

# **Pivoting during the Pandemic**

ver the past several weeks, the COVID-19 crisis has impacted the everyday lives of the people we serve, our volunteers, and our community. With mandated actions like "shelter in place" and "social distancing," we've cancelled plans for our 50th Anniversary event and totally redesigned all of our services.

For the health and safety of our clients and employees, we closed our doors to walk-in traffic and installed an outdoor intercom system so we could speak with clients while they remained outside the building. Before long, a line began to form. We were flooded with 607 requests for financial aid between March 16 and April 16, six times our usual rate. We have dropped off food to over 200 Sunnyvale seniors sheltered in their homes and continue to deliver biweekly food to our 137 homebound clients. And since we've had to curtail physical donations for safety reasons, we are purchasing baby formula, diapers, and other critically essential items for families.

The need is great. But we've had help throughout this crisis. Individuals, businesses, community organizations, and foundations have all sent contributions and words of encouragement. The City of Sunnyvale made an early commitment of \$250,000 to financially assist Sunnyvale residents in need. The city has also provided

**New Building and Capital** 

**Campaign Status** 

their staff as volunteers, including bilingual employees to help us follow up with client requests and drivers to deliver homebound food. Many other significant donors are noted on this page—and we thank one and all for your continued support and assistance.

The future is unclear, but we know how important it is to continue SCS programs



and traditions that have always brought our community closer together. We may need to have a drive-through Backpack Day, a virtual Holiday Auction, and a Holiday Gift Card Center. It's been our joy to share stories of our 50 years of service via our e-newsletter, and we look forward to celebrating with our community in creative ways in the months ahead.

As we've done successfully for half a century, we will continue to serve those in need and work to prevent homelessness and hunger here in our local community.

# Thank You to All Donors

s we reported to you in our Fall 2019 newsletter, SCS has completed the purchase of its new home and is now designing the space to accommodate our case management and food distribution services.



We are obtaining our use and building permits from the City of Sunnyvale, and we are selecting a general contractor through a competitive bidding process. We hope to begin remodeling in August and prepare to move in early 2021. In order to finance these improvements and pay down our building loan in the near term, we continue to solicit funding from generous donors, large corporations, and institutions. Once we have a better outlook on the current coronavirus pandemic, we look forward to sharing how you can help us in our move to our new home.

"Because I love my city and I'm lucky to still have my job." - SCS donor

The coronavirus pandemic has created an unprecedented flood **I** of low-income families needing financial and food assistance. We are grateful to all who have responded so generously, providing us the funding necessary to help every eligible person who comes to our door. As of May 15, the following donors have contributed at least \$50,000: Anonymous, Othar Hansson & Ellen Drascher, LinkedIn, Morgan Family Foundation, and Second Harvest of Silicon Valley.



# The New Normal: Adapting to a Pandemic







▲ SCS staff are protecting each other by wearing masks

▼ Over 1,000 bags of food ready for distribution





▲ Food distribution lines grow in crisis



▲ 600% increase in financial requests



▲ Using the intercom to communicate with clients



▲ Donations keep SCS employees nourished and safe ▲



S unnyvale Community Services was founded on the principle of helping our neighbors in emergencies, and we have seen our community through challenging times for 50 years. Through local catastrophes like the **Twin Pines Manor Apartment Fire of 2016** and the **North Sunnyvale Fire in 2019**, and the impact of global economic disasters such as the **Energy Crisis of 1973**, **Black Monday of 1987**, the **Dot Com Bubble Burst of 2002**, and the **Global Financial Crisis of 2008**, SCS has been here to help our community through the storms. Since 1970, we've been keeping families and seniors

safely housed and providing them food when they cannot afford it. In all our history, we have never turned away an eligible resident needing assistance. Our work has only been made possible by the generous support of our city and county governments, corporations and foundations, and most importantly, individual donors like you. **Thank you for keeping us going**. We wouldn't have made it to 50 without you, and in light of the current crisis, it helps us tremendously in our daily work to know we have your support — no matter what the challenge!



## Remembering Leslie Lawton

Son April 15 with the passing of Leslie Lawton. Leslie was a tireless supporter of Sunnyvale Community Services and even served as past board president. She also held leadership positions on the boards for the Sunnyvale Chamber of Commerce and the Sunnyvale Historical Museum. Her famous bottles of limoncello raised thousands of dollars at SCS auctions. We toast her legacy and miss her smile.

## **Major Program Contributors**

Barb & Lane Albanese Sarah Alvarez-Horine Amazon Jeffrey A. Andrews Anonymous (6) The Applied Materials Foundation The Babulak Fund Bank of America Charitable Foundation Mary Ellen & Stephen Barasch Gerson Bers Bimbo Bakery Nicholas & Anna Brosnahan Christopher & Lucy Cesar Citrix - Corporate Citizenship Committee Citrix Systems, Inc. City of Sunnyvale City of Sunnyvale Employees' Giving Campaign Robert & Christine Cloke Community Services Agency of Mountain View & Los Altos Costco Lynn & Bill Crane DAV Charitable Service Trust

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## Adopt-a-Day Honor Roll Underwriting SCS' \$1,000 a day operating costs not covered by grants or contracts

### 4 Days = 2000 meals-in-a-can

Anonymous (2) Thomas & Judith Cerny Michael Dickman Laura & Fred Egley John Finney Andrew & Kathleen Fung Jeffrey William Grafton John & LuAnne Graves Glenn & Cynthia Hendricks Mr. & Mrs. Mustafa Hussaini Hans-Theo Jungeblut Level 10 Construction Helen Rutt & Gil Ohana Gene & Margaret Oishi Eric & Julia Roberts St. Mark Lutheran Church Courtney Shenberg Rimas Svarcas Roshan Baliga & Nenuca Concepcion Syquia Tri Counties Bank Don Kumamoto & Peggy Wood

### 3 Days = 3,000 quarts of milk

Anonymous (3) Carol Arnett Bose Family Charitable Fund Erin Buteau Central Park Elementary Dean & Wilma Chu Cumberland Elementary School PTA Scott & Linda Davidson Javad M. Esmaeili Barbara Evatt Andrew & Deborah Frazier Fremont High School Elaheh Gattozzi Virginia Gelczis Michael & Kelly Giannini HMC Designing Futures Foundation Richard & Diane Horn Hunter Properties Church of Jesus Christ of Latter-Day Saints Chelsea Jones Tiang Lye Khoo Keith & Ellen Kitchen Michael & Debbie Klein, State Farm Insurance Robert McGowan Tyler & Jennifer McHenry Charitable Fund Paul Murray Myers-Briggs Company Benjamin Newsom David & Susanne Newswanger Kathleen & Mark Peters William R. Roberts, Architect Hannah Sarver The Shiu Family Judy & Bob Steward Sunnyvale School District Karen I. Taylor Sudhir & Kathleen Virmani Paul Wilcox Karen L. & Donald F. Wilson

### 2 Days = 1260 cans of tuna

John & Linda Adams Edwin & Jean Aiken Jim Albers Anonymous (7) Elizabeth & Paul Archambeault Valerie Armento Steve & Julie Banks Charles L. Barndt, Jr. Dr. & Mrs. I. B. Bernhardt Blackhawk Family Fund Mary J. Bradley Jenelle Bray Jim & Lynn Briody Stacy Brown Cherry Chase Elementary Georgina Clark Anita Clemetson John & Maya Clifton Roy & Janet Clifton Ron Coens Roger Conley Smith Annika Crowlev Anne & Steve Curry James DeLoach, Jr. Paula & Eric DeRitis Peter N. Doelling Esther's German Bakery Excite Credit Union James H. Feit Richard & Christine Ferry Flowers Bakery Philip & Junko Freidin Full Circle Charitable Fund Michael & Susan Grabau Marian Goodwyn Erika and Per Hammarlund Matthew Harren Alan Herrmann Robert Hoop John & Jodi Howe Anne Infeld Shane & Kimberly Jacksteit Vijaya Jayaveerapandian Clay Joncas-Carrell Judy's Handmade Cake, Inc. Kalpatharu Foundation John Dowding & Denise Kato Carla J. Klein Gopal Krishnan Austin Kropp Philip Kurjan Deborah Williams & Jean Luc Laminette Emmanuel Lugos Rudolf De Rooij & Rachel Mahaffy Jerry & Linda Mar Noreen & Joseph Maresca John Wehner & Asunción Martinez-Wehner Myriam & Tim McAdams David & Holly Mendel Mission City Community Fund Montclaire Elementary School Arthur & Claudia Muller Brian & Kristin Nadreau Russell & Mira Nakano Northrop Grumman Corp. Diana & Thomas O'Dell Eldon Okazaki Charles Olson Parnell Charitable Fund Erin Perry PetSmart Sunnyvale Pochowski Family Charitable Fund Greg & Julie Y. Poist Michael Prindiville Thomas Pyle, in memory of Susan L. Pyle Yolanda & Tim Risch Quality Glass, Inc. Redwood Gospel Assembly Paul Reed Gabe Regalado Rendered Powerful Rocklin Family Dennis Rossman Samuels Family Fund Thomas N. Kilsdonk & Beverly Sanford Nancy Santilli Derek Schuff Clifton & Karen Shak Chris & Francine Simone Richard & Julianne Simone

Smith Family Fund

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### 1 Day = 300 jars of peanut butter

Advanced Micro Devices Stephanie Allen Alpha Delta Kappa, Alpha Lambda Chapter Anonymous (25) Lawrence & Deb Aragon Tab & Rachel Atkins Mary Azzopardi Ajit Balakrishna Christine Barmeier Janice Bautista Justin Becker Kornelis Vissers & Laurel Beecher Chip & Diane Benson Donna L. Beres Roberta Bernstein Brian Biegel Paul Finnegan & Carolyn Bircher Per Bjornsson BMC Software Michael Bobick Laura Bode Grant Bomze Lynda & Richard Borrison Edward Bouwhuis Steven & Danna Breinberg Bright Bird Creative Eric Browe David Burley California Water Service Company Stephen & Susan Campello Mary Candee Michele Carlson Patricia E. Castillo Robert Lister & Ana Chang Mr. & Mrs. Lewis Chew Grace Chiarella H.C. Chien Thomas Chinn Jenny K. Chiu Kevin Christopher Roger Bonilla & Gigi Chu Timothy & Margaret Coté Alisa Scherer & Timothy Cotter Scott & Diane Cressler Marilyn Crosby Crosswalk Community Church Lorraine C. Crowder Richard & Anne Crowley Michael & Michele Cudzinovio Current Silicon Valley Church John & Mary Cwynar Douglas Daetz Ronald B. David Marc Davidson Paul Davis Mark, Juliet, & Ian Davoren De Anza Lions Hugo & Vesna de Groot Asha Dektor

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# **Thanks from SCS Clients**

# Family impacted by COVID-19

SCS provided rent payment to a family with a parent who lost their job and another whose work hours were cut.

6 A special thank-you note from my 4-year-old son on behalf of our family... 9 9

# Single mother, laid off during shelter-in-place

When a single mom lost her job and faced financial hardship, SCS stepped in to help.

<sup>6</sup> This money is a blessing to me and my daughter!! My gratitude & appreciation is 100%!! Wow! The time I was at the lowest was today until you called me. **99** 

### Family unemployment crisis

A household of four came to SCS for help when both parents lost their jobs.

**6** I really appreciate Sunnyvale Community Services for helping me at this time of need. This really means a lot. Thank you so much. You have no idea how relieved I am for the month of May. My EDD [unemployment payment] has not kicked in yet. I hope that too comes soon so that I can run my family household... **9** 



Stay up to date with the latest news and information from SCS. Subscribe to our email list.

### svcommunityservices.org/mailing-list

**How You Can Help** 

GIVE TO THE CORONAVIRUS RELIEF FUND

Thank you for joining with us as one community. Together we will face this pandemic crisis. Your financial contribution to our relief fund will help us with the following:

- Provide emergency financial assistance for rent, utilities, medical bills, and other expenses
- Pay for food and grocery gift cards
- Support staffing costs so we can quickly and compassionately help clients
- Supply protective equipment for staff and increase the sanitization of our facilities

Ultimately, your generous contribution will enable SCS to cover a family's greatest need.

## DONATE Today!

svcommunityservices.org/donate-online

## 2020 Calendar

Backpack Day	August 2020
Holiday Auction	November 2020
Holiday Center	December 2020
Giving Tuesday Open House	December 2020

All events are tentative. Be sure to join our email list for the latest updates.

