

# Annual Report FY<sup>2020</sup><sub>2021</sub>



**Sunnyvale  
Community  
Services**

Preventing homelessness  
and hunger in our local  
community since 1970





# Executive Director's Corner

**Dear Friends,**

The past year was a time of great challenges and great change for all of us. Operating under pandemic conditions, our staff helped a record number of our neighbors—and our generous community raised millions of dollars in new emergency funds to do so. Every day, the Sunnyvale Community Services (SCS) team worked miracles, keeping our programs and services operating out of our cramped Kifer Road site and helping local residents remain housed with food on their tables.

While our staff worked overtime to provide emergency rental assistance, food, and case management, we were also renovating a new larger facility so that we would have the space to meet the ever-growing need for our services. In our role as a hub for safety-net services, we have worked hand in hand with partner agencies throughout the region to assist thousands of residents.

The steadfast support of our community made it possible for us to serve a record number of 10,492 low-income individuals in fiscal year 2020-21. It also enabled us to raise \$15 million by June 30th toward the \$20 million needed for the purchase and renovation of our new building.

COVID-19 caused thousands of local residents to lose their jobs, with many asking for help for the first time in their lives. In one year, SCS helped a record 6,843 individuals pay their rent or other urgent financial needs, providing a total of \$3,682,110 in financial assistance. We distributed more than one million pounds of food, equaling nearly 900,000 meals.

Every day, we treat every person who comes to SCS with dignity and respect. We have met the past year's extraordinary need with your generous support. We wish you good health in the coming year!

In gratitude,  
*Marie Bernard*  
Executive Director

## About SCS

Founded in 1970, Sunnyvale Community Services (SCS) is an independent nonprofit agency serving low-income residents of Sunnyvale. Our comprehensive safety-net programs include year-round food assistance, financial aid, wraparound case management, and referrals to benefits.



[www.svcommunityservices.org](http://www.svcommunityservices.org)

1160 Kern Avenue, Sunnyvale, CA 94085

**408.738.4321**



# HIGHLIGHTS | Fiscal Year 2020-21

We continued our vital safety programs and services during the pandemic, constantly innovating as COVID-19 protocols shifted. During these challenging times, our supporters enabled us to keep serving our neighbors in need with compassion, effectiveness, and efficiency.



▲ SCS staffers Jesse Apodaca and Manny Natareno sort food to distribute to Sunnyvale residents.



▲ The SCS Auxiliary puts on their first craft fair during the pandemic, raising funds for SCS! The outside event was hosted by Church of the Resurrection in Sunnyvale.



▲ Bags of food, plus much-needed laundry detergent, are prepared for our unhoused clients.



▲ Former mayor Melinda Hamilton bags groceries for our low-income neighbors.



▲ Volunteers gave out backpacks and school supplies during the 2020 Back-to-School Day at SCS.



▲ Hiroko Odaka, SCS Director of Operations, and Leslie Bacho, CEO of Second Harvest of Silicon Valley (SHSV), proudly show off the new refrigerated van donated by SHSV. This much-needed vehicle allows us to deliver fresh food to clients who cannot come onsite.



# Building for the Future

While fiscal year 2020-21 had us racing to meet the immediate needs of our community, it was also a time of planning, positioning, and strengthening for the future.

We launched our strategic planning process, which immediately confirmed our commitment to keeping our work tightly mission focused; strengthening the organization through staff development, succession planning, and inclusive and equitable operational practices; and building a diverse team that can bring varying perspectives to inform and improve our work.

Our most significant investment in our future was the design and remodel of our Kern Avenue facility. We began the year working with architects and planners, while raising funds to support the purchase and remodel. The pandemic put a temporary halt to our capital campaign fundraising efforts, but our new building could not wait—the community’s need for our vital safety-net services had outstripped the capacity of our old building years before. So, we forged ahead with the help of some early major supporters, and *by June 2021, we had raised \$15 million toward our campaign goal of \$20 million.*



▲ SCS Project Manager Edgar Maxion (L) and board member Quency Phillips (R) inspect the construction under way.



In March 2021 the City of Sunnyvale approved our building permits, and we started renovations.

By April we had finished preparing the warehouse floor for a 2,000 square-foot cooler/freezer that would allow us to store and distribute ample amounts of fresh food for local families.

By May we were well along the way toward preparing the parking and food delivery areas.

By the end of the fiscal year, in June 2021, we had finished installing all interior walls and doorframes of our new facility, including the doorways to our new, private client meeting rooms.

The new facility has three times more space than our Kifer facility, enabling us to meet the growing need for safety-net services in our community for decades to come. ■

To get the latest information on our new home, visit [tinyurl.com/SCSHome](https://tinyurl.com/SCSHome)

# Capital Campaign Donors<sup>to Date</sup>

<b>\$1,000,000+</b> The Applied Materials Foundation City of Sunnyvale Lynn & Bill Crane Google.org LinkedIn Corporation Jay Paul	<b>\$5,000+</b> Lane & Barbara Albanese Steve & Julie Banks Mary Ellen & Stephen Barasch Grace Benlice Grant Bomze Nicholas & Anna Brosnahan Dean & Wilma Chu Mr. & Mrs. Daniel Halden Annette & Tom Hamilton Lane Partners Duane Loos & Lisa Maxe Jens & Amanda Weitzel	Karen L. & Donald F. Wilson	Alice Guimarin Jasen Higgins Jennifer Hua Mary Anne Ifft Lori & Max Jedda Mark & Peggy Kaminsky Katharine M. Kleinke Margaret Lawson Yvonne E. Chin & Hong Shing Lee James Wolcott & Lynne Lukenbill Paula & Chuck MacQuiddy John Wehner & Asunción Martínez-Wehner Mary Massee Kevin & Anne McDevitt Glynis Price & Christopher Oliva Jacqueline Guzman & Luis Servando Orozco, Jr. Elaine T. Rowan Linda Davis & Serge Rudaz Sue Stahmer Eileen & Robert Tobias Harvey Wainapel Nancy E. Watz Barbara Weber Pat Wolff Madison Wong Ok Hyun Son & Hyeowon Yoon Edward, Shu, & Eric Young	Eileen Keran Jim & Beth Gibson John & Dorothy Givens Bill & Gayle Gleim Anne Bonneau & John Glen Kay Hal Patricia Hall Jane Hamada & Dennis Shinseki James & Janet Harford George & Linda Harvey Roger Havasy Sarah Hedman Gerard Hekkert Anita & Alan Herrmann Trude Hoffacker David & Caroline Hui Teresa Ignaitis Edward Jacobs Soumyalatha Jamadarkhana Don & Irene Jenkins Clay Joncas-Carrell Joyce Just Gita Karipineni John & Agnes Kehoe Wilma Kelley Jaspal & Shirin Kohli Angela & Andrzej Korab Eleanor, Gary, & Stewart Kramer Praveen & Ashwini Kulkarni Tezen Hsiao & Huiju Kuo Jeff Berwick & Lai Fong Kwok Zhing Kwong Susan Lai LAM Separate Property Trust Linda Lan Dr. Daisy H. Lee, in memory of Dr. Kuo-Wei Lee Gloria J. Lee Nancy M. Lee Renee & Skip Levy Karolina & Philip Lewer Leslie & Craig Lincoln Nicholas Liou Michael Chiu Kwan & Dr. Sharlene Anne Liu Robert Loder Jr Dave & Lydia Lower Norma J. Luciano Diana A. & Luke P. Lum Jadwiga R. Machanek Judith & Manuel Macias Stephanie Malcolm Moshe & Tova Matatyaou David Arnold & Maureen McCormick Mary Elaine McEnery Robert & JoAnn McGee Sharon McGill Michael & Ellen McHenry Elizabeth A. Moore Sandra Moss Dennis LaRue & Bonnie Natsuhara Mai-Anh & Lau Thien Nguyen Patricia Norton George & Maureen Oleyar Janet & Ruel Parent Christian Pellecchia Michael Peskin Berni Phillips Mark & Barbara Pruitt	Mark Reedy Lori Reeser Joann Rieke & Cynthia Spencer Rosa Rodriguez Dobbie Roisen Mary Blankenbeckler & Susanne Rondeau Dorothy Roos Charles & Marilyn Runge Betty Sauer William & San Hung Schettler Carol & Bani Scribner Snehлата & Ambrish Sethi Thomas Shannon, Jr. Casslene Slockbower T. & Padmini Sridhar Mary Ann Stanfield Judy & Bob Steward Geni Sundquist Jean Sutherland Elizabeth Tabarez Jennifer Tai Gary Mathews & Theresa Tan-Mathews Peling & Honien Tong David Toth David Tseitlin Jean Tsukamoto Chanda Unmack Irma & Michel Van Leeuwen James Vincenzini Robert & Sharon Visini Tuyet T. Vu Oryslawa Waitiki Jack Walshe Bob & Jan Wedig Pamela Weiner Patricia Wilcox Paula Wilks David Windrem Calvin & Loretta Wong Betsy J. Wood David Ybarra
<b>\$500,000+</b> Terrence Dahl & Donna L. Beres, in memory of Gene & Lee Beres Robert Alan Rethemeyer Family Trust	<b>\$250,000+</b> Estate of Leslie Lawton Regis & Dianne McKenna John Vidovich	<b>\$100,000+</b> Anonymous (2) Acton Family Giving John Arrillaga Mary J. Bradley Richard T. Peery Steven & Rose Schoch Sunlight Giving	<b>\$1,000+</b> Anonymous (7) Doris Altman Elizabeth & Paul Archambeault Camille Barnes-Mosley Jim & Lynn Briody Roy & Janet Clifton Debbie Colden & Gary Marker Comerica Bank Theresa Cooper Douglas & Gisela Daetz Harvey L. Dixon Travis Duncan Javad M. Esmaeili Philip & Junko Freidin Michael A. Gallagher Virginia Gelczis Soumava Ghosh Audrey & Erik Hellwig Debra D. & Spencer Hiraki Charles Huse & Olive Y. Huang Robertta Kiphuth Wingyi Koh Keith & Karen Lee Gerard Luk-Pat & Peggy Su Julia Miller Tracie E. Murray Jeremy Nishihara Sang Jeong Oh Scott Panzer & Dianne Olivera Mary & Robert Schlosser Courtney Shenberg Jerry Burger & Marlene Somsak St. Jude the Apostle Episcopal Church Michael & Mary Ellen Sweeny Roshan Baliga & Nenuca Concepcion Syquia Rose-Marie Twu Sudhir & Kathleen Virmani Jordan & Joanne Walters Louise Warburton, in memory of Dave Warburton Joy Ganschow & Eric Wilcox Patricia F. Winter	<b>&gt;\$250</b> Anonymous (3) Adam Kates Hugh & Edith Argabrite Edward & Flora Asato James & Ann Balquist Charline & Normand Barbano Kathleen Barber Syeda Rasheda Begum D. N. Benovitz Marc Berger Eleanor Bernhardt Darlene Beveridge Sandra Birk Peter & Ginny Botsford Curtis Brown Denis & Hilda Brown Anna Brugge Paul & Kazuko Brunemeier Robert Burns Alex & Tina Byrnes Doris Ender & Kathy Cady Dan & Theresa Caserza Paula Chidichimo Hsiu Chuen Choe Jim Choi Thomas Chuang Rosalee & Bob Clarke Guy & Marlene Cohen Sheila Colby Margaret Copley Callie Ziola & Fermin M. Coto Lime & Nien Dam Stephen & Annette Dittmer Ronald & Susan Eckert Frances & Jerry Ellis Robert & Eleanor Field Christel E. Fliss Dawn & James Gadd Dolores Z. Oya & Gabriel Garcia Maureen Gates	
<b>\$50,000+</b> Anonymous Thomas & Judith Cerny Robert & Christine Cloke Richard & Carrie Levin Susanne Mulcahy & Jan Raissle, in memory of Anita Lewis Mulcahy Synopsys, Inc.	<b>25,000+</b> Bond Family Trust Caroline M. Ryan Living Trust Glenn & Cynthia Hendricks Shane & Kimberly Jacksteit Carla J. Klein Dr. Benjamin Picard & Susanna Lee Marie Bernard & Bruce Paton Bob Roberts, in memory of Bess Roberts Hannah Sarver Severns Family Foundation Stuart Ferguson & Sandi Spires	<b>\$10,000+</b> Anonymous Stephen & Karen Casner Richard & Anne Crowley Cynthia J. Fong Dan & Nancy Garrett Gerrity Charitable Remainder Gregory Krodel, in memory of Vivian Krodel & Mason Krodel Margaret Mannion, in memory of Alice Uytengsu Mannion George & Mary Mathew Barbara McClellan Charitable Foundation Bob & Lynn Relyea Betsy Templeton Allen & Cecilia Watson			

## Corporate Matching

Anonymous  
Applied Materials  
Cisco  
Google.org  
Intuitive Surgical  
NetApp  
Netflix  
NVIDIA  
Red Hat  
Texas Instruments Corp.

## In Kind

Lions Clubs International  
Foundation  
McLarny Construction  
NetApp  
Phil Warnes, Sigmagtech  
SAP Corporation  
Second Harvest of Silicon Valley  
Sovereign Order of St. John  
Specialty Solid Waste & Recycling




# How 10,492 People Used Our Services

# CLIENTS


SERVICES

7,129

 **Food and In-Kind Assistance**


SCS operated multiple food programs to help local low-income families and individuals stay properly fed. Programs include produce days; monthly groceries; prepacked emergency food bags; and home food delivery for older adults, those in quarantine, or those with disabilities. Families with children also received extra food during the summer months.

6,843

 **Financial Assistance**

SCS provided emergency aid for rent, utilities, car repairs, medications, and other urgent needs. Last year's financial assistance totaled \$3,682,110.

5,361


 **COVID-19 Holiday Programs**

SCS provided more than 2,000 households with special holiday foods, plus grocery store and department store gift cards.

# CLIENTS


SERVICES

42

 **Community Navigator Program**


SCS trains local residents to be leaders in outreach, community services, and advocacy for housing, voter rights, and immigrant rights.

76

 **WorkFirst Sunnyvale and Downtown Streets Team**


SCS partnered with Downtown Streets Team to help unhoused individuals with job training, work experience, and housing opportunities.

866

 **Homeless Services**

SCS provided housing assistance and supportive services for adults and families who were unhoused, including referrals and outreach at the North County Homeless Shelter in Sunnyvale.

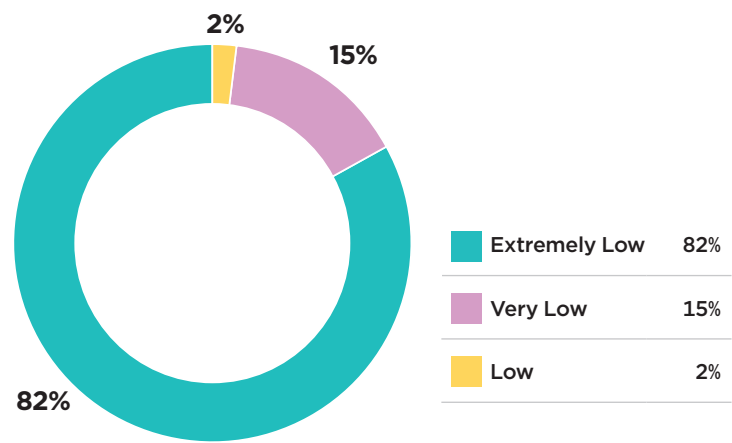
1,054

 **Wrap-around Case Management**

SCS provided up to 12 months of intensive case management for clients who were unhoused or at high risk of homelessness.

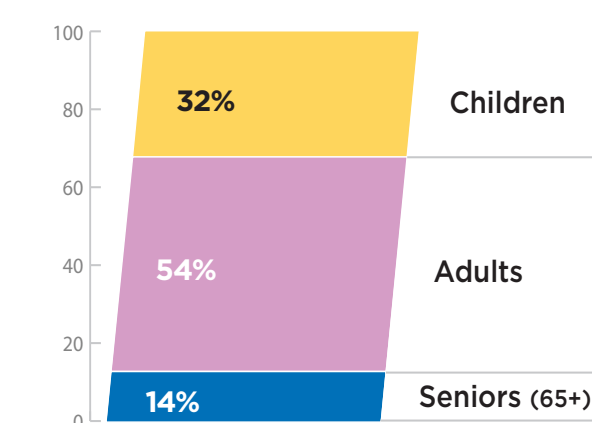
## Demographics

### Income Levels Served



SCS serves the most financially vulnerable in our community, with more than 99% of our clients having low to extremely low incomes. These income levels are based on HUD's Area Median Income guidelines.

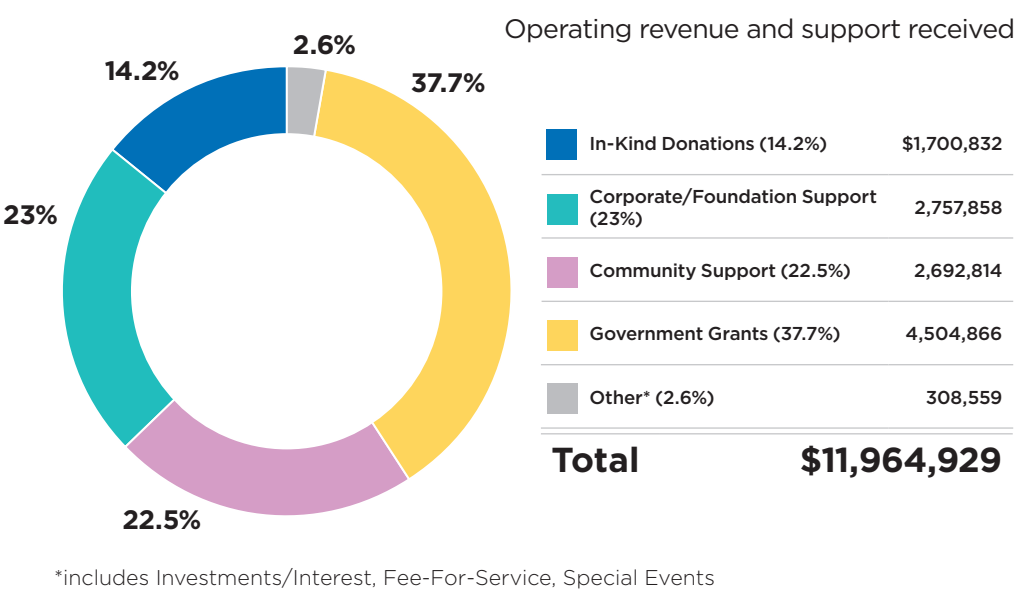
### Ages Served



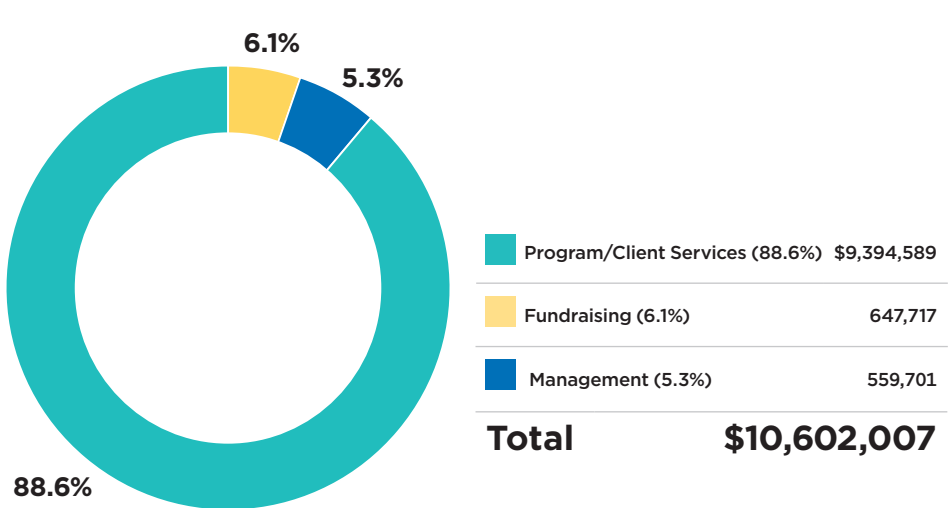
### Total Clients Served: 10,492

Nearly half our clients are the most vulnerable: children and seniors.

## Operating Revenue



## Operating Expenses



## Valued & Valuable VOLUNTEERS

We missed many of our volunteers during COVID-19 and hope to welcome them back next year!



## FINANCIAL NOTES

1. Our agency's annual audits and tax returns are posted on our website: [www.svcommunityservices.org](http://www.svcommunityservices.org).

2. Our auditor, Boman Accounting Group, Inc., issued a "clean" Unmodified Opinion with no findings on our FY 2020-21 financial audit.

3. We launched a \$20M capital campaign in Fall 2019 for a building purchase and renovations. A total of \$8M of restricted funds have been raised, \$1.8M in this FY. The building was purchased in December 2019, and as of the end of this FY we have invested \$5.8M in the building improvements.

4. During the pandemic, we enhanced our focus on helping thousands of residents with emergency rental assistance, food, and case management. We received US Dept. of the Treasury Coronavirus Relief funds totaling over \$1.3M, to bring our total Federal expenditures over \$3.8M in this FY. Federal programs have strict compliance requirements, including a compliance audit. Our auditor has issued a clean Government Auditing Standards compliance report.

5. Total change in net assets for FY 2020-21 was \$3,267,930 after depreciation and amortization expenses of \$44,708. This includes our building renovations.

6. Our Board of Directors has designated emergency reserves of \$1,028,530 (shown on our Statement of Financial Position/Balance Sheet) so that our agency can meet future needs.

7. Our auditor calculates our total administrative and overhead (management, general, and fundraising) at 11.4%, very low for nonprofits. The accepted nonprofit standard for total overhead is 25% or lower. Our auditor separately calculates our capital campaign expenses at 2.86%, also very low.

8. In-kind donations include food and other basic necessities. Our largest in-kind donor is Second Harvest of Silicon Valley (SHSV). In-kind donations were lower this year due to the COVID-19 pandemic.

9. Fee-for-Service includes our contract as the fiscal agent in Santa Clara County for the San Francisco Chronicle's Season of Sharing Fund.

10. Nonprofit organizations are required to report revenue when awarded and not when received, which can cause accounting timing issues. We spent grant funds that had been awarded in prior years but that were allocated for expenses in FY 2020-21. We also received new funds to be spent the following year.

SCS is a 501(c)(3) nonprofit corporation. U.S. Tax ID: 94-1713897

# Major Program Contributors

\$5,000 & up				
Lane & Barbara Albanese	Encore.org	The Mary W. Lernihani	Pochowski Family Charitable	Star One Credit Union's
Richard & Diana Aldrich	Bruce L. & Vivian A. Euzent	Charitable Fund	Fund	Community Involvement
Amazon	Facebook	Peter & Lois Lindquist	Greg & Julie Y. Poist	Committee
Jeffrey A. Andrews	James H. Feit	LinkedIn Corporation	Mr. & Mrs. Wolfgang Polak	Melissa Tronquet & Nicholas
Anonymous (15)	FHLBank San Francisco	Loaves and Fishes	Ashvin Kannan & Madhuri	Steiner
The Applied Materials	Cynthia J. Fong	Joseph Manca	Ramanathan	Chad & Elizabeth Steward
Foundation	Andrew & Kathleen Fung	Jerry & Linda Mar	Jake Ratkiewicz	The Strongpoint Foundation
Carol Arnett	Marian Goodwyn	George & Mary Mathew	Corinne & Alec Eckel Reitter	Stephen Sullivan
Steve & Julie Banks	Google, Inc.	Daneen Matts	Robert Alan Rethemeyer	Sunlight Giving
Mary Ellen & Stephen	Google.org	Duane Loos & Lisa Maxe	Family Trust	Sunnyvale Community
Barasch	Jeffrey William Grafton	Barbara McClellan Charitable	Jim & Janet Reynolds	Services Auxiliary
Charles L. Barndt, Jr.	Graham Family Fund	Foundation	Bob Roberts, in memory of	Sunnyvale Grocery Outlet
Bimbo Bakery	Dominique Grau	Robert McGowan	Bess Roberts	Sunnyvale Presbyterian
Monty & Corinne Blankenship	Mr. & Mrs. Robert M. Haas	Regis & Dianne McKenna	Mary Anne Rohde, in memory	Church
Blue Shield of California	Dan & Donna Hafeman	Don & Irene McMullen	of Stephen D. Rohde	Sunnyvale Rotary Club
Grant Bomze	Mr. & Mrs. Daniel Halden	David & Holly Mendel	Kenneth Ryan	Synopsys, Inc.
Mary J. Bradley	Leslie Murdock & Kathleen	Mercury News Wish Book	Sacred Heart Community	Michael Trent & Angela
Duane & Louise Bailey	T. Hall	Carra O'Neal & Matthew	Service	Telerski
Bretzke	Matthew Harren	Messana	Safeway Foundation	Betsy Templeton
Nicholas & Anna Brosnahan	Audrey & Erik Hellwig	Mission City Community	Santa Clara Valley	Stanley & Teresa Terada
Stacy Brown	Riley & Susan Howard	Fund	Transportation Authority	Elene Terry
Stephen & Karen Casner	Russell & Susan Hull	Jim & Becky Morgan	Sares Regis Education and	Tri Counties Bank
Thomas & Judith Cerny	Hurlbut-Johnson Charitable	MUFG Union Bank	Community Foundation	Umpqua Bank
Christopher & Lucy Cesar	Trusts	Foundation	Gary & Elaine Schlegel	United Way Bay Area
Chronicle Season of Sharing	India Cash & Carry, Inc.	Jerry & Julie Nabhan	Mr. & Mrs. Robert Schlosser	David Vickrey
Fund	Intuitive Foundation /	Swetha Narayanan	Joan Schulze	Allen & Cecilia Watson
Dean & Wilma Chu	Intuitive Surgical	NetApp	Second Harvest Food Bank	Jens & Amanda Weitzel
Citrix Santa Clara	Derek & Tracia Iwamoto	Grace Paik & San Jeong Oh	of Santa Clara & San Mateo	Whole Foods Market,
City of Sunnyvale	Quinn & Lindsay Jacobson	Gene & Margaret Oishi	Counties	Northern California & Reno
Robert & Christine Cloke	Jockers Family Foundation	Ronald Olander	Serenio Group Los Altos 1%	Whole Foods Market, Santa
Concern EAP: El Camino	Jenny & Theo Jungeblut	Omar Family Charitable Fund	for Good	Clara
Hospital	Kaiser Permanente Santa	WM O'Neill Lath & Plastering	Severns Family Foundation	Whole Foods Market,
County of Santa Clara	Clara	Corp.	Richard & Julianne Simone	Sunnyvale
Lynn & Bill Crane	Carla J. Klein	Our Daily Bread	Sobrato Family Foundation	Eric & Mary Wilford, in
Richard & Anne Crowley	Gopal Krishnan	Shane & Alyssa Owara	Dan & Rose Soliman	memory of Scott Wilford
Ronald B. David	Gregory Krodel, in memory of	Palo Alto Medical Foundation,	Specialty Solid Waste &	Robin & Larry Willhalm
Scott & Linda Davidson	Vivian & Mason Krodel	Camino Medical Group	Recycling	Karen L. & Donald F. Wilson
Paula & Eric DeRitis	Lane Partners	David & Nutan Panwar	Stuart Ferguson & Sandi	Dudley Wong
Destination: Home	David Sacarelos & Yvette	Marie Bernard & Bruce Paton	Spires	Clara Yih
Jim & Celia Dudley	Lanza	Eileen Paulsen	The Sovereign Order of St.	Tad & Florence Yoshikawa
Connor & Mikila Duke	Estate of Leslie Lawton	Pelger Family Charitable	John - St. Joseph	
El Camino Healthcare District	Matthew & Donna Leacock	Foundation	Commandary	
Emergency Food & Shelter	Dr. Benjamin Picard &	Judith Petroski	St. Luke Lutheran Church	
Program (EFSP)	Susanna Lee	Pine Cone Lumber	St. Mark Lutheran Church	



## Find Yourself in Good Company Become an SCS Donor

We are grateful to all of our donors, volunteers, partners, and friends who are part of our compassionate community. Every supporter plays a critical role in helping us keep families housed with food on the table.

# Adopt-a-Day Honor Roll

Adopt-a-Day program underwrites costs not covered by grants or contracts.

### 4 Days (\$4,000)

Anonymous (3)  
Jim & Lynn Briody  
Ana Lim & Gordon Chan  
Roger Bonilla & Gigi Chu  
Annika Crowley  
Shandor Dektor  
Javad M. Esmaeli  
Philip & Junko Freidin  
Virginia Gelczis  
Glenn & Cynthia Hendricks  
Jasen Higgins  
Tiang Lye Khoo  
Joanne Law  
Marie Keese Lelash Foundation  
Emmanuel & Pamela Lugos  
Margaret Mannion  
Robert & Kathleen Menifee  
Russell & Mira Nakano  
Jeff & Cindy Pelger  
Jason Roberts  
The Brian & Vanessa Shiu Family Fund  
Blake Sutton  
Rimas Svarcas  
Robert A. Stubbe & Karen L. Taylor

### 3 Days (\$3,000)

Edwin & Jean Aiken  
Michael A. Aman  
Anonymous (5)  
Elizabeth & Paul Archambeault  
Tab & Rachel Atkins  
Chip & Diane Benson  
Congregation Beth Am  
Blackhawk Family Fund  
Boston Private  
Chun-Lung Chen  
City of Sunnyvale Employees' Giving Campaign  
Anita Clemetson  
Kenneth Coleman  
Douglas & Gisela Daetz  
Patrick & Luann Dugan  
Forte-Stein Charitable Foundation  
Sunnyvale Elks Lodge / B.P.O.E. #2128  
Elaheh Gattozzi  
Michael & Kelly Giannini  
Russ & Kathy Gottfried  
Jeffrey & Janet Harp  
Debra D. & Spencer Hiraki  
Robert & Vilia Hirsch  
Charles Huse & Olive Y. Huang  
Mr. Mustafa & Mrs. Hussaini  
Max & Mara Kaehn  
Alice & Daehwan Kim  
Keith & Ellen Kitchen  
Michael & Debbie Klein, State Farm Insurance  
Martin & Anita Lee  
Tyler & Jennifer McHenry Charitable Fund  
Richard Mehlinger  
Julia Miller  
Paul Murray  
Benjamin Newsom  
Jeremy Nishihara  
Northrop Grumman Corp.  
Madeleine Ong  
Eric & Julia Roberts  
Elaine T. Rowan  
Thomas N. Kilsdonk & Beverly Sanford  
Martha Schumacher  
Patricia A. Sharp  
May & Gary Slater  
David Chin & Vicky Spilman  
St. Jude the Apostle Episcopal Church  
Loretta Beavers & Keith Stattenfield  
Sabrina & Chi Sung  
Gary & Sharon Vergho  
Charles & Jiling Wang

Robert Groppo & Terry Wight  
Thomas Yu

### 2 Days (\$2,000)

John & Linda Adams  
Nicholas Anderson  
Anonymous (25)  
Valerie Armento  
Ajit Balakrishna  
Jenelle Bray  
David Burley  
California Water Service Company  
Lora & Herbert Cattell  
Danny Chan  
Robert Lister & Ana Chang  
Roy & Janet Clifton  
John & Maya Clifton  
Anne & Steve Curry  
Hugo & Vesna De Groot  
Breno de Medeiros  
Peter N. Doelling  
Dunkin' Joy in Childhood Foundation  
John Dwarshuis  
Laura & Fred Egley  
Bernice L. Eng  
Excite Credit Union  
Ian Farmer  
Janet Fire  
Michael & Susan Grabau  
Paul Graf & Margaret Grunert  
Paula Wallace  
John & Elizabeth Ward  
John Wehner & Asunción Martínez-Wehner  
Brad & Deborah Wetmore  
Samuel & Mary Winklebleck  
Aaron Wong  
The Wright Sales Inc.  
Sandra Todd & Ron Zielinski  
John & Martha Zielinski

### 1 Day (\$1,000)

Ali Abedini  
Sara Johnson & Juan Alemany  
Mary Alexander  
Alpha Delta Kappa, Alpha Lambda Chapter  
Doris Altman  
Alvarado Hurst Charitable Fund  
Sarah Alvarez-Horine  
Scott McKay & Kathryn Carr Anderson  
Anonymous (45)  
Tab & Rachel Atkins  
Linda Baginski  
Annette & Gary Bain  
Jeff Baldwin  
Alana Ballon  
Christine Barmeier  
Gavin Barraclough  
Cheryl Bartholomew  
James Batson  
Justin Becker  
Eva Benitez  
Michael Bennette  
Dr. & Mrs. I. B. Bernhardt  
Robert Bernstein  
Deepti Bhatnagar  
Thayer Birch  
Paul Finnegan & Carolyn Bircher  
Per Bjornsson  
Lynda & Richard Borrisson  
Edward Bouwhuis  
Mary E. Boyle  
Steven & Danna Breinberg  
Bright Bird Creative  
Daniel & Betty Burney  
Eric Burns  
Erin Buteau  
Chris & Maria Carlotta Michele Carlson  
Lois Carroll  
Patricia E. Castillo  
Shirley Chamberlain  
Jenny Chang

Tim Ranisavljevic  
Bob & Lynn Relyea  
Ariel Lauren Rideout  
Dennis Rossman  
Nancy Santilli  
Arthur Saville III  
Clifton & Karen Shak  
Patricia & John Sheehan  
Lois & Stephen Smallwood  
Gerard Davies & Jody Solow-Davies  
Jerry Burger & Marlene Somsak  
Rachel Steger  
Judy & Bob Steward  
Jan Ambrosini and Tim Strohane  
Gerard Luk-Pat & Peggy Su  
John & Michelle Sullivan  
Sunnyvale Host Lions  
Scott Switzer  
Sara Thomas  
Tim & Linda Vachon  
Neerja Bhatt & Aniruddha Vaidya

Jeremy & Natalie Vander Kam  
Richard & Jeanette Vargus  
Srinivasan Venkatachary  
Joseph & Connie Verceles  
Sudhir & Kathleen Virmani  
Dena & Clark Donahue  
Evan Donoghue  
Karen Drucker  
Scott & Carolyn Duncan  
Jerry Dunmire  
Frances & Jerry Ellis  
Ellis Elementary  
Enterprise Holdings  
Rudolf De Rooij & Rachel Mahaffy

Rita & Anthony Escobar  
Fairbrae Swim & Racquet Club  
Richard & Christine Ferry  
Financial Planning Association of Silicon Valley  
Fremont Union HSD/District Office Administrators  
Michael A. Gallagher  
Dhiren Gandhi  
Andrea Georgelos & Nathan Gardner  
Erin Gates  
Martin & Leslie Gates  
Dennis Gausshell  
Leo & Rosemary Generali  
John George  
Sally MacDonald & Scott Gerken  
Soumava Ghosh  
Arlene & Earl Goetze  
Good Samaritan United Methodist Church  
Robert & Jodi Gordon  
Alexander & Patricia Gray  
W. Karl & Catherine Gross  
Annie Chiang & Samuel S. Gross  
Grant Spencer & Diane Guerin  
Kathleen & Michael Haas  
Olaf Hirsch & Melinda Hamilton  
Susan Hammerstad  
Aruna & Alan Harder  
Jeffrey Hayes  
Joe & Carol Heath  
Anita & Alan Herrmann  
Hans & Gloria Hoefler  
Peter Chow & Carla Holmes  
Lynn Hutchings  
Dee Imazeki  
Patricia Innes  
Mikio & Vickie Ishimaru  
Paula Ivers  
Shane & Kimberly Jacksteit  
Per Jacobsson  
The Baghban Charitable Fund

David Chen  
Gary & Janice Cherrier  
H.C. Chien  
Jennifer K. Chiu  
Tiffany Chui  
City of Sunnyvale Department of Public Safety  
Georgina Clark  
Ron Coens  
Deborah Schultz & Gary Cohen  
Connie & Bob Lurie Fund  
Theresa Cooper  
Timothy & Margaret Coté  
Alisa Scherer & Timothy Cotter  
Justin Covell  
Dr. Jeffrey T. Rahn & Mrs. Kelli M. Cree  
Scott & Diane Cressler  
Lorraine & Harlan Crowder  
Matthew Crowley  
Rick & Nancy Cuilla  
Cupertino Odd Fellows Lodge 70  
Elisabeth Czech  
Paul Dankert  
James DeLoach, Jr.  
Christina Dinwoodie  
Harvey L. Dixon  
Dena & Clark Donahue  
Evan Donoghue  
Karen Drucker  
Scott & Carolyn Duncan  
Jerry Dunmire  
Frances & Jerry Ellis  
Ellis Elementary  
Enterprise Holdings  
Rudolf De Rooij & Rachel Mahaffy

Pete & Debra Mangan  
Charlene Marini  
Debbie Colden & Gary Marker  
Alex Martelli  
Maxar Technologies/Jeff Baldwin  
Pete & Anne McCloskey  
Kevin & Anne McDevitt  
Nancy McDonough  
Mary Elaine McEnery  
Kevin McGreevey  
Lane Michel  
RS & ML Miller Charitable Fund  
Ajay Mistry  
Juan & Susana Montermoso  
Sean Montgomery  
David & Kathy Moore  
MGM Real Estate, Dennis & Linda Moreno  
Mike Morishima  
James & Llewellyn Moss  
Douglas Mow  
Kiran Murthy  
Valli Mylvara  
Claude & Gita Nahum  
David & Susanne Newswanger  
Mary Ellen Bercik & Phil Nies  
Jean & Bill Nix  
Sandy Ogden  
Margrit & Alexander R. Ohlgart  
Glynis Price & Christopher Oliva  
Mike Olson  
Alan & Ivy Orcutt  
Manoj & Sandhya Panicker  
Subramanian Parameswaran  
Robert J. H. Park  
Charlotte Payne  
Andres & Renee Pech  
Charitha Perera  
Erin Perry  
Terri & Tim Petersen  
James & Lynn Peterson  
Katherine & Tim Philip  
JB Phipps  
Posit Science, Inc.

Felisa Jara  
Joyce & Robert Jeckell, in memory of Phyllis Jeckell & Barbara J. Mordy  
Lawrence D. Jones  
Mark & Peggy Kaminsky  
Paul Kavanagh  
David Kelly  
Arthur Gleckler & Kristine Kelly  
Deborah S. Kidd  
Karen Kincy  
Mark & Janet Kinder  
Dean & Shannon Kontinos  
Nancy Koo  
William & Ann Kozlovsky  
Alamuru Krishna  
Mark Krzysik  
Kucer Family Fund  
Rick & Mary La Frentz  
James & Claire Lakner  
Chuck Lambert  
Dr. Daisy H. Lee, in memory of Dr. Kuo-Wei Lee  
Karolina & Philip Lewer  
Steve Breiner & Katherine Li  
Hsiang Yin Lin  
Leslie & Craig Lincoln  
Wei-Huang Liou  
Dan Liu  
Robert Loder, Jr.  
Jo Loer  
Los Altos United Methodist Church Outreach Team  
Patricia Lovelace  
Paul & Julie Luckcuck  
Karyn MacKie  
Paula & Chuck MacQuiddy  
Rudolf De Rooij & Rachel Mahaffy  
Pete & Debra Mangan  
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Alex Martelli  
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Jeral Poskey  
Michael Poutre  
Joe & Nancy Ragey  
Sripathi Raj  
Vaijayanthi Ranganathan  
Kris & Angela Rausch  
Redwood Gospel Assembly  
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Brenda Lee & Jason Wong  
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# Sunnyvale Stories

## Love Knows No Obstacle

Guillermo and Magdalena\* were happily living an ordinary life with their two children. While Magdalena stayed home to take care of the children, Guillermo worked several jobs to ensure rent was always paid and food was always there for his family. Then, Magdalena got sick. Severe chest pains led to a diagnosis of cancer, which was spreading rapidly. After successful surgeries, Magdalena was ready to begin chemotherapy, and then COVID-19 hit. She received the treatment, but Guillermo lost work due to the pandemic. He was grateful to be more available to care for Magdalena and the children while she received medical attention, but the rent payments were behind. On top of that, Guillermo was forced to make the very difficult choice between food for the family and medicine for his wife every day.

Magdalena's condition stabilized although she became bed-bound and unable to watch after her children. Guillermo came to SCS for help. Fortunately, a case manager was able to connect him to much-needed resources, including financial support for back-dated rent, childcare services, and enrollment in the SCS food program. Guillermo is back to working full-time and is comforted knowing that Magdalena is receiving the care she needs while their growing children attend school and enjoy healthy meals every day.

## One Family's COVID-19 Nightmare

Roberta and Marcos\* were working hourly jobs to support their young family of four when they both got COVID-19 at the same time. Fearing that this sudden loss of income would jeopardize their ability to pay rent and buy food, they called SCS. Our Homebound Case Manager was able to quickly arrange for food, medicine, and personal protective equipment (PPE) to be delivered to their home so that they could safely quarantine for 14 days. They also received rental assistance ensuring that they would remain housed during this time.

Unfortunately, Roberta's father also got COVID-19 and sadly succumbed to the virus. Our Homebound Case Manager was able to connect Roberta to the FEMA COVID-19 Funeral Assistance program which assisted her with the funeral expenses, further ensuring that the family would not need to spend money they did not have.

Today the family is healthy and stable, living in a more affordable apartment that SCS helped them find so that they can save for the next rainy day.

\*Names have been changed to protect privacy.



# Our Continued COVID-19 Response



As the pandemic wore on throughout the year, SCS continued to be a lifeline for thousands of families and individuals. Many had lost jobs or wages due to COVID-19 infection or exposure, lack of childcare, and/or business closures. Low-wage employees were among the hardest hit, since many are working in front-line jobs, living in crowded conditions or multi-generational homes, and do not have paid sick leave.

To meet our neighbors' needs, we conducted an emergency appeal to raise funds for COVID-19 relief. With help from our donors and partners, we were able to distribute a record amount in financial assistance, helping to prevent homelessness for 6,843 people during the year.

We also worked extensively with the Santa Clara County Homeless Prevention System COVID-19 Response Program, participated in state initiatives to prevent homelessness, and actively advocated for eviction moratoria and other rental assistance programs to protect families. ■

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# SCS Recognition



SCS has earned the top 4-Star rating from Charity Navigator for nine years in a row, as well as a Platinum Seal from GuideStar for our organizational transparency.

SCS been widely recognized for its outstanding response to the increased need for food and financial assistance during the COVID-19 pandemic. In 2020, we were honored to be named Business of the Year by the City of Sunnyvale and Nonprofit of the Year by the Mission City Community Fund for our work during the COVID-19 pandemic. We also received Santa Clara County's COVID-19 Outstanding Service Award for our exceptional contribution to the residents of Sunnyvale. In early 2021, we were selected as Nonprofit of the Year by the Sunnyvale Chamber of Commerce. ■

# Partnerships

SCS's partnerships with a wide range of other community organizations enable us to maximize our resources to benefit clients throughout the year. A partial list of our partners includes:

## City of Sunnyvale

With a substantial gift to our capital campaign, the City of Sunnyvale is helping to ensure all residents have access to the emergency services they need. The City also provides funding for homelessness prevention and rapid rehousing, food, and WorkFirst Sunnyvale — a joint program with Downtown Streets Team that serves unhoused individuals.



## County of Santa Clara

County funding supports homelessness prevention and rapid rehousing, reduced-cost VTA passes, and a weekly onsite benefits specialist.



## Homelessness Prevention System (HPS)

As part of this collaborative project, SCS receives funding for temporary financial assistance for low-income residents who are at risk of homelessness.



## El Camino Healthcare District

El Camino provides funding for case management and medically related bills.



## Kaiser Permanente

Kaiser provides us with funding for year-round access to nutritious food for families and individuals, including seniors.



## Palo Alto Medical Foundation

The Foundation supports comprehensive safety-net services for our clients.



## Second Harvest of Silicon Valley

SHSV provides us with more than 1 million pounds of food, including fresh produce. We distribute it, along with additional food that we purchase, to our food program clients.



## United Way Bay Area

United Way Bay Area supports us in our role as part of the Santa Clara County Emergency Assistance Network (EAN), helping us provide safety-net services for Sunnyvale and the Alviso neighborhood of San Jose.





# Sunnyvale Community Services

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www.svcommunityservices.org • F 408.738.1125

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