR

In lieu of the Dinner at the Dump this year, we encourage you to eat at **Armadillo Willy's**, 161 E. El Camino Real, on **Tuesday, June 3, between 5 pm and 9 pm**. SCS will get 20% of all food and beverages purchased by those who either bring in the flyer (on the back of the insert) or identify themselves as SCS supporters. (We, however, are not allowed to stand there to remind you to do so.) This offer also includes take-out orders. You might even consider buying extra to take home for the next night's dinner. Please tell everyone you know. Don't cook on June 3. Join SCS supporters at Armadillo Willy's in Sunnyvale.

Because of the City of Sunnyvale's new garbage policy, there will be no space for Dinner at the Dump this year. Starting in July, each household will be allowed one garbage container, and the price will vary depending upon the size of the container. Customers can turn in their current container for a different size. This change means that the yard Specialty Solid Waste and Recycling uses for Dinner at the Dump will be full of thousands of dumpsters of all sizes. Specialty Solid Waste and Recycling is the extremely generous sponsor of Dinner at the Dump, not held at the aromatic dump itself, but at the corporate headquarters yard.

P.S. Tuesday is tri-tip day at Armadillo Willy's, the only day tri-tip sandwiches and dinner entrees are served.

(This offer is not good with any other discount.)

THAI BASIL'S TANTILIZING TASTES TREAT SCS SUPPORTERS

Once again, **Jua and Taneerat Rattanaphun**, owners of **Thai Basil**, provided a banquet dinner for a restaurant full of SCS supporters. Thanks to their generosity, every cent of every ticket purchased benefitted SCS. Not only does Thai Basil consistently win the title of the Best Thai Restaurant; it also wins the title as most generous.

Thai Basil recently enlarged and remodeled its restaurant which is located at 101 S. Murphy (at Evelyn).

Taneerat Rattanaphun shown with SCS Board President Sharon Davis



HOW CAN YOU DONATE? LET US COUNT THE WAYS.....PROMOTIONS, SWEAT, ALLOWANCE, PRIZE MONEY, IN LIEU GIFTS, LOOSE CHANGE, FOOD COLLECTIONS. SHOPPING, MATCHING FUNDS











We are sincerely grateful for all donations—from the \$2 gift from an 87 year-old low income senior to the \$10,000 check dropped off by a donor who wished to remain anonymous—from the three boxes of cereal donated by a client we just helped to the Sunnyvale Presbyterian Church's year-round food drive. We thought we'd feature different types of donations we received during the holidays and throughout the year which might give you some ideas. 1) Paula Ivers, owner of the quilt shop The Granary, offered her customers one raffle ticket for each new item they contributed to our Community Christmas Center. The winner, Lori Hossack, won a gift basket stuffed with quilting supplies and a gift certificate. 2) Board VP and Union Bank Customer Services Officer Steve Harms spent his two-week vacation working 12 hours a day at the Christmas Center. For the volunteer lunch, he brought a cookie bouquet with thanks in many delicious languages. 3) 9 year-old Michelle Dudley who attends Cumberland School spends one-third of her allowance, saves one-third, and donates one-third. She came to the Christmas Center with her parents James and Celia and her





brother **Thomas** to donate \$65. **4**) When he isn't playing baseball, **Kevin Case**, who attends Peterson Middle School, thinks about those in need. In lieu of gifts for his 12th birthday, Kevin collected 45 boxes of cereal for SCS. **5**) **Kathy Moore** came for a solid month as a team lead in the Toy Department. Her husband **Dave** volunteered on their 25th anniversary so he could be with his wife. At the end of the day, they were so tired that they celebrated at a later date. **6**) 13 year-old **Brad Johnson** suggested that his family put loose change in a jar every night for a few months then donate it to SCS. The Johnsons added the \$187 they collected to their annual donation. **7**) Each Wednesday for one month, **Curves at 415 N. Mary Ave**. collected a specific type of food. **8**) **IrisAnn Nelson**, an SCS Board member, suggested that her **Birdland Neighborhood Association** collect food and bath towels. She brought in over 100 towels and a truck load of food. **9**) For several years, **The Mom's Club**, in lieu of gifts for each other, goes out to dinner then shops for toys, gifts, and household items for the Christmas Center. **10**) **William Hamel**, a 5th grader at Resurrection School, asked for gift certificates for his 11th birthday in lieu of gifts. His friends and family contributed \$600 of certificates for teenage gifts. **11**) **Lisa Ford, her son Nicholas, and her mother Lorita Fleet** won 3rd place in the Mary Manor Mobile Home Park holiday decoration contest. They donated the gift cards they won to SCS.

Here are a few more creative donations. Two families encouraged philanthropy through matching gifts. **David and Holly Mendel** matched the donations of 9 year-old **Joshua** and 6 year-old **Derron.** So did **Mark Tom and Terri Lau**, parents of 16 year-old **Robert** and 13 year-old **Kevin**. Volunteer **Lois Carroll** donated the \$200 she earned cat sitting. **Michael Rose** and **Barbara Myers** donated the fees they earned as poll workers in the last election. Residents of **Casa de Amigos and Cape Cod Mobile Home Parks** donated the proceeds from craft boutiques. **Kuykendall's Collision Repair** asked their vendors to make donations to SCS rather than to give them presents. **Debbie Lyn Owens**, owner of **Debbie Lyn's Costumes**, offered her customers a month-long discount and contributed a percentage of sales to SCS. **West Valley Elementary School** conducted a coat drive. **Homestead High** conducted a school-wide food drive. Finally, **Dave Vossbrink** suggests donating your economic stimulus rebate checks to SCS.









READY TO START YOUR HOLIDAY SHOPPING?

Some of our supporters are. They've asked for a list of what we need most for the Community Christmas Center so that they can take advantage of Memorial Day, 4th of July, and Labor Day sales. We are happy to oblige and to accept donations at any time.

Household giftsGifts for teenstoaster ovensMP3 playerscoffee potsportable CD playersblanketsmini radios

sheets (full and queen) hand held electronic games

white pillowcases gym bags bath towels hair dryers sets of dishes wallets

sets of flatware \$10 and \$15 gift certificates

dish towels

Gift for 7-12 yr. olds

Legos soccer balls, basketballs, footballs arts and crafts kits
Bratz and Barbie dolls remote controlled cars
Caboodles and hair accessories
\$10 and \$15 gift certificates



HOW ABOUT A GIFT FOR MOTHER'S DAY... OR FOR YOURSELF?

John Harrison Photography, featured at our annual auction, will be having a landscape photography gallery open house as a part of the Silicon Valley Open Studios, May 10th and 11th. A portion of the proceeds will go to Sunnyvale Community Services. See John's website for more details: http://www.jharrisonphoto.com. (Unsolicited testimonial: At the auction, Executive Director Nancy Tivol paid more than retail value for John's photo, her absolute favorite photograph ever.)

All Horizons Travel (160 Main St. Los Altos) will make a donation to SCS in the name of anyone who books cruises, tours, and land packages and mentions SCS. As Marsha Santaferraro put it, "Now is the time to get out there and make your memories of a lifetime, get a great rate, and help a wonderful organization!" www.allhorizonstvl.com or (650) 941-5810 ext. 113. (Airfare excluded: offer expires Nov. 1)



A GIFT FOR SCS

For his Eagle Scout project, Andrew Maddox made two carts for SCS that we use every day for our various food programs. Andrew, the son of volunteers and donors Allen and Amy Maddox, is now a freshman at San Jose State University. He volunteers for the Christmas Center and is shown with Marie Barlahan, Director of Operations/Volunteers.

WHY YOUR DONATIONS MATTER

We are proud of our record of providing financial aid to every eligible low-income family and senior in need, not turning away anyone because we lacked resources. However, this is really your record, not ours. Without the funds, we couldn't provide the help.

To receive financial aid, clients must prove, by completing a three-month budget and bringing other documentation, that their need resulted from an emergency such as uncovered medical expenses, reduced work hours, or time between paychecks from an old to a new job. The caseworkers must see that with our assistance, the family or senior will be able to pay monthly bills in the future. Here are just a few examples of the impact of your support, some rather dramatic, others, unfortunately, common place but equally important.

- Not only did their 19 year-old son die of cancer, but also his mother was undergoing chemotherapy and radiation at the same time. The family faced funeral expenses (at a discount which they themselves had negotiated) and uncovered medical expenses for the son as well as for the mother. They had paid all their bills but didn't have enough left for rent.
- A friend brought her 84 year-old neighbor to SCS when the friend discovered she was cutting some medications in half and others in quarters. She had Medicare but couldn't afford the supplemental insurance. Two of her prescriptions cost her \$305; her total monthly income was only \$897. Even some seniors who can afford to purchase supplemental Medicare insurance can't afford their share of prescription costs, let alone those who can't afford the added coverage itself.
- A father of three found a new second job closer to his primary job and home because he couldn't afford the gas it took to get to both jobs and to and from home. He showed us receipts that he now pays \$55 a week more for gas than he paid last year. He needed help until he received his first paycheck from his new second job.
- Here is a very frequent problem. A mother stayed home to take care of a sick child (because the father earns more).
 Because her job has no benefits (nor does the husband's), she doesn't get paid sick leave. More often than not, the mother catches whatever illness the children have and misses even more work. The lost wages are more than the meager surplus the family has at the end of the month.
- A 75 year-old man was forced to moved when a new property owner raised his rent \$125 a month. Living on a very tight budget, a meager pension and Social Security, he found a smaller apartment he could afford, but he needed help with the deposit. He had already arranged for relatives and friends to move his belongings.

THE OLYMPICS CAME TO SUNNYVALE, SORT OF, TO HONOR MAJOR DONORS AND VOLUNTEERS











Our annual event honors all our major donors and volunteers. Receiving special honors this year were:

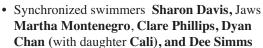
- FedEx Sunnyvale for picking up and delivering tons of food and gifts (thanks to Dave Rutherford and Aline Horibe)
- · Mandy Lopez, Homestead senior, for volunteering every week
- Church of Jesus Christ of Latter-Day Saints, Los Altos Stake for exceptional volunteers who assembled 300 shopping carts for seniors and for very successful food drives (Dixie Larson, Public Affairs Director)

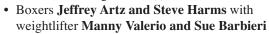


- St. Martin School for years of very productive food and gift drives (from left, Principal Genie Florcyzk, Assistant Principal Diane Tyler, and Student Body President Emma Dugan)
- Orchard House Foundation for generous grants to help seniors in need (Dave Morley and Jean Nix, from Orchard House Board)
- Toyota Sunnyvale for maintaining our van, donating major auction items, dealership and employee cash and holiday gift donations, and support of special events (Adam and Dee Simms with Ian and Savannah who also volunteer at SCS)

With the Olympic torch she carried as a community hero in 1996, **Sue Barbieri** lit the flame to start The Very Special 2008 Olympics, the Musical. SCS Board and staff participated in six events, each honoring a group of SCS volunteers and our donors:

• Rowers Brenda Hendricksen, Marie Kuykendall, Elaine Rowan, and Pat Plant





 Can Cans Jeanne Yeager and Carmen Davis and equestrian stars Nancy Wu and granddaughter Sophia Olender

Thanks to the Historic Del Monte Building, First Place, Debbie Lyn's Costumes, Take Flight Graphics, and Hybrid Commercial Printing



• Marathoners Julie Nabhan, Connie Verceles, Marie









MAJOR PROGRAM CONTRIBUTORS

anonymous (2) **AMD Adobe Foundation Fund Alpha Graphics Applied Materials Applied Signal Technology Assistance League of Los Altos Chinese Seniors Club of** Santa Clara Valley City of Sunnyvale City of Sunnyvale Employees' **Giving Campaign** Costco Sunnyvale **County of Santa Clara James Dudley Emergency Food and**

Family Giving Tree First Place Awards Diane Hagglund The Historic Del Monte Building **Homestead High School Housing Industry Foundation Housing Trust of Santa Clara** Hurlbut Johnson Charitable Fdn. **Hybrid Commercial Printing Il Postale Restaurant** Juniper Networks Vivian and Gregory Krodel **Bruce and Jing La Fountain** Lockheed Martin Employees' Fdn. MAZON: A Jewish Response

Barbara McClellan Foundation Menlo Equities Gaylord and Carmita Mossing **Network Appliance Orchard House** Ray and Natha Ostby **Palo Alto Medical Foundation** Pearson Buick Pontiac GMC Gregg and Belle Pullano SanDisk Corporation Fund San Francisco Chronicle Season of Sharing San Jose Grocery Outlet **Satterberg Foundation Second Harvest Food Bank** Lois Sibbach Silicon Valley Community Fdn.

Sobrato Family Foundation Specialty Solid Waste & Recycling **Sunnyvale Chamber of Commerce Sunnyvale Community Services** Auxiliary Sunnvvale FISH Sunnyvale Presbyterian Church Sunnyvale Rotary Club Sunnyvale School District Thai Basil Restaurant Tovota Sunnvvale **Union Bank of California United Way Silicon Valley Gregory White** Kevin and Grace Witt, and Jewelry Advantage Yahoo! Employee Foundation

ADOPT-A-DAY HONOR ROLL (underwriting SCS' \$1,000 a day operating costs not covered by grants or contracts)

1 week anonymous **Alan Templeton**

Shelter Program

Jon and Carol Nickerson **Nvidia Foundation**

Harry Amos Nancy Barry-Jansson in honor of Single Mothers of the Bay Area Mary E. Boyle & Keith McLaurin **James and Susan Lietz Davis** Enterprise Rent-A-Car Fdn. Janis Freestone & David Charlton **Robert Fruehsamer** Donna Fuzeré **Thomas and Mary Granvold**

anonymous (6) Patricia Aguayo **Jeffrey Andrews** Valerie Armento William and Aline Baeck **Stephen and Mary Ellen Barasch** Ron Beebe Dr. and Mrs. I. B. Bernhardt Dr. and Mrs. Richard Borrison **Mary Bradley** Jim and Lynn Briody Nicholas and Anna Brosnahan Harold and Gerry Brown Jerry Burger Laura Caccia **Glorva Carlstrom Christopher and Lucy Cesar** Dean and Wilma Chu Church of Jesus Christ of Latter-**Day Saints Los Altos CA Stake Anita Clemetson** John and Maya Clifton Ellyn Corey **Steve Curry** Jim and Judy Duport Chester E. Elliott Mark and Janet Farabaugh Kent and Barbara Fielden

Robin Fisher, Take Flight Graphics

Eugene Coogan in memory of Germaine Coogan Tim and Jill Dunkin **Bruce and Vivian Euzent** Don Kumamoto and Peggy Wood

to Hunger

William and Carolyn Gross Dan and Donna Hafeman **Olaf Hirsch & Melinda Hamilton** Helen Holder Richard and Diane Horn Russell and Susan Hull **Kuykendall's Collision Repair**

Philip Kurjan **Philippe Lacroute** Ken and Susi Lamarche

1 Day **Tod and Leslie Fitch Bret and Janaan Fuller** Pearl M. Gilmore **Cathy Havnes** Jeffrey Hook George and Karen Hopkins Suzanne Horrigan in memory of Patrick Horrigan Jerry and Ann Infeld Robert and Kathleen Jackson In memory of Phyllis Jeckell and Barbara S. Mordy Patricia Keenan **Terence Kenney** Keith and Ellen Kitchen Carla Klein Michael and Debbie Klein Barry and Virginia Langdon-Lassagne Martin and Linda Lee Bobbie Lemberg in memory of Herb Basescu Bettina Le Veille

Lewis and Cheryl Levey Robert Locke Manuel and Judy Macias

Melissa Macias Allen and Amy Maddox John and Dianne McGowan Macy's Sunnyvale & Macy's West **Marc Merlin David and Kathy Moore Pine Cone Lumber** Robert and Anne Pochowski

2 Days Matthew and Donna Leacock **Guv Malcolm** Jerry and Linda Mar Joseph and Dorian Martinka Robert and Kathleen Menifee **Douglas Mow Bruce and Michael Paynter** Thomas Pyle in memory of Susan Pyle St. Mark Lutheran Church

David and Holly Mendel Fund Janice Miller **Keith Moore** Dennis and Linda Moreno, **MGM Realty** Michael and Arlene Mori **Carol Morrow** Chris and Julie Movlan **Arthur and Claudia Muller** Glenda and Tom Murray **Paul Murray** Russell and Mira Nakano Wolf and Vera Neumann **Benjamin Newsom Pacific Gas and Electric** Terasa Perkins Mr. and Mrs. Wolfgang Polak Mr. and Mrs. James Reynolds III

Ron Robinson Lawrence and Rita Rosenblum Jeff and Sandra Ruggles **Arthur Saville III Timothy Schaaff and Susan**

Carol Schweizer Clifton and Karen Shak **Dorothy Shannahan**

Tenney

Silicon Valley Assn. of Realtors Mario Silveira

Tim and Yolanda Risch Sunnyvale Elks Lodge B.P.O.E. #2128 Tena Taormina Nancy Tivol

St. Timothy Episcopal Church **Robert Smader Ned and Sherry Snow Chad and Elizabeth Steward** Mrs. Raymond Tikvica Bill and Jo Vanderbeek Paul Walkowiak **Washington Mutual** Jack and Nancy Wu **Bret and Suzanne Young**

Single Squares of Sunnyvale **Larry and Gail Smith** Trina Solesbee **Dennis and Jean Stein** Anne Stewart **Sunnyvale Public Safety Officers** Association Sunnyvale Service Athletic Club **Karen Taylor Unitarian Universalist Fellowship** of Sunnyvale **Charles and Leanne Untulis** Tim and Linda Vachon Joe and Connie Verceles Gary and Sharon Vergho Pat Vorreiter **Richard Wales** William Wathen and Gail Hoben John and Asunción Martinez-

Wehner **David and Christine Weisner** Nora Weissman **Kyle Welch Brad and Debbie Wetmore** Frederick Wiesinger **Diane Wilson Esther Wong and Shayne Stubbs**

Debbie Wu

Yahoo!

Your Donations Change Lives

A mother of two children fled her physically abusive husband. SCS paid for her to stay in a motel until she testified against him. (Public Safety strongly advised her not to return home.) Meanwhile, a caseworker tried and finally found space for the family in a battered women's shelter. After a few months, the mother, who had previously stayed home raising her two young children, found a job and an apartment she could afford (but only because a friend would babysit before and after school for a very nominal fee). Though she could pay monthly bills, she needed help with deposits for the apartment and utilities.

A senior couple brought in a car repair estimate. We sent them to a very honest mechanic (who once refused to install new brakes on a car which he said wouldn't last a week—and it didn't). The repairs were \$822; their monthly income, \$1,016. The bill was \$200 less than the estimate they had.

We helped a woman with Stage 4 breast cancer. Unable to work, she was ineligible for unemployment benefits. Before her state disability benefits expired, she applied for federal disability. As seems to be the case with 90% of applicants, she was denied. She filed an appeal, but now appeals can take four months; before, appeals had to be processed in two months. So what do people in this situation live on during those four months while their appeal is pending? SCS paid her rent for two months, provided food, and referred her to other services that reduced her expenses. Her appeal was eventually granted.

A grandmother took custody of three grandchildren when her daughter was incarcerated. She had to move to a larger apartment, found one, but couldn't pay for the deposit. SCS paid it, signed her up for the monthly food program and the Community Christmas Center, and sent her to the Sunnyvale FISH Clothes Closet.

Staff

Nancy Tivol

Executive Director

Marie Barlahan

Director of Operations/Volunteers

Nancy Wu

Director, Emergency Assistance

Carmen Davis

Office Manager

Jose Hernandez

Caseworker

Martha Montenegro

Caseworker

Jeanne Yeager

Caseworker

Wang Qi Ying

Program Aide, part-time

SCS Auxiliary

Grace Ann Weiler

President

Chinese Seniors Club

Amy Kuan, President

Board of Directors

Jeffrey Artz

Sales and Marketing Mgr. SE Laboratories

Dyan Chan

Partner, Lighthouse Blue Communications and Community Relations

Ron D'Alba

Captain

Sunnyvale Public Safety Dept.

Sharon Davis

Senior Medical Center Rep. Schering Plough

Ime Ekanem

President

Scout Relocation

Annette Grasty

Principal
Lakewood School

Stephen Harms

Customer Service Officer Union Bank of California

Brenda Hendricksen

Community Affairs Mgr. AMD

Coleen Hurley

Director, Corporate Real Estate Juniper Networks

Marie Kuykendall

Owner

Kuykendall's Collision Repair

Leslie Lawton

Owner
We Produce

Julie Nabhan

Owner, Specialty Solid Waste and Recycling

IrisAnn Nelson

Day Care Provider SV Family Day Care Network

Bruce Paynter

Global Program Manager Corporate Asset Services Applied Materials (retired)

Clare Phillips

Senior Manager Camino Medical Group

Pat Plant

Program Manager and Hunger Advocate Presbytery of San Jose

Elaine Rowan

Labor Relations Representative County of Santa Clara

Dee Simms

Owner

Toyota Sunnyvale

Nancy Smith

Document Control Manager NVidia

Manuel Valerio

Community Relations Manager Fry's Electronics

Connie Verceles

Business Development Manager City of Sunnyvale

In memory and honor of Richard Powers, long time dedicated volunteer

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Sunnyvale Community Services
Working to Prevent Homelessness and Hunger

725 Kifer Road Sunnyvale, CA 94086 (408) 738-4321 www.svcommunityservices.org



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BEYOND SKYROCKETING

Twice a year, we ask for your support, and we have never needed it more than we do now. We used to say that need was increasing, then dramatically increasing, then skyrocketing. The needs we see every day have moved well beyond skyrocketing, and we are looking for a new word to describe this phenomenal increase.

Rents in this area are still high. Gas prices are high. Food prices are high. Medical care, prescriptions, and co-payments are high. Utility bills are high. College tuition is high. Even those of us still in the shrinking middle class with decent salaries and paid benefits are complaining. But everyday at SCS, we see the impact of these "highs" on low-income families and seniors, doing everything possible to scrape by and who have to prove that to our caseworkers before any financial aid is given.

- We helped an 80+ year-old senior who saved her PG&E bills to show us that despite using less gas and electricity than last year, she had a higher bill she couldn't afford after paying over \$600 in uncovered medical expenses.
- We helped a family of four with two working parents that had weekly gas expenses \$48 higher than last year—far exceeding their usual meager end-of-the-month surplus of \$52. (After looking for over two months, the mother found a car pool that drops her two-thirds of a mile from her job.)
- We helped a couple who faced eviction because the husband was laid off from the job he held for 17 years. Though he actively looked for a new job, it took him four months to find one. Unemployment benefits weren't enough to pay their basic bills, so during that period, the couple depleted their savings.
- We helped a young widow whose husband died of a heart attack. Besides the expenses for a very frugal funeral, she faced moving expenses and deposits as she could no longer afford their apartment on her salary alone.

Because of skyrocketing prices, we are also helping more families every month in our food programs. However, the stock in our warehouse is alarmingly low.

When you consider how to spend your charitable dollars, we hope you will consider the nature and quality of the services we provide and the cost-effectiveness of our programs. The help we provide is much more cost effective than our clients facing homelessness, untreated medical problems, unhealthy living conditions, and malnutrition. Over 800 dedicated volunteers help keep our spirits up and our overhead expenses down to only 11%. (Their hours equal 9 full-time employees; we have 7 FTE.)

Your support will help us reach new highs and enable us to help the growing number of low-income Sunnyvale families and seniors who are doing everything possible to help themselves. We sincerely appreciate your consideration and support.

Managariol Nancy S. Tivol Executive Director	P. S. On our website (www.svcommunityservices.org) you can see our seven-minute video, learn more about all the programs and services we offer, and various ways you can help us help those in need in Sunnyvale.
Enclosed is my tax-deductible donation:\$25\$50	\$100\$500\$1,000 (Adopt-A-Day)otherVisaMastercard Expiration date:
Name	Name on card:
Address	Card number:
City, State, Zip	Signature: