



Sunnyvale Community Services

Since 1970, Sunnyvale Community Services (SCS) has been a beacon of hope for our neighbors in need.

In Silicon Valley, the high cost of housing and the widening income gap mean that many low-income families and seniors are one bill away from homelessness while struggling to keep food on their tables. The pandemic has only added to their challenges.

SCS helps local residents with basic needs and services, including emergency rental and household bill assistance, rental deposits, healthy food, intensive case management, and referrals to benefits. ***Our early intervention is cost effective and impactful, by quickly helping families when they face a food or financial crisis, we can prevent homelessness and assist clients in stabilizing their lives and futures.***

Our client numbers have grown 50% over five years.

In FY2019-2020:

- 10,318 people received one or more of our services
- 9,131 people received food and in-kind assistance
- 1,609 children received new school supplies, shoes, and backpacks
- 684 of those most at risk received intensive case management

Our clients are our most vulnerable neighbors.

- 48% of our clients are children and seniors
- 88% of our clients are people of color
- 98% of our clients have very low or extremely low incomes

In 2020, we reached an **all-time high of 10,318 clients**. We've expanded services to meet the need and forecast that by 2025, we will be helping **13,000 individuals annually**.



A New Place to call Home

To meet the growing need, SCS sold its 12,000-square-foot building and began a campaign to purchase and renovate a 36,000-square-foot facility. Located at 1160 Kern Avenue in Sunnyvale, this new facility will allow us to safely and efficiently serve our community for decades to come.

A local hub for services. SCS worked with the community to design our new facility as a client-centered hub for safety-net service delivery in North Santa Clara County. In our new home, low-income residents will be able to access food, benefits, and other services — delivered by SCS and service partners — all under one roof.

Compassion, effectiveness, efficiency. Early intervention and connections to benefits and services are the most effective ways to prevent homelessness and hunger. As one of the largest local agencies distributing rent relief, our staff has helped thousands of individuals stay housed during the pandemic. By partnering with 50+ nonprofits, public agencies, businesses, and community groups, and engaging hundreds of volunteers, we leverage every donated dollar for maximum efficiency while providing transformational aid and services to our neighbors.

Space designed with our clients in mind

Welcoming, light-filled interior space and convenient exterior access for clients and the community	Friendly reception area for clients, including families with children. Safe and adequate parking for clients, volunteers, and staff.
Ten client meeting rooms	Room for more clients to receive early intervention and case management services for greater potential outcomes.
Dedicated volunteer areas	Ample space for up to 2,500 volunteers to help us annually.
Ten times the cooler/freezer storage and double the warehouse space	Capacity to store and distribute 2.5 million lbs. of food annually, including fresh foods.
Training and meeting rooms	Space for partners to help us make transformational services immediately available to our clients.
Flexible workspaces	Ability to flex space to respond to community needs.
Technology-enabled and energy-efficient	Improved operational efficiencies and building management.

Join us!

We've raised >80% towards our \$20M goal.

You can help us build a place for help and hope.

Contact

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