The past year was a time of great challenges and great change for all of us. Operating under pandemic conditions, our staff helped a record number of our neighbors—and our generous community raised millions of dollars in new emergency funds to do so. Every day, the Sunnyvale Community Services (SCS) team worked miracles, keeping our programs and services operating out of our cramped Kifer Road site and helping local residents remain housed with food on their tables.

While our staff worked overtime to provide emergency rental assistance, food, and case management, we were also renovating a new larger facility so that we would have the space to meet the ever-growing need for our services. In our role as a hub for safety-net services, we have worked hand in hand with partner agencies throughout the region to assist thousands of residents.

The steadfast support of our community made it possible for us to serve a record number of 10,492 low-income individuals in fiscal year 2020-21. It also enabled us to raise $15 million by June 30th toward the $20 million needed for the purchase and renovation of our new building.

COVID-19 caused thousands of local residents to lose their jobs, with many asking for help for the first time in their lives. In one year, SCS helped a record 6,843 individuals pay their rent or other urgent financial needs, providing a total of $3,682,110 in financial assistance. We distributed more than one million pounds of food, equaling nearly 900,000 meals.

Every day, we treat every person who comes to SCS with dignity and respect. We have met the past year’s extraordinary need with your generous support. We wish you good health in the coming year!

In gratitude,
Marie Bernard
Executive Director
While fiscal year 2020-21 had us racing to meet the immediate needs of our community, it was also a time of planning, positioning, and strengthening for the future. We launched our strategic planning process, which immediately confirmed our commitment to keeping our work tightly mission focused, strengthening the organization through staff development, succession planning, and inclusive and equitable operational practices; and building a diverse team that can bring varying perspectives to inform and improve our work.

Our most significant investment in our future was the design and remodel of our Kern Avenue Facility. We began working with architects and planners, while raising funds to support the purchase and remodel. The pandemic put a temporary halt to our capital campaign fundraising efforts, but our new goal of $20 million.

By April we were well on our way toward preparing the parking and food delivery areas. By the end of the fiscal year, in June 2021, we had installed all interior walls and doorframes of our new facility, including the doorways to our new, privately owned meeting rooms.

In March 2021 the City of Sunnyvale approved our building permits, and we started renovations. For a floor 2,000 square foot cooler/freezer that would allow us to store and distribute ample amounts of fresh food for local families.

Building for the Future

To get the latest information on our new home, visit tinyurl.com/SCSHome

**$1,000,000+**

- The Applied Materials Foundation
- City of Sunnyvale
- Lynn & Bill Crane

**$500,000+**

- Tenesse Dail & Donna L. Brevs, in memory of Gene & Lee Burns
- Robert Alan Rethemeyer

**$250,000+**

- Estates of Linda Levent
- Roger & Diane McKenna
- John Volkerich

**$100,000+**

- Anonymous (2)
- Acton Family Giving
- John Anfield
- Mary J. Bradley
- Richard T. Pouncy
- Steven & Rose Schwach
- Sunshine (5)

**$50,000+**

- Thomas & Judith Corona
- Robert & Christine Crane
- Robert & Carole Leon
- Summer Mulvey & Jan Ruisse, in memory of Anna A. Mulkey
- Synergys, Inc.

**$25,000+**

- Bond Family Trust
- Camille M. Bybee Living Trust
- Glenn & Cynthia Hendricks
- Shauna & Korynne Hockett
- Carla J. Klein
- Dr. Benjamin Foulk & Susan Lee
- Marie Bernard & Bruce Barton
- Beth & Robert Benjamin
- Ben & Joanne Barron
- Marv & Fran Berson
- Severine Family Foundation
- Stuart Ferguson & Sandi Spira

**$10,000+**

- Anonymous (5)
- Stephen & Karen Canner
- Richard & Anne Crowly
- Cynthia J. Fong
- Dan & Nancy Garrett
- Germs Chantaliks
- Gregory Krodi, in memory of Virginia & Robert Krodi
- Margaret Mannion, in memory of Alex Vojtkova Mannion
- George & Mary Mark
- Barbara McClanahan Charitable Foundation
- Bob & Lynn Blythe
- Betty Templeton
- Allen & Cecilia Watson

**$5,000+**

- Ken & Lorna D. Wilcox

**$1,000+**

- Anonymous (7)
- Sundiata Mailu & Bubah E.B.
- Dennis B. & Beverly Helten
- Susan J. Hofer
- Monte & Karen Hubel
- Charles & Marilyn Runge
- Terrie & Bob Marston

**$500+**

- Albert & Sabrina Aguiar
- Michelle Allbign
- Valerie Amorente
- Edward James
- Steven & Judy Faith
- Richard & Mary Fair
- Alan & Carol Grizzle
- Mark & Maria Guerina
- Vinealta Eric & Netta Gilbert
- Alice Guzman
- Jassen Higgins
- Jennifer Hwu
- Mary Anne IB
- Lori & Matt Jenkins
- Mark & Peggy Kemoezy
- Katherine L. Kleint
- Margaret Lawson
- Yvonne E. Orit & Hong Shing
- William A. Wolpert
- P.T. Chen & Robert M. Mistry
- Evan & Anna M. Weil
- Mary Mason
- Karen & David McDaniel
- Jacqueline Guzman & Luis Servando Orueta, Jr.
- Elaine T. Tornum
- Linda Davis & Steve Barber
- Sue Stahlner
- Eileen & Robert Tolleson
- Nancy E. Watz
- Barbara Wolk
- Terry Wolf
- Madison Wong
- Ok Hyun Son & Hyunmin Youn
- Eshel, Shu & Eric Young

**>$250**

- Anonymous (8)
- Adam Kate
- Hugh & Edith Argorente
- Edward & Phyllis Azea
- James & Amy Baqucd
- Charlotte & Norman Barba
- Kathleen Barber
- Sydney Bardhug Begum
- D. N. Benoit
- Marc Berge
- Edwin Bergevelt
- Dunlea Beveridge
- Sandy Beck
- Peter & Ginny Botelho
- Carole Brown
- Dennis & Hilda Brown
- Anna Briaga
- Paul & Kanako Brunnerman
- Robert Brown
- Alan & Tinay Byrnes
- Donna Ender & Kathy Cady
- Don & Theresa Grimmer
- Paula Chadwick
- Hsin Chiam Choe
- James Cheung
- Thomas Cheung
- Ranson & Bob Clarke
- Gary & Marlene Cohen
- Sheila Colby
- Margaret Copeland
- Callie Zeiss & Fermi M. Cito
- Phoebe Choi & Hiden
- Stephen & Anne Gifford
- Bernard & Susan Gocken
- Francis & Jerry Ellis
- Robert & Eleanor Field
- Clodine E. Fliss
- Don & James Gold
- Olarte Z. & Gabriele Garcia
- Mauricio Gari

**Eileen Koran**

- Jim & Beth Goben
- John & Dorothy Greene
- Bill & Gayle Goss
- Anne Gourounis & John Gery
- Patricia Hall
- Margaret Hansen & Dennis Shinnick
- Lee & Romba Harlem
- George & Linda Harvey
- Roy Hervey
- Janie & Alan Harris
- Michelle & David Helfman
- Terrence Hildebrand
- David & Carol Hoi
- Terrence Ignatius
- Edward Jacobs
- Soumamaththa Jakkaratikanun
- Don & Irene Jenkins
- Nathan & Carol Carroll
- Joyce Just
- Gita Kumar
- John & Agnes Kellow
- Wally Kerby
- Jaysh & Amlan Kebib
- Anwar & Anjum Khan
- Bruce & Stewart Kramer
- Proven & Antonia Kukurian
- Thomas Hsu & Jojo Ko
- Jeff Weirick & Lai Fong Kwok
- Zheng Yong
- Susan Lai
- LAM Separate Property Trust
- Linda Lan
- Dr. Dany L. Lee, in memory of Jessica Lee
- Gloria J. Lee
- Nancy M. Lee
- Bone & Skip Levy
- Karen Lee & Philip Lower
- Leslie & Craig Lincoln
- Nicholas Liu
- Michael Chau Kwan & Dr. Shihreen Anne Liu
- Robert Lester, Jr.
- Dave & Lynn Lower
- Norma J. Luciano
- Donna A. & Leslie P. Lunn
- Jashag B. Machmack
- Judith & Neal McDonald
- Stephanie Malcolm
- Mohamed & Tawfiq Manty
- David Arnold & Umadeep McCreath
- Mary Elaine Mckane
- Robert & John McGee
- Sharron McCull
- Michael & Ellen McElroy
- Elizabeth A. Moore
- Samantha Monair
- Dennis Laffoon & Beverly Rathbun
- Andy & Luan Trinh Nguyen
- George & Maureen Glayser
- John & Julian Parsa
- Christian Pedrazzos
- Michael Pekin
- Donna Phillips
- Mark & Barbara Pratt

**Marly Boydy**

- Lerri Rower
- Jeanne Robins & Cynthia Spencer
- Rosa Rodriguez
- Dolle Rousen
- Mary Blackburn
- Summer Bonsalus
- Derick Ross
- Charley & Marilyn Rue
- Betty Sasser
- William & San Huang Schetler
- Carol & Ben Schreiber
- Stephanie & Arti Sheth
- Thomas Shannon, Jr.
- Katherine Blacker
- T. & Padma Blackley
- Mary & Mark Sheffeld
- Joel & Bond Buntin
- Geni Rundquist
- Joan Sullivan
- Elizabath Talburt
- Jennifer Tiu
- Gary Mathews & Thomas Tino Matthews
- Peling & Hong-Tsong
- David Toth
- David Tuell
- Jean Tidamourto
- Claudia Urrutica
- Imran & Michelle Levonas
- James Vincent
- Robert & Sharon Vosia
- Tuyet T. Vu
- Owylawon Waikiki
- Jack Walshe
- Bob & Lisa Wedig
- Pamela Winter
- Patricia Wilson
- Paula Wilke
- David Winderm
- Calvin & Lorena Wong
- Betty J. Wood
- David Yuen

**Corporate Matching**

- Anonymous
- Applied Materials Charities
- Google.org

**Intuitive Surgical**

- Setty
- W2

**Red Hat**

- Texas Instruments Corp.

**In Kind**

- Lowe Calendar International Foundation
- McMurry Construction
- NetApp
- Phil Warner, Signaptic
- SAP Corporation
- Second Harvest of Silicon Valley
- Sovereign Order of St. John
- Specialty Solid Waste & Recycling
How 10,492 People Used Our Services

Income Levels Served

- Extremely Low: 82%
- Very Low: 15%
- Low: 2%

Ages Served

- Children: 32%
- Adults: 54%
- Seniors (65+): 14%

Total Clients Served: 10,492

Nearly half our clients are the most vulnerable: children and seniors.

Operating Revenue

- In-Kind Donations (14.2%): $1,700,832
- Corporate/Foundation Support (23%): $2,757,858
- Community Support (22.5%): $2,692,814
- Government Grants (37.7%): $4,504,866
- Other* (2.6%): $508,559

Total: $11,964,929

*Includes Investments/Interest, Fee-For-Service, Special Events

Operating Expenses

- Program/Client Services (88.6%): $9,394,589
- Fundraising (6.1%): $647,717
- Management (5.3%): $597,701

Total: $10,602,007

Valued & Valuable

VOLUNTEERS

We missed many of our volunteers during COVID-19 and hope to welcome them back next year!
Adopt-a-Day Program underwrites costs not covered by grants or contracts.

Site dedication: Dave Lindberg, Steve Moore, Joe Barry, and Charles A. Levine; Tom Moon, Amy Cutler, Larry Hong, and Joan Walker.

Adopt-a-Day Honor Roll

$5,000 & up

Robert Geppert & Troy Wright

Two Days ($2,000)

1 Day ($1,000)

Jonathan & Linda Chuir

Elias Stavrou, in memory of Phyllis Jeckell & Robin L. Taylor

Judy & Bill Greatorex

The Wright Take Inc.

$4,000 ($4,000)

Jane & William Cole

Sandra Todd & Ron Zielinski

Mary & John Dwarshuis

Tad & Florence Yoshikawa

Mary Ellen & Stephen The Applied Materials

Jockers Family Foundation

Ronald Olander

Chip & Diane Benson

Emmanuel & Pamela Lugos

H.C. Chien

Katherine & Tim Philip

Margrit & Alexander R.

Scott Lindberg

Rebecca & William Whetzel

Barb Scott

John D. Marsico

Arthur Gleckler & Kristine Reed

David & Kathy Moore

Dana & Bruce Abbott

Judy & Robert Wernly

Emma Gates

Sandy & Steve Guglin

Henry & Nicolette Cheng

Robert Hale & Carol Arai

Kevin Clifton

Rita & Steve Clague

Sue & Randy Mazzella

Dorothy & Richard Hurley

Robert & Zanita Hurley

Kay & William Purcell

Nick & Maryanne Caine

Alex & Howard Wasung

Joyce & Robert Jeckell, in memory of Phyllis Jeckell & Joe & Nancy Ragey

Michael Poutre

Brian A. Wernly

McDonald & Anne George

John Johnsen

Richard O. Johnson

Butch & Mary Johnson

Mary Johnson

Tammy J. Small

Kay & Larry Swanson

Catherine & Craig Swan

Sandra Toffler

Carole & Hal Swanson

Richard & Nancy Swanson

Chris & Susan Swanson

Valerie & Harry K. Nam

Bruce & Beth Donald

Peter & Karen Emmerich

Ron & Amy Smith

Bill & Marti Smith

John & Susan Smith

J. W. Smith

L. Martin Smith

Robert & Jean Smith

Nancy E. Smith

Lynne Smith

Sandra R. Smith

Mary & Robert W. Smith

Richard & Jeanette Vargus

Barbara McClellan Charitable Family Trust

Anonymous (15)

Eileen Paulsen

Ashvin Kannan & Madhuri Ramanathan

Les & Barbara Albanese

Jockers Family Foundation

Lea & Robert Carvalho

Les & Pauline J. L. Carvalho

L. Taylor

Richard & Jodi Carbonaro

Sunnyvale Elks Lodge /

Anonymous (25)

Cheryl Bartholomew & Kim Becker

Site dedication: Rich & Nancy Doherty,

St. Luke Lutheran Church

Safeway Foundation

David & Kathy Moore

Don & Irene McMullen

Ronald Olander

We are grateful to all of our donors, volunteers, partners, and friends who are part of our compassionate community.

Everyone supports a critical role in helping keep our families housed with food on the table.
One Family’s COVID-19 Nightmare

Roberta and Marcos* were working hourly jobs to support their young family of four when they both got COVID-19 at the same time. Fearing that the added loss of income would jeopardize their ability to pay rent and buy food, they called SCS. Our Homebound Case Manager was able to quickly arrange for food, medicine, and personal protective equipment (PPE) to be delivered to their home so that they could safely quarantine for 14 days. They also received rental assistance ensuring that they would remain housed during this time. Unfortunately, Roberta’s father also got COVID-19 and sadly succumbed to the virus. Our Homebound Case Manager was able to connect Roberta to the FEMA COVID-19 Funeral Assistance program which assisted her with the funeral expenses, further ensuring that the family would not need to spend money they did not have.

Today the family is healthy and stable, living in a more affordable apartment that SCS helped them find so that they can save for the next rainy day.

*Names have been changed to protect privacy.

Our Continued COVID-19 Response

As the pandemic wore on throughout the year, SCS continued to be a lifeline for thousands of families and individuals. Many had lost jobs or wages due to COVID-19 infection or exposure, lack of childcare, and/or business closures. Low-wage employees were among the hardest hit, since many are working in front-line jobs, living in crowded conditions or multi-generational homes, and do not have paid sick leave.

To meet our neighbors’ needs, we conducted an emergency appeal to raise funds for COVID-19 relief. With help from our donors and partners, we were able to distribute a record amount in financial assistance for 6,843 people during the year.

We also worked extensively with the Santa Clara County Homeless Prevention System COVID-19 Response Program, participated in state initiatives to prevent homelessness, and actively advocated for eviction moratoria and other rental assistance programs to protect families.

SCS Recognition

SCS has earned the top 4-Star rating from Charity Navigator for nine years in a row, as well as a Platinum Seal from GuideStar for our organizational transparency.

SCS has been widely recognized for its outstanding response to the increased need for food and financial assistance during the COVID-19 pandemic. In 2020, we were honored to be named Business of the Year by the City of Sunnyvale and Nonprofit of the Year by the Mission City Chamber. In early 2021, we were selected as Nonprofit of the Year by the Sunnyvale Chamber of Commerce.

Partnerships

SCS’s partnerships with a wide range of other community organizations enable us to maximize our resources to benefit clients throughout the year. A partial list of our partners includes:

Palo Alto Medical Foundation
The Foundation supports comprehensive safety-net services for our clients.

Second Harvest of Silicon Valley
SHSV provides us with more than 1 million pounds of food, including fresh produce. We distribute it, along with additional food that we purchase, to our food program clients.

United Way Bay Area
United Way Bay Area supports us in our role as part of the Santa Clara County Emergency Assistance Network (EAN), helping us provide safety-net services for Sunnyvale and the Alviso neighborhood of San Jose.

Community Fund for our work during the COVID-19 pandemic. We also received Santa Clara County’s COVID-19 Community Fund for our work during the COVID-19 pandemic. In 2020, we were honored to be named Business of the Year by the City of Sunnyvale and Nonprofit of the Year by the Mission City Chamber. In early 2021, we were selected as Nonprofit of the Year by the Sunnyvale Chamber of Commerce.