



# Sunnyvale Community Services

*Working to Prevent Homelessness and Hunger—  
Our Business is Booming, and That's Not Good!*

[www.svcommunityservices.org](http://www.svcommunityservices.org)

May 2010

## Director's Message: STIMULUS FUNDS SPENT FASTER THAN A SPEEDING BULLET



SCS was awarded all of the Homeless Prevention and Rapid Re-Housing Program funds (HPRP) granted to the City of Sunnyvale. The purpose of HPRP is to prevent eviction for those hard hit by the economy and to help homeless families to regain permanent housing. Though 60% of the funds had to be spent in the first year, all within three years, instructions were to spend the funds as quickly as possible. We certainly followed instructions. Within seven months of receiving the grant, we spent virtually all of it, just under \$500,000. And thanks to a great staff, we did so without adding more staff members and despite extensive additional reporting requirements.

So many people lost their jobs. Working full time to try to find work, they depleted savings and borrowed money from relatives and friends trying to make ends meet. Many who had health care coverage lost it when they lost their jobs and couldn't afford the COBRA premiums. Unemployment benefits sometimes took several months to begin and alone are insufficient to cover basic bills. Many lost customers, for example, those working in construction, landscaping, and sales, when potential customers postponed major projects and purchases. Similarly, gardeners, house cleaners, car washers, beauty and nail salon workers, and restaurant employees were hard hit by slower business. Foreclosures not only affected home owners, but also many people renting those homes.

SCS also received stimulus funds through Santa Clara County Social Services Agency (SSA) to help clients in its CalWIN (welfare to work), Food Stamps, and other programs. In addition, in conjunction with Second Harvest Food Bank, thanks to the Social Services Agency, we are distributing additional food boxes and produce every month. And all of this support is due to the foresight of the Board of Supervisors that advanced SSA the funds before the money came from the State, making Santa Clara County among the first counties in the state to provide this assistance.

We are not as powerful as a locomotive nor able to leap tall buildings in a single bound. However, we have made a Superman "leap" in the amount of help we've been able to give in response to a tremendous increase in need, a level contest winner Gail Solomon described as an "exponential boom." Last year, we provided a record amount of financial aid—\$751,000 compared to \$610,000 and \$587,000 the prior two years. Through the third quarter of this year, we gave out \$1,318,000. And it is important to note that even when excluding all stimulus funds, we project giving out at least \$100,000 more in financial aid this year compared to last year. We have experienced a similar exponential boom in our food programs. Through the third quarter, we have already provided food to nearly as many people as we did in all of last year. Thanks to stimulus funds and to your support, low-income families and seniors in Sunnyvale don't have to "Look! Up in the air!" for help. They can come to SCS.

*Nancy Trivette*

## MAYBE THE FOURTH TIME IS THE CHARM

Approaching her 87th birthday, **Sue Barbieri** has again decided to retire from SCS. In 1986, she joined SCS part-time, managing the San Francisco Chronicle Season of Sharing funds for the county. Then she served as our first Volunteer Coordinator, and after retiring, as Program Assistant to our current Director of Operations/Volunteers, Marie Barlahan. After retiring from her third staff position, she returned as a full-time volunteer and probably the most energetic. We wish Sue a happy post-SCS life, visiting her children and grandchildren, but we also encourage her to come back once in a while to volunteer on a less than full-time basis.



Sue has turned over the reigns to our new part-time Program Assistant, **My-Dung Tran** (pronounced My-Young). My-Dung is an honors graduate of UCLA, served as the very productive President of several large student and youth organizations and as a staff member for a State Senator. My-Dung has "hit the ground running" and has already proven to be a tremendous asset to SCS. Welcome aboard, My-Dung.



1. **I KNOW SOME PEOPLE WHO NEED HELP.**
2. **WE'RE JUST A FEW PAYCHECKS OR ONE ILLNESS AWAY FROM TROUBLE.**
3. **I NEVER THOUGHT THIS COULD HAPPEN TO ME OR MY CHILDREN.**

Many of our clients used to make the first statement. More and more, unfortunately, can make the second or third. Here are some examples of help we are able to provide with your support.

- Two working parents who had always paid all their bills on time lost the home they had rented for seven years when it was foreclosed. The owners, hoping for a last minute reprieve, gave the family only a few days notice. They didn't have the funds for rental or utility deposits or for moving expenses. They found a new apartment, and SCS paid the deposits, preventing the family of four becoming homeless.
- A mother of two was experiencing performance problems at work on an electronics assembly line. Fortunately, her boss diagnosed the problem, poor eyesight and six year-old glasses. She had no vision insurance and couldn't afford the eye exam let alone new glasses. SCS paid for both, and she is once again an exemplary employee.
- A 58 year-old man lost the job he had held for over 20 years. He had been looking for work for nearly two years and had stopped counting the number of times he was told he was overqualified. During that time, he and wife spent their savings, borrowed what they could from relatives, cut back on expenses, and lived on frequently extended unemployment benefits. One of their grown children moved in with them on and off when he was between jobs. The couple could no longer afford COBRA medical insurance premiums, and medication for several illnesses literally "broke the bank." SCS paid for them as well as the couple's overdue utility bill.
- A senior with Parkinson's and prostate cancer came to SCS for legal advice to try to get back \$2,200 he'd paid a dental clinic. He had only two upper and two lower teeth, each with a crown cracked by ill-fitting dentures. Wearing them, he couldn't close his mouth, chew, or speak clearly. His friend gave him a job as a warehouse stock clerk in Watsonville. "Who else would hire a toothless guy with terrible shaking?" He worked two shifts then slept in his van to save on gas. SCS arranged for Dr. James Doran, D.D.S. to make new crowns and dentures deeply discounted. The client was featured by the San Francisco Chronicle Season of Sharing which paid for half the fees; SCS paid the rest.
- A water leak in a mobile home resulted in the collapse of the living/dining room floor in addition to unseen mildew problems. The insurance would not cover the bills, though the mother had tried for months to get them to do so. SCS paid for the balance of the repairs which the working mother of three children could not afford.

## VILLAGE HARVEST + SCS VOLUNTEERS = A GREAT PEAR

Twice a month, 20 SCS volunteers pick an average of 2,000 pounds of fruit in four to six gardens then bring the fruits of the labor to SCS. Village Harvest, a nonprofit organization, organizes and coordinates this backyard harvesting program to benefit the needy. If you would like to help pick, contact Marie Barlahan at 738-4298. If you have fruit trees and fruit to spare, please contact Village Harvest at (888) FRUIT-411.



Back row (left to right):: **Dennis LaRue, Dave Moore, Joel Cohen**  
 Middle row: **Mona Genochio\*, Julia Shen\*, Xigen Lin, Zhengde Li**  
 Front row: **Roger Havasy, Kathleen Gaines, Jane Schneeman**  
 (\*program coordinators for SCS)

**NBC**   
**BAY AREA**

### SELECTS SCS FOR "LEADING THE WAY"

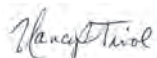
SCS was recently featured in a 30-second "commercial" on KNTV as part of NBC's "Leading the Way" program that recognizes outstanding local businesses and organizations. If you missed us on TV, you can see the spot on our website: [www.svcommunityservices.org](http://www.svcommunityservices.org).

## “CHANGE IS INEVITABLE, EXCEPT FROM VENDING MACHINES” COMING SOON: NEW LEADERSHIP AT SCS

As my Medicare birthday looms on the horizon and my last dark hairs turn gray, I have made the decision to retire at the end of July. I cannot believe that I have been at SCS nearly 20 years. What I do believe strongly, however, is that no one is indispensable or irreplaceable.

If I have accomplished anything, it has been to work with the finest Boards of Directors, staff, and volunteers anywhere to build the processes and systems necessary to ensure efficient services and effective oversight of programs and finances. A year before I even entertained the idea of retiring, as part of its strategic plan, the Board of Directors started working on backing up each staff and key volunteer position as well as all our data so that if anyone got hit by that proverbial bus, won the lottery, or retired, our ability to help clients in need would continue without disruption. Be assured that I will continue to be a cheerleader, supporter, and champion of SCS.

I would like to thank all of you for your support of SCS and of me. The success we've had is directly related to this community getting involved, enabling SCS to make a significant difference in the lives of low-income Sunnyvale families.



Nancy S. Tivol, Executive Director



Though finding a replacement for Nancy is a real challenge, I want you to know that our Board of Directors has been working for over a year with Margaret Donohoe, the premiere leadership and continuity planning consultant, on the steps that precede hiring the best possible successor. We have evaluated where SCS is, where we want it to be, and what is necessary for us to get there. We have looked at our strengths and weaknesses as well as the challenges resulting from this economy.

These efforts helped to strengthen the agency, to determine the qualities and abilities most needed in our new Executive Director, and to facilitate a smooth transition. Connie Verceles, our Board Vice President, is heading our Transition Committee.

The SCS staff members are very experienced and extremely dedicated. So, too, are our many wonderful volunteers. All of them will continue to provide the highest quality of services for which SCS is known. I am confident that the new Executive Director of Sunnyvale Community Services will bring leadership skills and ideas to keep SCS among the most effective and highest rated nonprofit agencies in the area.



Clare C. Phillips, Board President

### WHAT'S HAPPENED IN THE LAST 20 YEARS

During Nancy's tenure at SCS, the Board, staff, and volunteers have made major strides in meeting the growing needs of low-income families and seniors in Sunnyvale:

- increasing the amount of financial distributed annually from \$34,000 to \$1,500,000
- serving over 1,450 families and seniors in our monthly food programs compared to 80
- creating a volunteer program now with over 800 volunteers a year (equivalent of 11 full-time staff members), reducing full-time staff from 12 to 8, and lowering overhead to 10%
- obtaining a building we own for 10 cents on the dollar, paying \$300,000 of \$3,000,000 total expenses
- receiving highest possible ratings/evaluations from funders

*Retirement Dinner in honor of*

***Nancy Tivol***

*celebrating 20 years of service and dedication*

*Tuesday, July 6*

*No host cocktails 6:00 pm  
Dinner served promptly 6:30 pm*

*Dynasty Restaurant  
10123 North Wolfe Rd., #1688  
Cupertino*

*Please reserve by June 18  
to Carmen Davis, 738-4321, ext. 208  
\$30 per person*

*In lieu of gifts, donations to SCS  
in honor of Nancy preferred*



## SCS HONORS MAJOR DONORS AND VOLUNTEERS BY SUBJECTING THEM TO...



**Supervisor Dave Cortese** accepted an award for the Board of Supervisors for its vision and foresight for being among the first counties in the state to distribute stimulus funds for financial aid and food for thousands in need. **Denise Boland** (center) designed the simplest programs for the Social Services Agency to distribute the funds and food easily and quickly yet maintaining accountability. Program Manager **Sharlene Carlson** accepted the award for the Social Services Agency.

**The Bag People of SCS**, our honored volunteer group of the year, accepted their official aprons for helping in our monthly food programs for families and seniors: picking up at local stores, packing thousands of bags, loading them into cars, registering clients, and picking fruit in local gardens.

**Toni Ensunsa** (United Way Silicon Valley) and **Lura Halbert** were honored for their outstanding leadership of the Emergency Food and Shelter Program in Santa Clara County which allocates funds to provide meals, shelter, and rental assistance.

**Suzanne Isé**, Housing Officer for the City of Sunnyvale, accepted an award for her exceptional support of SCS in distributing HPRP (stimulus) funds.

**Jennifer Kirschenbaum**, Executive Director, San Francisco Chronicle Season of Sharing Fund (not shown), was recognized for outstanding efforts in raising record funds for nonprofits throughout the Bay Area, and **Frank Motta**, Santa Clara County Social Services Agency Program Manager, was honored for excellence in coordinating the program in our county.

**Sue Barbieri**, retiring full-time volunteer, and **Marie Barlahan**, Director of Operations/Volunteers, were honored for their energy, dedication, and success in running such an effective volunteer program.

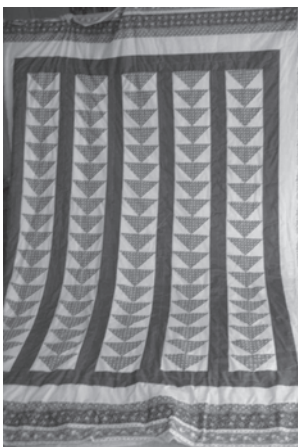


## “TEA AT TWO”: TALENT AND TASTY TREATS

Every week, the dedicated members of the SCS Auxiliary turn leftover materials into arts and craft items to sell at its two annual events: the Spring “Tea at Two” and October boutique. About 100 people who attended the recent tea joined SCS Board

member Steve Harms in karaoke singing and enjoyed delicious sandwiches and cookies.

Some Auxiliary members create a quilt raffled at the annual boutique which will be held at SCS on **Saturday, October 23 from 9:30 to 3:30**. This year’s quilt is a beautiful blue and yellow pattern. Though all of its items are very reasonably priced, the Auxiliary donated \$6,500 to SCS this year. If you are interested in joining, the group meets Thursday mornings.



## “BEING POOR,” excerpts from an essay by John Scalzi, reprinted from a prior newsletter in response to multiple requests

Being poor is knowing exactly how much everything costs.  
 Being poor is hoping the toothache goes away.  
 Being poor is hoping your kids don’t have a growth spurt.  
 Being poor is Goodwill underwear.  
 Being poor is not enough space for everyone who lives with you.  
 Being poor is thinking \$8 a hour is a really good deal.  
 Being poor is not taking the job because you can’t find someone you trust to watch your kids.  
 Being poor is needing that 35-cent raise.  
 Being poor is knowing you work as hard as anyone anywhere.  
 Being poor is never buying anything someone else hasn’t bought first.  
 Being poor is going to the restroom before you get in the school lunch line so your friends will be ahead of you and won’t hear you say, “I get free lunch” when you get to the cashier.  
 Being poor is a cough that doesn’t go away.  
 Being poor is knowing how hard it is to stop being poor.  
 Being poor is seeing how few options you have.

## ...LOWLIGHTS FROM OUR PAST TEN SHOWS



### CAST OF REAL CHARACTERS

demonstrating ultimate dedication to SCS



Clowns: **Sharon Davis, Sophia Olender, Leslie Lawton**  
 Hula dancers: **Bruce Paynter, Steve Harms, Keith Flagler**  
 Brunhilde trio: **Tom McEvoy, Debbie Lyn Owens, Gene Lamoreaux**  
 SCS People: **Steve Harrington, Marie Kuykendall, Connie Verceles, Ruth Perkins, Grace Ann Weiler**  
 SCS horse: **IrisAnn Nelson**  
 Cheerleaders: **Elaine Rowan, Barbara McClellan, Michele Anderson, Becky Griffey, Dee Eskew, Annette Grasty (not shown, Clare Phillips)**  
 Slave, Queen, Roman legionnaire: **Ron D'Alba, Nancy Wu, Manny Valerio**  
 Worker line: **Jose Hernandez, Maria Buenrostro, Martha Montenegro, My-Dung Tran, Marie Barlahan, Carmen Davis**



**SPECIAL THANKS TO:** The Historic Del Monte Building, Debbie Lyn's Costumes, Take Flight Graphics, and Hybrid Commercial Printing



**4,686 PEOPLE WERE VERY GOOD LAST CHRISTMAS\*,  
AND SO WERE THE THOUSANDS WHO HELPED THEM**



**Katy and Billy Moylan** (ages 11 and 13) spent money saved from their allowance to buy the gifts for the Community Christmas Center they thought kids their ages would like



7th graders **Luke Hartmann and William Hanel** collected over \$600 in gift cards from their classmates at Resurrection School in lieu of personal gifts for their 13th birthdays



Members of the **Sunnyvale Elks Lodge, B.P.O.E. 2128**, brought Exec. Dir. Nancy Tivol and Board member Steve Harms a check for \$4,000 and a 1957 classic Schwinn bike for the December auction

**Thanks to your support,  
SCS was able to give two weeks  
of food and gifts to  
1,465 families (4,686 people)  
compared to  
1,166 families (3,639 people)  
just two years ago**

*\*Maybe a few weren't so good,  
but we helped them anyway*

- Among the more creative donations were
- proceeds from the **Sunnyvale Singers** concert at **St. John's Lutheran/Trinity United Methodist Church**
  - practice-a-thon funds from **Marsha Rocklin's piano students**
  - toiletry kits collected and assembled by **Jenny Maehara's 3rd grade at Ponderosa School**
  - cereal drive held in all **Sunnyvale School District schools**

**Christmas is only  
seven months  
away!**

One of our donors suggested that we encourage you to start thinking now about donations for the next Christmas Center to take advantage of Memorial Day, 4th of July, and Labor Day sales for gifts for kids and teens.



**Sunnyvale Public Safety Officers** gave rides on fire engines to those donating toys to SCS outside of Toys "R" Us, then SCS volunteers helped unload the toys from fire engines, including this 1928 classic



## MAJOR PROGRAM CONTRIBUTORS

Anonymous (3)  
AMD  
Adobe Foundation Fund  
Alpha Graphics  
Applied Materials  
Applied Signal Technology  
Chinese Seniors Club of Santa Clara Valley  
City of Sunnyvale  
City of Sunnyvale Employees' Giving Campaign  
Costco Sunnyvale  
County of Santa Clara  
El Camino Hospital  
Emergency Food & Shelter Program

Family Giving Tree  
The Historic Del Monte Building  
Homestead High School  
Housing Industry Foundation  
Housing Trust of Santa Clara County  
Hurlbut Johnson Charitable Trusts  
Hybrid Commercial Printing  
Il Postale Restaurant  
Kaiser Permanente Santa Clara  
Vivian and Gregory Krodel  
Bruce and Jing La Fountain  
Leadership Sunnyvale Class of 2009  
Lockheed Martin Employees' Fdn.  
MAZON: A Jewish Response to Hunger  
Barbara McClellan Foundation

David and Holly Mendel Fund  
Gaylord and Carmita Mossing  
NetApp  
Orchard House Foundation  
Ray and Natha Ostby  
Palo Alto Medical Foundation  
Gregg and Belle Pullano  
St. Mark Lutheran Church  
SanDisk Corporation Fund  
San Francisco Chronicle Season of Sharing  
San Jose Grocery Outlet  
Satterberg Foundation  
Second Harvest Food Bank of Santa Clara and San Mateo Counties

Lois Sibbach  
Silicon Valley Community Foundation  
Sobrato Family Foundation  
Specialty Solid Waste and Recycling  
Sunnyvale Chamber of Commerce  
SCS Auxiliary  
Sunnyvale FISH  
Sunnyvale Presbyterian Church  
Sunnyvale Rotary Club  
Sunnyvale School District  
Union Bank  
United Way Silicon Valley  
Kevin and Grace Witt, and Jewelry Advantage  
Yahoo! Employee Foundation

## ADOPT-A-DAY HONOR ROLL (underwriting SCS' \$1,000 a day operating costs not covered by grants or contracts)

### 1 week

Bruce and Vivian Euzent  
Don Kumamoto and Peggy Wood

Ken and Susie Lamarche  
Alan Templeton

Bret and Janann Fuller  
Diane Hagglund  
Olaf Hirsch and Melinda Hamilton

Richard and Diane Horn  
Robert Locke  
Marc Merlin

Jeffrey Andrews  
Valerie Armento  
Phillip Basham  
Jim and Lynn Briody  
Nicholas and Anna Brosnahan  
Terry Chavez  
Clay Foundation-West  
Congregational Community Church  
Jim and Judy Duport  
Kent and Barbara Fielden  
Janis Freestone and David Charlton  
Robert Fruehsamer

Donna Fuzeré  
James Griffith  
William and Carolyn Gross  
Dan and Donna Hafeman  
Glenn and Cynthia Hendricks  
Helen Holder  
Russell and Susan Hull  
Sally James  
Karen Jones  
Gary Kanda  
Phillip Kurjan  
Kuykendall's Collision Repair

Anonymous (6)  
Ali Abedini  
Holly and Sandy Agbayani  
Alpha Delta Kappa, Alpha Lambda Chapter  
Argon ST, Inc.  
William and Aline Baeck  
Howard Baldwin and Monica Delzeit  
Stephen and Mary Ellen Barasch  
Charles Barndt, Jr.  
Ron Beebe  
Donna Beres  
Dr. and Mrs. I. B. Bernhardt  
The Boeing Company  
Dr. and Mrs. Richard Borrison  
Mary Bradley  
George Brandetsas  
James and Madeline Bridges  
Ellen Brigham  
Phillip and Laurel Brock  
Christopher and Lucy Cesar  
Andrew Chagoya  
Elizabeth and Mark Chase  
Church of Jesus Christ of Latter Day Saints, Los Altos CA Stake  
Anita Clemetson  
John and Maya Clifton  
Congregational Community Church Women's Fellowship  
Ellyn Corey  
Michael Cudzinovic  
Steve Curry  
Mark Dal Porto, D.D.S.

James and Susan Lietz-Davis  
James Doran, D.D.S.  
James Dudley  
Pamela Dunn  
John and Susan Edwards  
Chester E. Elliott  
Facciola Food Services  
Jeannine Feldman  
Richard and Christine Ferry  
Robin Fisher, Take Flight Graphics  
Steven and Tanis Glass  
Fidel Gutierrez  
Nancy Handel  
Stephen Harms  
Jeffrey and Janet Harp  
John and Mary Harrison  
John Harrison Photography  
Cathy Haynes  
Robert Heath  
Jeffrey Hook  
George and Karen Hopkins  
John and Maria Hopkins  
Denis and Dee Imazeki  
Ann Infeld  
Arlyn Jahde  
In memory of Phyllis Jeckell and Barbara S. Mordy  
Joyce Johnson  
Gregory and Sarah Khan  
Javed and Shaheena Khan  
Keith and Ellen Kitchen  
Janet Klein  
John and Dee Komars

### 3 Days

Mary E. Boyle and Keith McLaurin  
Joseph and Dorian Martinka  
Mr. and Mrs. James Reynolds III

Robert and Ann Pochowski  
Chad and Elizabeth Steward  
Karen Taylor

### 2 Days

Michael and Candi Strong-Lapides  
Matthew and Donna Leacock  
Macy's Sunnyvale & Macy's West  
Jerry and Linda Mar  
Ganapati and Smita Mauze  
Kevin McGreevey  
Robert and Kathleen Meniffee  
David and Kathy Moore  
Paul Murray  
Benjamin Newsom  
Pine Cone Lumber  
PricewaterhouseCoopers

### 1 Day

Jim & Anita Kuehne, Kuehne Construction  
Gloria Beasley Lausten  
Judith Lawrence  
Martin Lee in memory of Linda Lee  
Evelyn Lundstrom  
Sandra MacDonald  
Allen and Amy Maddox  
Guy Malcolm  
Malleswar Manda in memory of Dr. Manda Anandaro  
John and Dianne McGowan  
Don and Irene McMullen  
Andrew and Jan Miller  
Derek and Susan Minihane  
Moms Club of Sunnyvale  
Carol Morrow  
Douglas Mow  
Chris and Julie Moylan  
Arthur and Claudia Muller  
Glenda and Tom Murray  
Russell and Mira Nakano  
Gene and Margaret Oishi  
Mark and Kathleen Peters  
Mr. and Mrs. Wolfgang Polak  
Judy Poutré  
Stephen and Karen Quick  
Joseph Ribera and Mary-Ann Wallace  
Laura Richardson  
Eric Roberts  
Roy and Marsha Rocklin  
Dale and Diane Ross  
Jeff and Sandra Ruggles

### 4 Days

Robert N. & Florence Slinger Fund  
Sunnyvale Elks Lodge  
B.P.O.E. #2128

Raymond Tikvica  
Nancy Tivol  
Paul Walkowiak

Thomas Pyle in memory of Susan Pyle  
Tim and Yolanda Risch  
Dennis Rossmann  
Timothy Schaaff and Susan Tenney  
Dorothy Shannahan  
Raymond and Yvonne Skitt  
Dennis and Jean Stein  
Michael and Mary Ellen Sweeney  
John and Asunción Martinez-Wehner  
David and Christine Weisner  
Brad and Debbie Wetmore  
Esther Wong and Shayne Stubbs

Helen Rutt and Gil Ohana  
St. Luke Lutheran Church  
St. Timothy Episcopal Church  
Arthur Saville III  
Clifton and Karen Shak  
Thomas R. Shannon Jr.  
Mr. and Mrs. John E. Sheehan, Jr.  
Ravi and Narmada Shenoy  
Single Squares of Sunnyvale  
Larry and Gail Smith  
Trina Solesbee  
Narasimhan Srivathsan  
Sunnyvale Service Athletic Club  
Stanley and Teresa Terada  
Susan Tweitmeyer  
Unitarian Universalist Fellowship of Sunnyvale  
Tim and Linda Vachon  
Bill and Jo Vanderbeek  
Joe and Connie Verceles  
Gary and Sharon Vergho  
Dave Vossbrink and Audrey Wong  
Richard Wales  
Mr. and Mrs. Peter Wallack  
William Wathen and Gail Hoben  
William Weberg  
Nora Weissman  
Kyle Welch  
Bret White and Suat-Kheng Saw  
David Whittum  
Debbie Wu  
Lynn Marcus-Wyner  
Yuen-Chun Yang

## Sunnyvale Community Services

*Working to Prevent Homelessness and Hunger*

725 Kifer Road

Sunnyvale, CA 94086

(408) 738-4321

www.svcommunityservices.org

Non-Profit  
Organization  
U.S. POSTAGE  
**PAID**  
Permit No. 334  
Sunnyvale, Calif.



### Programs and Services

- **financial assistance** for rent, utilities, medical care, prescriptions, other critical bills, and for homeless families with sufficient income for monthly bills but not deposits
- daily, monthly, and Kids' Summer **food programs**
- **Community Christmas Center**, affording clients the dignity of selecting a two-week supply of food, new gifts for infants through teens, and a practical household gift
- **bus passes and gas vouchers**
- **budgeting assistance**, support counseling, and advocacy
- **referrals** to medical, mental health, employment, shelter, education, and legal programs
- **clothes, backpacks/school supplies, household items**

### Proven Need in Sunnyvale

- United Way Silicon Valley identified Sunnyvale as one of the two fastest growing poverty areas in the county.
- Second Harvest Food Bank identified Sunnyvale zip codes as among the ten neediest in the county for hunger and food insecurity (not enough food throughout the month).
- The City of Sunnyvale's 2005-10 Consolidated Plan reports that 27% of its population falls equally into extremely low, very low, and low income categories. Seniors are by far the largest group in each category.
- Over 40% of Sunnyvale School District students qualify for free and reduced price meals. Guidelines for a family of four: \$27,560 a year or less for free meals and \$27,561 to \$39,220 a year for reduced price meals.

### Staff

**Nancy Tivol**

*Executive Director*

**Marie Barlahan**

*Director, Operations/Volunteers*

**Nancy Wu**

*Director, Emergency Assistance*

**Carmen Davis**

*Finance Director/Office Manager*

**Maria Buenrostro**

**Jose Hernandez**

**Martha Montenegro**

*Caseworkers*

**My-Dung Tran**

**Wang Qi Ying**

*Program Assistants (part-time)*

\*\*\*\*\*

**Ruth Perkins**

*SCS Auxiliary President*

**Jerry Mou**

*Chinese Seniors Club*

*President*

**Michele Anderson**

*Operations & Development Mgr.  
Sunnyvale Chamber of Commerce*

**Teresa Barnea**

*Senior Buyer  
Stryker Endoscopy*

**Ron D'Alba**

*Deputy Chief  
Sunnyvale Public Safety Dept.*

**Dee Eskew**

*Community Volunteer*

**Annette Grasty**

*Principal  
Lakewood School*

**Becky Griffey**

*Owner  
BG Specialty Printing*

**Stephen Harms**

*Customer Service Officer  
Union Bank*

### Board of Directors

**Steve Harrington**

*Senior Pastor  
Sunnyvale Presbyterian  
Church*

**Javed Khan**

*President  
Safeeon, Inc.*

**Marie Kuykendall**

*Owner  
Kuykendall's Collision  
Repair*

**Gene Lamoreaux**

*Vice President  
KLA-Tencor*

**Leslie Lawton**

*Owner  
We Produce*

**Barbara McClellan**

*Community Volunteer  
Genentech (retired)*

**Tom McEvoy**

*Broker, SRES, MBA  
RE/MAX Real Estate*

**IrisAnn Nelson**

*Day care provider  
SV Family Day Care Network*

**Debbie Lyn Owens**

*Owner  
Debbie Lyn's Costumes*

**Clare Phillips**

*Manager, Gastroenterology  
Palo Alto Medical Foundation*

**Elaine Rowan**

*Labor Relations Representative  
County of Santa Clara*

**Manuel Valerio**

*Community Relations Manager  
Fry's Electronics*

**Connie Verceles**

*Economic Development Manager  
City of Sunnyvale*





## Sunnyvale Community Services

725 Kifer Road, Sunnyvale, CA 94086 (408) 738-4321

**Working to Prevent Homelessness and Hunger**

### **“We often take for granted the very things that most deserve our gratitude.”**

Author Cynthia Ozick hit the nail on the head. During my 20 years at SCS, I have seen how so much I take for granted isn't plausible or even conceivable for most of the low-income families and seniors we help.

- It took me a while to figure out whether I could afford to retire. Unlike our clients, I don't have to worry each month about having enough money just to pay bills and to buy food. They can complete our required budget sheet much faster than I because they know where every dollar goes every month.
- I am trying to figure out which Medicare supplement is best for me. Most of the seniors we help can't afford to buy any supplemental insurance, to pay for vision and dental care or sometimes even the co-payments for doctor visits and prescriptions.
- I enjoy looking for new recipes when entertaining family and friends. I don't have to look for bargains just to be able to feed them.
- After I retire, I look forward finally to putting photos of my grandchildren and my trips into albums. Many of our clients can't afford family photos let alone to buy cameras or to go on trips.
- I look for sales at the market and stock up on things I want. Most of our clients don't earn enough to be able to stock up at sales, and they can't afford the freezers to store all the purchases.
- I'll go to an occasional garage sale, but I don't have to sell my belongings at garage sales simply to make ends meet.

As directed, we have spent the stimulus funds we received through the City of Sunnyvale quickly. However, the skyrocketing level of need has not decreased. The bottom line is that your donations help people doing everything possible to help themselves: low-income working families with multiple jobs, seniors living on minimal pensions stretching every dollar, persons with disabilities trying to cover their expenses with limited benefits. They can fill out our required budget sheets very quickly because they must know where every single dollar goes every month. But one unexpected medical expense, prescription, car repair bill, or temporary reduction in work hours throws them off the financial tightrope and into the fraying safety net. Your support eliminates their playing “bill roulette,” having to decide which bills to pay and which to let slide...rent or food, medical or utility bills.

We maximize and leverage your donations with low overhead expenses (10%), volunteer hours that equal 11 full-time staff members, and a veteran paid staff of eight that eliminates the need for continual, expensive recruiting and training.

We appreciate your time and consideration.

Nancy S. Tivol  
Executive Director

**Please check our website ([www.svcommunityservices.org](http://www.svcommunityservices.org)) for our agency video, the SCS “commercial” as seen on NBC TV, Christmas Center videos, and more information on SCS programs and clients.**

Enclosed is my tax-deductible donation: \_\_\_\$25 \_\_\_\$50 \_\_\_\$100 \_\_\_\$500 (Adopt-A-Day) \_\_\_\$1,000 \_\_\_other  
\_\_\_ Visa \_\_\_Mastercard **Expiration date:** \_\_\_\_\_

Name \_\_\_\_\_

Name on card: \_\_\_\_\_

Address \_\_\_\_\_

Card number: \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Signature: \_\_\_\_\_

Specialty Solid Waste & Recycling cordially invites you to:

# Dinner at the Dump

Serving up a trashy affair!

Kids Play Area

Silent Auction

Raffle Items

Saturday  
June 26, 2010  
4:00 pm

Hosted by Jerry and Julie Nabhan & Rebecca Buldo  
Located at: Specialty Solid Waste & Recycling  
3355 Thomas Road, Santa Clara, CA 95054

## Ticket Prices

\$50.00 - Adults

\$20.00 - Children 8-12

Free - Children under 8

50% of fee is tax deductible.  
Ticket required for entry.



Make Checks Payable to:

Dinner at the Dump

Please mail to:

Specialty Solid Waste & Recycling

3355 Thomas Road

Santa Clara, CA 95054

For reserved tables,

call (408) 566-1802

Sunnyvale Rotary  
Interact Group

*Back for more fun...*

Sunnyvale Public  
Safety Officers



(30) Cases of Rutherford Grove  
Wine Donated by Rutherford  
Grove Winery and Mr. Truck, Inc.



Mr. Truck, Inc.  
Certified Safety  
Professionals

*Musical Sounds by:*



California Beach Boys  
[www.Californiabeachboys.com](http://www.Californiabeachboys.com)

**BRIDGESTONE**  
PASSION FOR EXCELLENCE

(2) Gift Certificates  
1 Set of Tires each  
Up to \$500.00 value each

**TDS**  
Tire Distribution Systems, Inc.

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Sponsoring:  
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Benefiting these worthy, non-profit organizations:

Avon Walk, Leadership Sunnyvale, the Rotary Club of Sunnyvale, Sunnyvale Community Services and YMCA